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Ensuring businesses compete and consumers benefit

CITIZEN'S CHARTER

March 2022 (7th Edition)



PHILIPPINE COMPETITION COMMISSION

CITIZEN'S CHARTER March 2022 (7th Edition)

FOREWORD

Before the establishment of the Philippine Competition Commission (PCC or the Commission) in February 2016, businesses and consumers had little knowledge of competition law and policy. Since then, the Commission, mandated to implement the Philippine Competition Act (Republic Act No. 10667 or the PCA), has embarked on a campaign to educate the public on its role in promoting market competition and protecting consumer welfare.

In our roadshows, we have been asked how businesses, consumers and other stakeholders can help foster a culture of competition in the country. In our review of international best practice, we have found that key to an effective competition policy regime is to engage stakeholders in a collaborative manner. This includes encouraging greater compliance of the business sector to rules issued by the competition authority, coordinating with other regulatory agencies, and soliciting the public's participation in going after anti-competitive conduct.

With these in mind, the Commission crafted this Citizen's Charter in 2017 to make stakeholders aware of the PCC's mandate and functions. This document consists of key information on our internal and external services, the performance standards we adhere to in transacting with the public, and a feedback mechanism that would allow us to continually improve our service delivery.

Sharing the objective of the Anti-Red Tape Authority in promoting ease of doing business and creating an efficient government, we constantly update our Citizen's Charter alongside the development and continual improvement of our rules and procedures in safeguarding the market against anti-competitive behavior.



ARSENIO M. BALISACAN, PhD
Chairperson





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AGENCY PROFILE



I. MANDATE

The Philippine Competition Commission (PCC) is an independent and quasi-judicial body mandated to implement the national competition policy, and enforce Republic Act No. 10667 or the Philippine Competition Act (PCA), which serves as the country's primary competition law for promoting and protecting competitive markets.

II. POWERS AND FUNCTIONS

Pursuant to Section 12 of the PCA, the PCC shall exercise the following powers and functions:

- a. Conduct inquiry, investigate, and hear and decide on cases involving any violation of the PCA and other existing competition laws *motu proprio* or upon receipt of a verified complaint from an interested party or upon referral by the concerned regulatory agency, and institute the appropriate civil or criminal proceedings;
- b. Review proposed mergers and acquisitions, determine thresholds for notification, determine the requirements and procedures for notification, and upon exercise of its powers to review, prohibit mergers and acquisitions that will substantially prevent, restrict, or lessen competition in the relevant market;
- c. Monitor and undertake consultation with stakeholders and affected agencies for the purpose of understanding market behavior;
- d. Upon finding, based on substantial evidence, that an entity has entered into an anticompetitive agreement or has abused its dominant position after due notice and hearing, stop or redress the same, by applying remedies, such as, but not limited to, issuance of injunctions, requirement of divestment, and disgorgement of excess profits under such reasonable parameters that shall be prescribed by the rules and regulations implementing the PCA;
- e. Conduct administrative proceedings, impose sanctions, fines or penalties for any noncompliance with or breach of PCA and its implementing rules and regulations (IRR) and punish for contempt;
- f. Issue subpoena duces tecum and subpoena ad testificandum to require the production of books, records, or other documents or data which relate to any matter, relevant to the investigation and personal appearance before the Commission, summon witnesses, administer oaths, and issue interim orders such as show cause orders and cease and desist orders after due notice and in accordance with the rules and regulations implementing the PCA;
- g. Upon order of the court, undertake inspections of business premises and other offices, land and vehicles, as used by the entity, where it reasonably suspects that relevant books, tax records, or other documents which relate to any matter relevant to the investigation are kept, in order to prevent the removal, concealment, tampering with, or destruction of the books, records, or other documents;



- h. Issue adjustment or divestiture orders including orders for corporate reorganization or divestment the manner and under such terms and conditions as may be prescribed in the rules and regulations implementing the PCA;
- i. Deputize any and all enforcement agencies of the government or enlist the aid and support of any private institution, corporation, entity or association, in the implementation of its powers and functions;
- j. Monitor compliance by the person or entities concerned with the cease and desist order or consent judgment;
- k. Issue advisory opinions and guidelines on competition matters for the effective enforcement of the PCA and submit annual and special reports to Congress, including proposed legislation for the regulation of commerce, trade, or industry;
- Monitor and analyze the practice of competition in markets that affect the Philippine economy; implement and oversee measures to promote transparency and accountability; and ensure that prohibitions and requirements of competition laws are adhered to;
- m. Conduct, publish, and disseminate studies and reports on anti-competitive conduct and agreements to inform and guide the industry and consumers;
- n. Intervene or participate in administrative and regulatory proceedings requiring consideration of the provisions of the PCA that are initiated by government agencies such as the Securities and Exchange Commission, the Energy Regulatory Commission and the National Telecommunications Commission;
- Assist the National Economic and Development Authority, in consultation with relevant agencies and sectors, in the preparation and formulation of a national competition policy;
- p. Act as the official representative of the Philippine government in international competition matters;
- q. Promote capacity building and the sharing of best practices with other competition-related bodies:
- r. Advocate pro-competitive policies of the government; and
- s. Charge reasonable fees to defray the administrative cost of the services rendered.

III. VISION

The PCC aims to be a world-class competition authority in promoting fair market competition to help achieve a vibrant and inclusive economy and advance consumer welfare.

IV. MISSION

The PCC shall prohibit anti-competitive agreements, abuses of dominant position, and anti-competitive mergers and acquisitions. Sound market regulation will help foster limitless innovation, increase global competitiveness, and expand consumer choices to improve public welfare.





We, the officials and employees of the Philippine Competition Commission, with the aim to be a world-class competition authority in promoting fair market competition, pledge to:

- C Conscientiously serve our clients with integrity, professionalism, independence, and excellence;
- O Observe the agency's service standards and endeavor to continually improve the processes and enabling mechanisms to ensure the highest level of client satisfaction:
- Manage the clients' concerns, understanding their needs and expectations, in a timely and efficient manner;
- P Put great value in every client's feedback, comment, and recommendation received from various platforms made available through the PCC Feedback and Redress Mechanism;
- E Exemplify objectivity, justice, and fairness in reviewing transactions and handling cases;
- T Tactfully communicate with clients and treat them with utmost courtesy and respect; and
- E Ensure that clients who are within the premises of the Office during official working hours including lunch break are properly attended to.

We shall uphold the principle of transparency by providing the public with information on competition-related matters through our website (www.phcc.gov.ph), and promptly responding to business and consumer queries through e-mail address (queries@phcc.gov.ph), and telephone number (+632) 87719-PCC (87719-722).

All these we guarantee to deliver our role in ensuring businesses compete and consumers benefit.



LIST OF SERVICES

• OFFICE OF THE CHAIRPERSON (OTC)

No.	Service	Classification	Total Processing Time	Page No.
INTE	RNAL SERVICES			
1	Issuance of Excerpts of Minutes of Commission Meetings	Simple	2 hours	12
2	Issuance of Plain and Authenticated Copies of Commission Decisions and Resolutions	Simple	2 hours	13
3	Issuance of Legal Opinion	Highly Technical	17 working days, 2 hours, 5 Minutes	15

MERGERS AND ACQUISITIONS OFFICE (MAO)

No.	Service	Classification	Total Processing Time	Page No.
EXT	ERNAL SERVICES			
4	Review of Mergers and Acquisitions Transactions ¹ (For transactions that proceed until Phase I Review)	Highly Technical	45 calendar days, 5 hours, 30 minutes	19
	Review of Mergers and Acquisitions Transactions (For transactions that proceed until Phase II Review)	Highly Technical	105 calendar days, 5 hours, 30 minutes	33
5	Provision of Pre-Notification Consultation	Complex	3 working days, 3 hours	49
6	Evaluation of Letters of Non- Coverage (For Letters with sufficient information/ requirements)	Highly Technical	7 working days, 4 hours, 15 minutes	57
	Evaluation of Letters of Non- Coverage (For Letters that require additional information)	Highly Technical	14 working days, 5 hours, 45 minutes	59

• COMPETITION ENFORCEMENT OFFICE (CEO)

No.	Service	Classification	Total Processing Time	Page No.
EXT	ERNAL SERVICES			
7	Receipt and Processing of	Highly	20 working days	64
	Enforcement Complaints	Technical		
8	Receipt and Processing of	Highly	14 working days	70
	Enforcement-Related Questions	Technical		

¹ The *Review of Mergers and Acquisitions Transactions* is facilitated by the Mergers and Acquisitions Office and the Commission.

and C	Queries (via E-mail and online		
portal)		

• THE COMMISSION AND COMPETITION ENFORCEMENT OFFICE (CEO)

No.	Service	Classification	Total Processing Time	Page No.
EXT	ERNAL SERVICES			
9	Issuance of Binding Ruling ² (If CEO does not require an extension of 60 days)	Highly Technical	135 days, 45 minutes	72
	Issuance of Binding Ruling (If CEO requires an extension of 60 days)		195 days, 45 minutes	75

• COMMUNICATIONS AND KNOWLEDGE MANAGEMENT OFFICE (CKMO)

No.	Service	Classification	Total Processing Time	Page No.
EXT	ERNAL SERVICE			
10	Provision of Online Orientation- Seminar on the Philippine Competition Act (PCA) and the Philippine Competition Commission (PCC) under the Competition Orientation Outreach Program (COOP)	Complex	3 working days	79
INTE	ERNAL SERVICES			
11	Circulation of Library Books - Borrowing	Simple	7 minutes	83
12	Circulation of Library Books - Returning	Simple	8 minutes	85
13	Circulation of Library Books - Renewing/Re-borrowing	Simple	15 minutes	86

• ADMINISTRATIVE OFFICE (AO)

No.	Service	Classification	Total Processing Time	Page No.
EXT	ERNAL AND INTERNAL SERVICE			
14	Issuance of Certificate of Employment (COE) and Service Record (SR) (When the client requests for hard copy)	Simple	2 working days	88
	Issuance of COE and SR (When the client requests for soft copy)	Simple	1 working day, 4 hours	90
INTE	RNAL SERVICES			
15	Issuance of Authenticated Copies of Official Records	Simple	1 hour, 15 minutes	92

² The Issuance of Binding Ruling is facilitated by the Competition Enforcement Office and the Commission.

16	Requisition and Issuance of Supplies and Equipment (when Supplies and/or Equipment are available)	Simple	1 hour, 48 minutes	94
	Requisition and Issuance of Supplies and Equipment (when Supplies and/or Equipment are not available)	Simple	46 minutes	96
17	Provision of Service Vehicle (If vehicle and driver are available)	Simple	2 hours	97
	Provision of Service Vehicle (If no vehicle is available)	Simple	1 hour, 10 minutes	99
18	Issuance of Travel Authority	Simple	2 hours, 50 minutes	100
19	Processing of Request for the Approval of Local Capacity-Building Programs (amounting to Php 50,000.00 and below)	Complex	4 working days, 4 hours, 10 minutes	102
20	Processing of Request for the Approval of Local Capacity-Building Programs (amounting to Php 50,000.01 and above)	Complex	6 working days, 4 hours, 10 minutes	105
21	Processing of Request for the Approval of Foreign Capacity- Building Programs	Complex	4 working days, 4 hours, 10 minutes	108
22	Processing of Requests to Participate in Approved Capacity-Building Programs (Foreign and Local Programs)	Highly Technical	10 working days, 2 hours, 40 minutes	111
23	Provision of Information and Communications Technology (ICT) Services for Routine and General Requests	Complex	2 working days, 2 hours	115
24	Provision of ICT Services for User Control and Mission Critical Requests (if does not require third-party assistance)	Highly Technical	14 working days, 2 hours, 30 minutes	118
	Provision of ICT Services for User Control and Mission Critical Requests (if requires third-party assistance)	Highly Technical	11 working days, 2 hours, 30 minutes	119

• FINANCE, PLANNING AND MANAGEMENT OFFICE (FPMO)

No.	Service	Classification	Total Processing Time	Page No.
INTE	RNAL SERVICES			
25	If the request is sufficient to merit	certification		
	Processing of Certification of	Complex	2 working days, 4 hours	122
	Availability of Allotment for	-		
	Purchase Request			
	Processing of Certification of	Complex	2 working days, 4 hours	124
	Availability of Allotment for	-		
	Foreign Travel Order, Local			
	Travel Order, and/or Special			
	Orders			

	Processing of Certification of Availability of Allotment for Special Orders not requiring Cash Advance	Complex	2 working days, 5 hours	126
	If the request is not sufficient to me	erit certification		
	Processing of Certification of Availability of Allotment for Purchase Request	Complex	3 working days, 7 hours, 30 minutes	127
	Processing of Certification of Availability of Allotment for Foreign Travel Order, Local Travel Order, and/or Special Orders	Complex	3 working days, 7 hours, 30 minutes	129
	Processing of Certification of Availability of Allotment for Special Orders not requiring Cash Advance	Complex	4 working days	131
26	Issuance of Authenticated Copies of Management Committee Meetings Summary of Discussions (if requested document is available)	Simple	1 hour, 50 minutes	134
	Issuance of Authenticated Copies of Management Committee Meetings Summary of Discussions (if requested document is not available)	Simple	40 minutes	135



OFFICE OF THE CHAIRPERSON

INTERNAL SERVICES

Office of the Chairperson (OTC) – Commission Secretariat



1) Issuance of Excerpts of Minutes of Commission Meetings

This service describes the procedure of how PCC Offices and employees can request excerpts of minutes of Commission meetings.

Office:	Office of the Chairperson (OTC) - Commission Secretariat
Classification:	Simple
Type of Transaction:	G2G - Government to Government
Schedule of Availability:	8:00 AM to 5:00 PM, Monday - Friday
Who May Avail:	PCC Offices and employees

CHECKLIST OF REQUIREMENTS	WHERE TO SECURE
E-mail request to OTC or Commission Secretariat	Requesting Party
official e-mail (otc@phcc.gov.ph,	
commissionsecretariat@phcc.gov.ph) with the	
following information:	
 Agenda item and date of Commission 	
meeting	
Purpose of request	

NO	CLIENT STEPS	NO	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1	Sends e-mail request to OTC or Commission	1.1	Acknowledges receipt of request.	None	15 minutes	Board Secretary, OTC - Commission Secretariat
	Secretariat with the following information: • Agenda item and date of Commission	1.2	Reviews nature and purpose of request and completeness of information provided.	None	30 minutes	Board Secretary, OTC - Commission Secretariat
		1.3	Prepares copy of excerpts of minutes of Commission meeting.	None	1 hour	Board Secretary, OTC - Commission Secretariat
		1.4	E-mails client the PDF copy.	None	15 minutes	Board Secretary, OTC - Commission Secretariat
2	Acknowledges receipt via-email of PDF copy.	None	None	None	None	None
			TOTAL	None	2 hours	

TOTAL FEES TO BE PAID:	None
TOTAL PROCESSING TIME:	2 hours

Notes:

- Provisions on confidentiality under the PCA, the PCA-IRR, the 2017 Rules of Procedure, the Rules on Merger Procedure, and other relevant issuances shall apply.
- Commission Secretariat shall issue copies of relevant excerpts only from approved minutes of Commission meetings and only to concerned personnel/Office.
- Copies cannot be used for purposes other than those specified in the e-mail request.
- Copies not emanating from the Commission Secretariat shall be deemed uncontrolled and cannot be used as reference in any document or presentation.
- Requests received beyond 5:00 PM are considered received the next working day.

Office of the Chairperson (OTC) – Commission Secretariat



2) Issuance of Plain and Authenticated Copies of Commission Decisions and Resolutions

This service describes the procedure of how PCC Offices and employees can request authenticated copies of Commission Decisions and Resolutions.

Office:	Office of the Chairperson (OTC) - Commission Secretariat
Classification:	Simple
Type of Transaction:	G2G- Government to Government
Schedule of Availability:	8:00 AM to 5:00 PM, Monday - Friday
Who May Avail:	PCC Offices and employees

CHECKLIST OF REQUIREMENTS	WHERE TO SECURE
E-mail request to OTC or Commission Secretariat	Requesting Party
official e-mail (otc@phcc.gov.ph,	
commissionsecretariat@phcc.gov.ph) with the	
following information:	
 Subject matter (if known, number and title) of 	
Commission Resolution/Decision	
 Purpose of request 	

NO.	CLIENT STEPS	NO.	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1	1 Sends e-mail request to OTC or Commission Secretariat with the following information: • Subject matter (if known, number and title) of	1.1	Acknowledges receipt of request.	None	15 minutes	Board Secretary, OTC - Commission Secretariat
		1.2	Reviews nature and purpose of request and completeness of information provided.	None	30 minutes	Board Secretary, OTC - Commission Secretariat
	Commission Resolution/ Decision; and Purpose of request.	1.3	Prepares document: a. For plain copy – finds the scanned copy; b. For certified true copy – prints a copy, stamps "Certified True Copy," and affixes signature and date.	None	1 hour	Board Secretary, OTC - Commission Secretariat

NO.	CLIENT STEPS	NO.	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
		1.4	Releases document: a. For plain copy – e- mails client the PDF copy; b. For certified true copy – e-mails client the date and time of pick- up.	None	15 minutes	Board Secretary, OTC - Commission Secretariat
2	Acknowledges receipt of document (via e-mail if PDF copy, or by signing logbook if certified true copy).	None	None	None	None	None
		2 hours				

TOTAL FEES TO BE PAID:	None
TOTAL PROCESSING TIME:	2 hours

Notes:

- Commission Secretariat can only release approved, signed and issued Commission Decisions/ Resolutions.
- Copies cannot be used for purposes other than those specified in the e-mail request.
- Copies not emanating from the Commission Secretariat shall be deemed uncontrolled and cannot be used as reference in any document or presentation.
- Requests received beyond 5:00 PM are considered received the next working day.

Office of the Chairperson – Legal Services Division (OTC-LSD)



3) Issuance of Legal Opinion

This service details the procedure on how PCC Offices can request for Legal Opinion on Applicability of Laws, Contracts and on their Interpretation and Implementation, and other Legal Matters.

Office:	Office of the Chairperson - Legal Services Division (OTC-LSD)
Classification:	Highly Technical
Type of Transaction:	G2G – Government to Government
Schedule of Availability:	9:00 AM to 6:00 PM, Monday - Friday
Who May Avail:	PCC Offices

CHECKLIST OF DECLIDEMENTS	WHERE TO SECURE
CHECKLIST OF REQUIREMENTS	WHERE TO SECURE
Memorandum duly signed by the Office Director requesting for	Requesting Party
a Legal Opinion detailing its concern and the specific legal	
question that needs clarification and attaching all necessary	
documents. (1, original copy)	
Attachments may include one (1) photocopy of the following:	
Contract to be reviewed	
2. Law, rules and regulations highlighting the provision in	
question	
3. Correspondences from third parties, if the legal matter	
involves third parties	
4. Other documents that are necessary that would aid OTC-	
LSD in assessing and answering the legal question	
The Description Down was also subscit the above weathers al	
The Requesting Party may also submit the above-mentioned	
requirements through OTC-LSD's official email addresses at	
legal@phcc.gov.ph or LegalServicesDivision@phcc.gov.ph	
la cocca of the electronic culturisticae the Management was about	
In cases of the electronic submissions, the Memorandum shall	
be digitally signed by the Office Director either through the	
Philippine National Public Key Infrastructure (PNPKI), Adobe	
Sign, and/or Adobe Acrobat.	

NO.	CLIENT STEPS	NO.	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1	Submits the Memorandum with the attachments to	1.1	Receives and assesses if the Memo and its attachments are complete.	None	15 minutes	Legal Assistant, OTC-Legal Services Division
		1.2	Forwards the Memo to the Division Chief.	None	2 minutes	Legal Assistant, OTC-Legal Services Division
		1.3	Reviews the Memo and assigns the task to OTC-LSD Staff (Atty II and Atty III).	None	13 minutes	Division Chief, OTC-Legal Services Division
		1.4	Make an initial research on the legal	None	3 days	Atty. II & Atty. III, OTC-Legal Services Division

NO.	CLIENT STEPS	NO.	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
			question in the Memo.			
		1.5	Sets a meeting with the concerned Office to discuss and clarify the legal question.	None	15 minutes	Atty. II & Atty. III, OTC-Legal Services Division
2	Confirms availability for a meeting.	2.1	Acknowledges the receipt of the confirmation from the client.	None	5 minutes	Atty. II/Atty. III, OTC-Legal Services Division
		2.2	Conducts the meeting with the concerned Office.	None	1 hour	Atty. II & Atty. III, OTC-Legal Services Division
		2.3	Prepares initial draft of the Legal Opinion incorporating the necessary information discussed during the meeting.	None	3 days	Atty. II & Atty. III, OTC-Legal Services Division
		2.4	Reviews the draft Legal Opinion.	None	2 days	Attorney IV, OTC-Legal Services Division
		2.5	Revises the initial draft incorporating the comments and edits of Attorney IV (which includes conduct of additional research).	None	2 days	Atty. II & Atty. III, OTC-Legal Services Division
		2.6	Reviews the revised Legal Opinion and submits it to the Division Chief.	None	2 days	Attorney IV, OTC-Legal Services Division
		2.7	Reviews the revised Legal Opinion.	None	2 days	Division Chief, OTC-Legal Services Division
		2.8	Incorporates the edits and comments of the Division Chief (which may require additional research).	None	2 days	Attorney II, Attorney III & Attorney IV, OTC- Legal Services Division
		2.9	Conducts final review and clearance of the Legal Opinion.	None	1 day	Division Chief, OTC-Legal Services Division
		2.10	Furnishes the concerned Office with an electronic or original copy of the Legal Opinion.	None	15 minutes	Legal Assistant, OTC-Legal Services Division
3	Acknowledges the receipt of the Legal Opinion.	None	None	None	None	None

NO.	CLIENT STEPS	NO.	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE	
			TOTAL	None	17 working days, 2 hours, 5 Minutes		

TOTAL FEES TO BE PAID:	None
TOTAL PROCESSING TIME:	17 working days, 2 hours, 5 minutes

Notes:

- The steps enumerated may be modified to address lack of human resource complement or complexity of the legal matter.
- The total processing time stated above is the maximum. The OTC-LSD may issue a Legal Opinion earlier than the above stated processing time depending on the urgency and complexity of the legal question.



MERGERS AND ACQUISITIONS OFFICE

EXTERNAL SERVICES

The Commission Mergers and Acquisitions Office (MAO)



4) Review of Mergers and Acquisitions Transactions

The Philippine Competition Commission ("PCC" or the "Commission"), upon notification by parties as provided under the Rules and Regulations Implementing R.A. No. 10667 (the "IRR"), has the power to review mergers and acquisitions having a direct, substantial and reasonably foreseeable effect on trade, industry, or commerce in the Philippines, based on factors deemed relevant by the Commission.

Office:	The Commission				
	Mergers and Acquisitions Office (MAO)				
Classification:	Highly Technical				
Type of Transaction:	G2B – Government to Business				
	G2G – Government to Government				
Schedule of Availability:	8:00 AM – 5:00 PM, Monday-Friday				
Who May Avail:	Parties to a merger or acquisition that satisfy the thresholds in Rule 4, Section 3 of the IRR, as amended by PCC Memorandum Circular No. 18-001, ³ are required to notify the PCC within thirty (30) calendar days from signing of definitive agreements relating to their transaction in accordance with Section 2.1 of the PCC Rules of Merger Procedure.				

CHECKLIST OF REQUIREMENTS	WHERE TO SECURE
Submission of a Request Form to access the MAO E-Notification Filing System	Request Forms can be filled out through this link: Request Form to access MAO E-Notification System (office.com). The instructions for uploading the documents to the SharePoint Facility can be found here: https://www.phcc.gov.ph/wp-content/uploads/2020/05/Annex-A-Instructions-for-PCC-SharePoint-Facility.pdf
Confirmed Appointment through the PCC Appointment System (PCAS)	Appointments can be reserved through the "Make An Appointment" Tab at the PCC Website (www.phcc.gov.ph)

Notes:

PCC Interim guidelines on the operations of the MAO

- The Implementing Rules and Regulations of Republic Act No. 10667 ("PCA-IRR") and the Rules on Merger Procedure shall continue to apply unless otherwise provided for in the PCC Interim Guidelines during periods of Community Quarantine.
- PCC Interim Guidelines During Periods of Community Quarantine can be accessed through this link: https://www.phcc.gov.ph/wp-content/uploads/2021/05/PCC Interim-Guidelines Quarantine-Periods 25May2021.pdf

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³ Amendment of Rule 4, Section 3 of the Implementing Rules and Regulations of Republic Act No. 10667.

CHECKLIST OF REQUIREMENTS	WHERE TO SECURE
PRE-EVALUATION OF FORMS; DETERMINATIO	
1. Notification Form (or Expedited Review Notification Form ⁴). The original Form is signed and certified by a general partner of a partnership, an Officer or Director of a corporation, or in the case of a natural person, the natural person or his/her legal representative, and duly notarized [see Rule 4, Section 5(b) of the IRR].	The Form may vary from time to time with the most recent version being made available on the PCC website: • Notification Form - https://phcc.gov.ph/notification-form/ • Expedited Review Notification Form - https://phcc.gov.ph/expedited-review-notification-form/
Please see <i>Annex A</i> for the List of Appendices Required under the Notification Form. Please see <i>Annex B</i> for the List of Appendices Required under the Expedited Review Notification Form. Each filing entity is required to upload the digital copies of the Form and required annexes or attachments and submit one (1) original hard copy thereof.	Should there be any uncertainty with respect to the information required in the Form, the notifying parties should refer to the Instructions which is likewise available on the PCC website. The PCC also encourages the parties to request a pre-notification consultation with the MAO in accordance with Rule 4, Section 4 of the IRR.
2. In the case of a partnership or a corporation, the Form shall be accompanied by a one (1) original Secretary's Certificate or Special Power of Attorney or its equivalent in foreign jurisdictions, naming the persons authorized to file and represent them before the PCC	The Secretary's Certificate or Separate Power Attorney (or its equivalent in other jurisdictions) is prepared by the filing Ultimate Parent Entity.
3. One (1) original affidavit attesting to the fact that a definitive agreement has been signed and that each party has an intention of completing the proposed transaction in good faith. ⁵	The Affidavit is prepared and executed by the Notifying Party's authorized representative.
4. A digital copy and one (1) hard copy of a written consent ⁶ signed by the party's authorized signatory granting the Commission staff permission to access the submitted documents and information outside the office premises of the PCC and to reach out to third parties during the review of the transaction.	The template of the Consent Letter can be accessed through this link: https://www.phcc.gov.ph/wp- content/uploads/2020/05/Consent-Letter- Template MAOInterimGuidelines.pdf
5. A digital copy and one (1) hard copy of an affidavit signed by the party's authorized signatory ⁷ certifying that the hard copies and the digital copies uploaded in the online filing system are complete and accurate copies of each other.	The Affidavit is prepared and executed by the Notifying Party's authorized representative.

⁴ Acceptance of Expedited Review Notification Forms remains suspended while the PCC's Interim Guidelines During Periods of Community

Quarantine is being implemented [(Sec. III(A)(9)].

5 In voting securities acquisition as provided under Rule 4, Section 5(e)(1) of the IRR, only the acquiring entity must submit an affidavit. Note also that the definitive agreement in these transactions shall be the agreement executed between the acquiring entity and the shareholders of the acquired entity.

6. The submission of Consent Letter is required by the PCC's Interim Guidelines During Periods of Community Quarantine [(Sec. II(4.3)].

⁷ In relation only to the affidavit required, 'authorized signatory' may also include duly authorized external counsels and consultants.

CHECKLIST OF REQUIREMENTS

WHERE TO SECURE

The MAO issues the Order of Payment.

Notes:

- Documents executed abroad must be duly authenticated by the Philippine embassy or consul in the country of execution. If the same is impossible to obtain during a community quarantine, documents executed abroad may be submitted without an Apostille or without having been consularized; provided, that the party submitting the same shall submit a certification setting forth the reason for its failure to have the document consularized or Apostilled, together with an undertaking to submit the consularized or Apostilled copies upon resumption of the operations of the consulate or embassy in the country where consularization or Apostillization is to be done. The same process is done for documents that need to be notarized and should be submitted soon after the parties have secured notarization of the documents:
- All documents are properly bound, with each attachment labeled with a tab:
- Digital copies of the completed Form and its appendixes and attachments are saved in searchable PDF. Word, or spreadsheet format.

PHASE I REVIEW

Payment of Phase II Review fee

from the PCC.

Phase II Review fees must be paid within ten (10) calendar days from receipt of an Order of Payment

1. Notification Form deemed sufficient by the MAO The Form may vary from time to time with the most recent version being made available on the PCC website: Notification Form https://phcc.gov.ph/notification-form/ Expedited Review Notification Form https://phcc.gov.ph/expedited-reviewnotification-form/ The MAO determines the completeness of the Notification Forms submitted by the parties during the Sufficiency Determination Stage. 2. Payment of Phase I Review filing fee The MAO issues the Order of Payment, and instructions mav be found here: Filing fees must be paid within ten (10) calendar https://phcc.gov.ph/memorandum-circular-no-17days from receipt of an Order of Payment from 002-revised-rules-payment-fees-notificationthe PCC. review-mergers-acquisitions/ **PHASE II REVIEW**

For transactions that proceed until Phase I Review:

	CLIENT		AGENCY	FEES TO	PROCESSING	PERSON
NO.	STEPS	NO.	ACTION	BE PAID	TIME	RESPONSIBLE
PRE-	EVALUATION OF	FORM	IS ⁸			
1	The acquiring and acquired entities submit separate Request Forms to access the MAO E-Notification Filing System.	1.1	The MAO processes E-Notification requests from Monday to Friday from 8:00 a.m. to 5:00 p.m.	None	1 hour [Between 8:00 am and 5:00 pm during working days]	Legal Assistant, MAO
2	The notifying parties upload the digital copies of their Notification Forms and the required annexes or attachments to the MAO E-Notification Filing System. The Forms should be accompanied by Consent Letters and Affidavits of accuracy.	2.1	The Notification Division Chief assigns a handling Attorney to the transaction The MAO pre- evaluates the digital copies uploaded by the notifying parties to determine compliance with the formal requirements.	None	2 hours and 30 minutes 9 [Between 8:00 am and 5:00 pm during working days]	Chief of the Notification Division, MAO (for assignment of handling Attorney) Legal Assistant or Handling Attorney of the Notification Division, MAO (for pre-evaluation of digital copies)
3	Both acquiring and acquired entities proceed to the PCC Office on the date confirmed via PCC Client Appointment System (PCAS) and present filled-out Forms and the required annexes or attachments, together with their Consent	3.1	The Records Officer together with a representative of MAO pre- evaluate the Forms submitted by the acquiring and acquired entities to determine compliance with the formal requirements. The PCC may refuse to accept a Form if it fails to	None	45 minutes	Records Officer, AO-GSD Legal Assistant or Attorney, MAO

⁸ Pre-evaluation of Forms involves examination of the compliance by Notification Forms with the formal requirements as defined under the Implementing Rules and Regulations of the PCA. In view hereof, time spent conducting pre-evaluation does not form part of the processing time for evaluating the application.

⁹ The Parties will be informed of any lacking formal requirement within one (1) working day from transmittal of documents.

NO.	CLIENT STEPS	NO.	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
PRE-	EVALUATION OF	FORM				
	Letters and Affidavits of accuracy.		comply with any of the formal requirements, if any portion of the Form has not been filled out, or any annex required under the Form has not been attached. In such cases: a. The Form and its supporting documents are returned to the applicant. b. The noted deficiencies of the Form, either in the digital or hard copies, are explained to the applicant and are noted in the Notification Receiving Form which must be signed by the applicant and the representative of MAO. The submitter shall be given five (5) working days, subject to any extension that the MAO may grant upon its discretion, to submit the lacking formal requirements. 10			
		3.2	A Form which is compliant with all the formal requirements shall be received by the Records Officer and the MAO Representative. A	None	15 minutes	Records Officer, AO-GSD Legal Assistant or Attorney, MAO

 $^{^{10}}$ This is compliance with Section 15 of the PCC Interim Guidelines During Periods of Community Quarantine. ${f 23}$

NO.	CLIENT STEPS	NO.	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
PRE-	EVALUATION OF	FORM		521745		REGI GROBEE
			"Received" Notification Receiving Form will be issued to the submitter and copies of the said Form shall be retained by the MAO and the Records Office. If the submitter presents a cover letter or transmittal slip together with a receiving copy of their Notification Form, the cover letter or transmittal slip shall be stamped "Received" by the Records Officer and returned to the applicant together with the Notification Receiving Form. In no case shall a duplicate copy of the Notification Form be stamped "Received" by the Records Officer.			
		3.3	The MAO Legal Assistant inputs the required information in the database of MAO No transaction number shall be assigned to the submission since no filing is considered to have been made at this stage.	None	30 minutes	Legal Assistant, MAO
			SUB-TOTAL	None	5 hours	

DETERMINATION OF S	SUFFIC	CIENCY ¹¹			
	3.4	The Handling Attorney reviews the Forms of the acquiring and acquired entities to verify if they have presented all the necessary and appropriate documents and information together with the Forms.	None	15 calendar days	Handling Attorney of the Notification Division, MAO
	3.4.1	Where the merger or acquisition is covered by the compulsory notification requirement and the documents and information provided are sufficient, MAO shall issue an Order of Payment to the parties in order for them to pay the filing fee. (Should this be the case, proceed to Client Step No. 6.)	None	Within 15 calendar days to determine sufficiency	Handling Attorney of the Notification Division, MAO
	3.4.2	Where the merger or acquisition is covered by the compulsory notification requirement but the documents and information provided are deficient, MAO shall issue a notice of deficiency to one or both parties, identifying what other information and documents must be provided,	None	Within 10 calendar days to determine sufficiency	Director, MAO

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¹¹ Determination of sufficiency involves examination if all sections of the Notification Forms were completely filled up by notifying parties and does not involve evaluation of compliance with the substantive requirements of the Notification Forms. In view hereof, time spent conducting sufficiency determination does not form part of the processing time for evaluating the application.

		3.4.3	pursuant to the Form ("Notice of Deficiency"). (Should this be the case, proceed to Client Step No. 4.) Note that the parties are given a period of fifteen (15) calendar days to comply with the deficiency. If the deficiencies are not complied with, the submitted Forms shall be returned to the parties, and no notification shall be considered to have been made to the PCC ¹² . Where the merger or acquisition is not covered by the compulsory notification requirement, or is covered by the parties shall be informed that their transaction is not covered by the compulsory notification requirement, or is covered by the PCC, the parties shall be informed that their transaction is not covered by the compulsory notification requirement.	None	Within 15 calendar days to determine sufficiency	Handling Attorney of the Notification Division, MAO Director, MAO
4	The relevant party uploads the digital files	4.1	requirement. The MAO Legal Assistant transfers the	None	Within 1 hour upon complete	Legal Assistant, MAO
	of its response to the Notice of Deficiency to the MAO E-		uploaded digital files from the MAO E-Notification Filing		upload (Between 8:00 am and	Records Officer, AO-GSD

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¹² In accordance with Section 16 of the PCC Interim Guidelines During Periods of Community Quarantine, a request for extension of the period to complete the information and documents signed by a Party's authorized signatory may be filed via email no later than two (2) working days period prior to the lapse of the deadline for submission. In the event that a Party's request for extension is approved by the MAO, the 15-day Sufficiency Period shall be then extended until all notifying parties have fully complied with their respective Notice of Deficiencies.

Notification Filing System and proceeds to the PCC Office on the date confirmed via PCAS to submit the hard copies of the documents. ¹³		System to the online repository of documents. The MAO Legal Assistant also informs the handling Attorney of the Notification Division that the digital files were successfully transferred to the online repository of documents.		5:00 pm during working days; Within the 15 calendar days to comply with the Notice of Deficiency)	
	4.2	The Records Officer stamps "Received" the physical documents submitted in the office.		Within 30 minutes from submission (within 15 calendar days to comply with the Notice of Deficiency) ¹⁴	Records Officer, AO-GSD
	4.3	The Handling Attorney reviews the documents submitted by the notifying parties to verify if all the documents and information requested have been provided.	None	Within the balance of the original 15 calendar days to determine sufficiency, which in no case shall be less than 5 calendar days	Handling Attorney of the Notification Division, MAO
	4.4	If the documents and information submitted in response to the Notice of Deficiency are complete and sufficient to proceed to Phase I Review, MAO issues an Order	None	Within the balance of the original 15 calendar days to determine sufficiency	Handling Attorney of the Notification Division, MAO

¹³ In submitting the documents and information, the following requirements must be observed: (a) soft copies should be uploaded in the MAO E-Notification Filing System and hard copies are filed with the Records Unit; (b) files should be named in a way that allows easy identification of submissions to which they refer to; (c) documents are accompanied by an Affidavit of accuracy; and (d) a notarized certification accompanying the submission stating that the response for additional information and all documents attached were prepared and assembled under the supervision of the certifying officer of the notifying party, and that to the best of his/her knowledge, these are true, correct, and complete in accordance with applicable laws and regulations.

¹⁴ During ECQ or MECQ, submission of hard copies shall be submitted in accordance with Sections 23.2 and 23.3 of the PCC Interim Guidelines During Periods of Community Quarantine. The parties shall be given a period of seven (7) calendar days from the lifting of ECQ or MECQ over the NCR or Barangay Bagong Pag-Asa, Quezon City within which to submit, subject to any extension that may be granted by MAO.

		4.4.1	of Payment to the parties. 15 (Should this be the case, proceed to Client Step No. 6.) The PCC returns the Forms by issuing a Notice of Return if any of the following circumstances shall appear after a review of the Applicant's response to the Notice of Deficiency: a. Incorrect designation of any of the notifying parties' ultimate parent	None	Within the balance of the original 15 calendar days to determine sufficiency	Director, MAO
5	Applicant or	5.1	entity (UPE); ¹⁶ b. Failure to submit information or attachments required under the Form; or c. Submission of incorrect or misleading information, without prejudice to the application of the appropriate penalties.	None	1 hour	Records Officer,
3	his/her authorized representative proceeds to the PCC Office on the date confirmed via PCAS to claim the incomplete Form together with all	J. I	and a representative of MAO: a. Ensure that the Notification Return Form is filled-out and signed by the Applicant or his/her authorized representative	INOTIE	i noui	AO-GSD Legal Assistant or Attorney, MAO

¹⁵ During ECQ or MECQ, Orders of Payment shall be issued in accordance with Sections 23.2 and 23.3 of the PCC Interim Guidelines During Periods of Community Quarantine. The parties shall be given a period of seven (7) calendar days from the lifting of ECQ or MECQ over the NCR or Barangay Bagong Pag-Asa, Quezon City within which to pay, subject to any extension that may be granted by MAO.

¹⁶ The PCC shall, however, allow the parties to correct their submission after the former has made preliminary determination on the correct UPE.

	documents submitted.		b. Release the incomplete Form			
If the short	If the claimant should be a person other than the authorized person of the applicant, the		and all documents to the Applicant or his/her authorized representative; and			
	claimant must submit an original copy of his/her proof of authority together with a photocopy of a governmentissued ID, the original copy of which must likewise be presented for verification, to the MAO Representative	5.1.1	The MAO Legal Assistant files a duly signed Notification Return Form when the Notification Forms of the parties were returned.	None	10 minutes	Legal Assistant, MAO
6	After having received an Order of Payment, the notifying party/ies proceeds to the PCC Office on the date confirmed via PCAS and pays the filing fee for Notification and Phase I. Review to the Cashier. Note that the parties are given a period of ten (10) calendar days 17 to pay the filing fee from receipt of the Order of Payment.	6.1	The Cashier processes payment and issues an official receipt to the Applicant. A MAO representative presents the original copy of the Order of Payment to the Cashier who will indicate thereon the official receipt number and stamp the same as "Paid." A duplicate copy of the stamped Order of Payment is issued to the Applicant and the MAO.	Notification Filing and Phase I Review Fee — PHP 250,000.00	30 minutes	Cashier, AO-GSD Legal Assistant or Attorney, MAO

¹⁷ If parties are unable to pay the fees within their Payment Schedule, they may request an extension of the period signed by the authorized signatory prior to the lapse of the deadline for payment.

		6.2	The MAO issues Notices of Sufficiency ¹⁸ to the notifying parties electronically and, if the authorized officer is in the Philippines, by mail or personal delivery, to inform them that the Forms and other documents submitted by them are sufficient for commencement of Phase I Review. A case number is assigned to the filed submission.	None	Within 1 working day from payment of filing fee	Director, MAO
	SOR-101A			250,000.00	days,30 minutes	
PHAS	E I REVIEW					
		6.3	PCC undertakes a Phase I Review, day 1 of which is the working day following payment of the filing fee.	None	30 calendar days	Case Team (for conduct of Review) Chairperson and Commissioners (for Commission Decisions) Director (for Notices), MAO
		6.3.1	The MAO may send a Request for Information to the parties indicating other relevant information necessary for the review of the transaction.	None	Within the 30-day period for Phase I Review	Handling Attorney of Review Division, MAO Director, MAO
7	The relevant party uploads the digital files of its response to the Request for Information to the MAO E-	7.1	The MAO Legal Assistant transfers the uploaded digital files from the MAO E- Notification Filing	None	Within 1 hour from complete upload (Between 8:00 am and	Legal Assistant, MAO

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 $^{^{18}}$ Issuance of Notice of Sufficiency doesn't form part of the processing time for evaluating sufficiency.

Notification		System to the		5:00 pm	
Filing System		online repository		during	
and proceeds		of documents.		working	
to the PCC Office on the				days; Within	
date confirmed		The MAO Legal Assistant also		the 30-day period for	
via PCAS to		informs the		Phase I	
submit the		assigned case		Review)	
hard copies of		team for review		·	
the		that the digital			
documents. ¹⁹		files were successfully			
		transferred to the			
		online repository			
		of documents.			
	7.2	The Records	None	Within 30	Records Officer,
		Officer stamps "Received" the		minutes from submission	AO-GSD
		physical		300111331011	
		documents		(within the	
		submitted to the		30-day	
		office.		period for	
				Phase I Review)	
	7.3	At the expiration	None	Within the	Chairperson and
		of the 30-day	110110	30-day	Commissioners
		period for Phase I		period for	(for Commission
		Review, the PCC		Phase I	Decisions)
		may take any of		Review	
		the following action:			
		action.			
		a. Issue a			
		Decision clearing			
		the transaction; or			
		b. In the event that PCC			
		identifies			
		competition			
		concerns in			
		Phase I Review			
		such that a			
		favorable decision cannot			
		be rendered, or			
		on the basis of all			
		information			
		before it, is			
		unable to form a conclusion that			
		the transaction			
		does not raise			
		competition			
		concerns, the			
		PCC will inform			

¹⁹ In submitting the documents and information, the following requirements must be observed: (a) soft copies should be uploaded in the MAO E-Notification Filing System and hard copies are filed with the Records Unit; (b) files should be named in a way that allows easy identification of submissions to which they refer to; and (c) documents are accompanied by an Affidavit of accuracy.

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7.	the notifying that the transaction will proceed to a Phase II Review. If the PCC does not issue a Decision or Notice that the transaction will proceed to Phase II Review upon the expiration of the period for Phase I Review, the transaction is deemed approved. 3.1 If the transaction shall proceed to Phase II Review, the PCC notifies the parties that a more detailed and extensive review is needed for their transaction ("Phase II Notice"), and issue a Phase II Request for Additional Information ("Phase II Request for Additional Information ("Phase II Review of the transaction shall commence on the day after service of the Phase II Notice"	None	Within the 30-day period for Phase I Review	Handling Attorney of Review Division, MAO Director, MAO
	on the day after			
		News	20 00 00 00 00 00	
	SUB-TOTAL	None	30 calendar days	
	TOTAL	PHP 250,000.00	45 calendar days, 5 hours, 30 minutes	

[&]quot;Review of Mergers and Acquisitions Transactions" is covered under R.A. No. 10667 and its IRR, the PCC Rules on Merger Procedure, and other related PCC Memorandum Circulars.

TOTAL FEES TO BE PAID	PHP 250,000.00
Notification Filing and Phase I	PHP 250,000.00
Review Fee	
TOTAL PROCESSING TIME	45 calendar days, 5 hours, 30 minutes
Pre-Evaluation of Forms	5hours

Determination of Sufficiency	15 calendar days (and 1 hour for payment processing of Notification Filing and Phase I Review Fee, and for issuance of Notices of Sufficiency)
Phase I Review	30 calendar days (to commence on the first working day after payment of fee for notification and Phase I Review)

For transactions that proceed until Phase II Review:

NO.	CLIENT STEPS	NO.	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
PRE-	EVALUATION OF	FORM	IS ²⁰			
1	The acquiring and acquired entities submit separate Request Forms to access the MAO E-Notification Filing System.	1.1	The MAO processes E-Notification requests from Monday to Friday from 8:00 a.m. to 5:00 p.m.	None	1 hour [Between 8:00 am and 5:00 pm during working days]	Legal Assistant, MAO
2	The notifying parties upload the digital copies of their Notification Forms and the required annexes or attachments to the MAO E-Notification Filing System. The Forms should be accompanied by Consent Letters and Affidavits of accuracy.	2.1	The Notification Division Chief assigns a handling Attorney to the transaction. The MAO pre- evaluates the digital copies uploaded by the notifying parties to determine compliance with the formal requirements.	None	2 hours and 30 minutes ²¹ [Between 8:00 am and 5:00 pm during working days].	Chief of the Notification Division, MAO (for assignment of handling Attorney) Legal Assistant or Handling Attorney of the Notification Division, MAO (for pre- evaluation of digital copies)
3	Both acquiring and acquired entities proceed to the PCC Office on the date confirmed via PCC Client Appointment System (PCAS) and present filled-out Forms and the	3.1	The Records Officer together with a representative of MAO pre- evaluates the Forms submitted by the acquiring and acquired entities to determine compliance with the formal	None	45 minutes	Records Officer, AO-GSD Legal Assistant or Attorney, MAO

²⁰ Pre-evaluation of Forms involves examination of the compliance by Notification Forms with the formal requirements as defined under the Implementing Rules and Regulations of the PCA. In view hereof, time spent conducting pre-evaluation does not form part of the processing time for evaluating the application.

21 The Parties will be informed of any lacking formal requirement within one (1) business day from transmittal of documents.

NO.	CLIENT STEPS	NO.	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
PRE-	EVALUATION OF	FORM				1.20.0110.222
	required annexes or attachments, together with their Consent Letters and Affidavits of accuracy.		requirements. The PCC may refuse to accept a Form if it fails to comply with any of the formal requirements, if any portion of the Form has not been filled out, or any annex required under the Form has not been attached. In such cases: a. The Form and its supporting documents are returned to the applicant. b. The noted deficiencies of the Form, either in the digital or hard copies, are explained to the applicant and are noted in the Notification Receiving Form which must be signed by the applicant and the representative of MAO. The submitter shall be given five (5) working days, subject to any extension that the MAO may grant upon its discretion, to submit the lacking formal requirements. ²²			
		3.2	A Form which is compliant with all the formal requirements shall be received	None	15 minutes	Records Officer, AO-GSD

 $^{^{22}}$ This is compliance with Section 15 of the PCC Interim Guidelines During Periods of Community Quarantine. $\bf 34$

NO.	CLIENT STEPS	NO.	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
PRE-	EVALUATION OF	FORM				
			by the Records Officer and the MAO Representative. A stamped "Received" Notification Receiving Form will be issued to the submitter and copies of the said Form shall be retained by the MAO and the Records Office. If the submitter presents a cover letter or transmittal slip together with a receiving copy of their Notification Form, the cover letter or transmittal slip shall be stamped "Received" by the Records Officer and returned to the applicant together with the Notification Receiving Form. In no case shall a duplicate copy of the Notification Form be stamped "Received" by the Records Officer.			Legal Assistant or Attorney, MAO
		3.3	The MAO Legal Assistant inputs the required information in the database of MAO No transaction number shall be assigned to the submission since no filing is considered to have been made at this stage.	None	30 minutes	Legal Assistant, MAO

NO.	CLIENT STEPS	NO.	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
PRE-	EVALUATION OF	FORM				
			SUB-TOTAL	None	5 hours	
DETE	ERMINATION OF	SUFFIC	CIENCY ²³			
		3.4	The Handling Attorney reviews the Forms of the acquiring and acquired entities to verify if they have presented all the necessary and appropriate documents and information together with the Forms.	None	15 calendar days	Handling Attorney of the Notification Division, MAO
		3.4.1	Where the merger or acquisition is covered by the compulsory notification requirement and the documents and information provided are sufficient, MAO shall issue an Order of Payment to the parties in order for them to pay the filing fee. (Should this be the case, proceed to Client Step No. 6.)	None	Within 15 calendar days to determine sufficiency	Handling Attorney of the Notification Division, MAO
		3.4.2	Where the merger or acquisition is covered by the compulsory notification requirement but the documents and information provided are deficient, MAO shall issue a notice of deficiency to one	None	Within 10 calendar days to determine sufficiency	Director, MAO

²³ Determination of sufficiency involves examination if all sections of the Notification Forms were completely filled up by notifying parties and does not involve evaluation of compliance with the substantive requirements of the Notification Forms. In view hereof, time spent conducting sufficiency determination does not form part of the processing time for evaluating the application.

NO.	CLIENT STEPS	NO.	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
PRE-	EVALUATION OF	FORM	IS ²⁰			
			or both parties, identifying what other information and documents must be provided, pursuant to the Form ("Notice of Deficiency"). (Should this be the case, proceed to Client Step No. 4.) Note that the parties are given a period of fifteen (15) calendar days to comply with the deficiency. If the deficiencies are not complied with, the submitted Forms shall be returned to the parties, and no notification shall be considered to have been made to the PCC ²⁴ .			
		3.4.3	Where the merger or acquisition is not covered by the compulsory notification requirement, or is covered by an existing and effective exemption circular or guidelines issued by the PCC, the parties shall be informed that their transaction is not covered by the compulsory	None	Within 15 calendar days to determine sufficiency	Handling Attorney of the Notification Division, MAO

²⁴ In accordance with Section 16 of the PCC Interim Guidelines During Periods of Community Quarantine, a request for extension of the period to complete the information and documents signed by a Party's authorized signatory may be filed via email no later than two (2) business days period to the lapse of the deadline for submission. In the event that a Party's request for extension is approved by the MAO, the 15-day Sufficiency Period shall be then extended until all notifying parties have fully complied with their respective Notice of Deficiencies.

NO.	CLIENT STEPS	NO.	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
PRE-	EVALUATION OF	FORM				
			notification requirement.			
4	The relevant party uploads the digital files of its response to the Notice of Deficiency to the MAO E-Notification Filing System and proceeds to the PCC Office on the date confirmed via PCAS to submit the hard copies of the documents. ²⁵	4.1	The MAO Legal Assistant transfers the uploaded digital files from the MAO E- Notification Filing System to the online repository of documents. The MAO Legal Assistant also informs the handling Attorney of the Notification Division that the digital files were successfully transferred to the online repository of documents.	None	Within 1 hour upon complete upload (Between 8:00 am and 5:00 pm during working days; Within 15 calendar days to comply with the Notice of Deficiency)	Legal Assistant, MAO
		4.2	The Records Officer stamps "Received" the physical documents submitted in the office.	None	Within 30 minutes from submission (within 15 calendar days to comply with the Notice of Deficiency) ²⁶	Records Officer, AO-GSD
		4.3	The Handling Attorney reviews the documents submitted by the notifying parties to verify if all the documents and information requested have been provided.	None	Within the balance of the original 15 calendar days to determine sufficiency, which in no case shall be less than 5 calendar days	Handling Attorney of the Notification Division, MAO
		4.4	If the documents and information submitted in	None	Within the balance of the original 15	

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²⁵ In submitting the documents and information, the following requirements must be observed: (a) soft copies should be uploaded in the MAO E-Notification Filing System and hard copies are filed with the Records Unit; (b) files should be named in a way that allows easy identification of submissions to which they refer to; (c) documents are accompanied by an Affidavit of accuracy; and (d) a notarized certification accompanying the submission stating that the response for additional information and all documents attached were prepared and assembled under the supervision of the certifying officer of the notifying party, and that to the best of his/her knowledge, these are true, correct, and complete in accordance with applicable laws and regulations.

²⁶ During ECQ or MECQ, submission of hard copies shall be submitted in accordance with Sections 23.2 and 23.3 of the PCC Interim Guidelines During Periods of Community Quarantine. The parties shall be given a period of seven (7) calendar days from the lifting of ECQ or MECQ over the NCR or Barangay Bagong Pag-Asa, Quezon City within which to submit, subject to any extension that may be granted by MAO.

NO.	CLIENT STEPS	NO.	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
PRE-	EVALUATION OF	FORM	IS ²⁰			
			response to the Notice of Deficiency are complete and sufficient to proceed to Phase I Review, MAO issues an Order of Payment to the parties. ²⁷ (Should this be the case, proceed to Client Step No.		calendar days to determine sufficiency	Attorney of the Notification Division, MAO
		4.4.1	The PCC returns the Forms by issuing a Notice of Return if any of the following circumstances shall appear after a review of the Applicant's response to the Notice of Deficiency: a. Incorrect designation of any of the notifying parties' ultimate parent entity (UPE); ²⁸ b. Failure to submit information or attachments required under the Form; or c. Submission of incorrect or misleading information, without prejudice to the application of the appropriate penalties.	None	Within the balance of the original 15 calendar days to determine sufficiency	Director, MAO
5	Applicant or his/her authorized	5.1	Records Officer and a	None	1 hour	Records Officer, AO-GSD

²⁷ During ECQ or MECQ, Orders of Payment shall be issued in accordance with Sections 23.2 and 23.3 of the PCC Interim Guidelines During Periods of Community Quarantine. The parties shall be given a period of seven (7) calendar days from the lifting of ECQ or MECQ over the NCR or Barangay Bagong Pag-Asa, Quezon City within which to pay, subject to any extension that may be granted by MAO.

²⁸ The PCC shall, however, allow the parties to correct their submission after the former has made preliminary determination on the correct UPE.

NO.	CLIENT STEPS	NO.	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
PRE-	EVALUATION OF	FORM				
	representative proceeds to the PCC Office on the date confirmed via PCAS to claim the incomplete Form together with all documents submitted. If the claimant should be a person other than the authorized person of the applicant, the claimant must submit an original copy of		representative of MAO: b. Ensure that the Notification Return Form is filled-out and signed by the Applicant or his/her authorized representative. b. Release the incomplete Form and all documents to the Applicant or his/her authorized representative; and			Legal Assistant or Attorney, MAO
	1 . 1	5.1.1	The MAO Legal Assistant files a duly signed Notification Return Form when the Notification Forms of the parties were returned.	None	10 minutes	Legal Assistant, MAO
6	Representative After having received an Order of Payment, the notifying party/ies proceeds to the PCC Office on the date confirmed via PCAS and pays the filing fee for Notification and Phase I. Review to the Cashier. Note that the parties are given a period	6.1	The Cashier processes payment and issues an official receipt to the Applicant. A MAO representative presents the original copy of the Order of Payment to the Cashier who will indicate thereon the official receipt number and stamp the same as "Paid." A duplicate copy of the stamped	Notification Filing and Phase I Review Fee – PHP 250,000.00	30 minutes	Cashier, AO-GSD Legal Assistant or Attorney, MAO

NO.	CLIENT STEPS	NO.	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
PRE-	EVALUATION OF	FORM	IS ²⁰			
	of ten (10) calendar days ²⁹ to pay the filing fee from receipt of the Order of Payment.		Order of Payment is issued to the Applicant and the MAO.			
		6.2	The MAO issues Notices of Sufficiency ³⁰ to the notifying parties electronically and, if the authorized officer is in the Philippines, by mail or personal delivery, to inform them that the Forms and other documents submitted by them are sufficient for commencement of Phase I Review. A case number is assigned to the filed submission.	None	Within 1 working day from payment of filing fee	Director, MAO
			SUB-TOTAL	PHP 250,000.00	15 calendar days, 30 minutes	
PHAS	SE I REVIEW			,		
		6.3	PCC undertakes a Phase I Review, day 1 of which is the working day following payment of the filing fee.	None	30 calendar days	Case Team (for conduct of Review) Chairperson and Commissioners (for Commission Decisions) Director (for Notices), MAO

²⁹ If parties are unable to pay the fees within their Payment Schedule, they may request an extension of the period signed by the authorized signatory prior to the lapse of the deadline for payment.
³⁰ Issuance of Notice of Sufficiency doesn't form part of the processing time for evaluating sufficiency.
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NO.	CLIENT STEPS	NO.	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
PRE-I	EVALUATION OF	FORM	S ²⁰			
		6.3.1	The MAO may send a Request for Information to the parties indicating other relevant information necessary for the review of the transaction.	None	Within the 30-day period for Phase I Review	Handling Attorney of Review Division, MAO Director, MAO
7	The relevant party uploads the digital files of its response to the Request for Information to the MAO E-Notification Filing System and proceeds to the PCC Office on the date confirmed via PCAS to submit the hard copies of the documents. ³¹	7.1	The MAO Legal Assistant transfers the uploaded digital files from the MAO E- Notification Filing System to the online repository of documents. The MAO Legal Assistant also informs the assigned case team for review that the digital files were successfully transferred to the online repository of documents.	None	Within 1 hour upon complete upload (Between 8:00 am and 5:00 pm during working days; Within the 30-day period for Phase I Review)	Legal Assistant, MAO
		7.2	The Records Officer stamps "Received" the physical documents submitted in the office.	None	Within 30 minutes from submission (within the 30-day period for Phase I Review)	Records Officer, AO-GSD
		7.3	At the expiration of the 30-day period for Phase I Review, the PCC may take any of the following action: a. Issue a	None	Within the 30-day period for Phase I Review	Chairperson and Commissioners (for Commission Decisions)
			Decision clearing the transaction; or b. In the event			

³¹ In submitting the documents and information, the following requirements must be observed: (a) soft copies should be uploaded in the MAO E-Notification Filing System and hard copies are filed with the Records Unit; (b) files should be named in a way that allows easy identification of submissions to which they refer to; and (c) documents are accompanied by an Affidavit of accuracy.

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NO.	CLIENT STEPS	NO.	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
PRE-	EVALUATION OF	FORM				
			that PCC identifies competition concerns in Phase I Review such that a favorable decision cannot be rendered, or on the basis of all information before it, is unable to form a conclusion that the transaction does not raise competition concerns, the PCC will inform the notifying that the transaction will proceed to a Phase II Review. If the PCC does not issue a Decision or Notice that the transaction will proceed to Phase II Review upon the expiration of the period for Phase I Review, the transaction is deemed approved.			
		7.3.1	If the transaction shall proceed to Phase II Review, the PCC notifies the parties that a more detailed and extensive review is needed for their transaction ("Phase II Notice"), and issue a Phase II Request for Additional Information ("Phase II Request").	None	Within the 30-day period for Phase I Review	Handling Attorney of Review Division, MAO Director, MAO

NO.	CLIENT STEPS	NO.	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
PRE-I	EVALUATION OF	FORM	IS ²⁰			
			Phase II Review of the transaction shall commence on the day after service of the Phase II Notice.			
PHAS	E II REVIEW		SUB-TOTAL	None	30 calendar days	
8	The parties upload the digital copies of their response to Phase II Request using the MAO E-Notification Filing System and proceed to the PCC Office on the date confirmed via PCAS to	8.1	The PCC undertakes Phase II Review.	None	60 calendar days	Case Team (for the conduct of Review) Chairperson and Commissioners (for Commission Decisions) Director (for Notices), MAO
	submit hard copies of their response to the Phase II Request within 15 calendar days from the parties' receipt of said request subject to any request for extension of time granted by the MAO.	8.2	The MAO Legal Assistant transfers the uploaded digital files from the MAO E- Notification Filing System to the online repository of documents. The MAO Legal Assistant also informs the assigned case team for review that the digital files were successfully transferred to the online repository of documents.	None	Within 1 hour upon complete upload (Between 8:00 am and 5:00 pm during working days; Within the 60-day period for Phase II Review)	Legal Assistant, MAO
		8.3	The Records Officer stamps "Received" the physical documents submitted in the office.	None	The Records Officer stamps "Received" the physical documents submitted in the office.	Records Officer, AO-GSD
		8.4	The PCC issues a Notice of	None	On the 5 th calendar day	Director, MAO

NO.	CLIENT STEPS	NO.	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
PRE-	EVALUATION OF	FORM	IS ²⁰			
			Return to the notifying parties for failure to submit a complete response or for failure to submit both the digital and hard copies of their response to the Phase II Request, and no notification is considered to have been made to the PCC. The parties must then re-submit their Form to the PCC pursuant to Section 5 of the PCC Rules on Merger Procedure (Should this be the case, proceed to Client Step No. 10.)		from the lapse of the 15-day period to submit the parties' response to the Phase II Request	
9	None	9.1	The PCC sends an Order of Payment to the notifying parties for payment of the fee for Phase II Review within 5 calendar days from the parties' receipt of a Phase II Notice. 32 (Proceed to Client Step No. 11.)	None	Within 5 calendar days from the parties' receipt of a Phase II Notice	Handling Attorney of Review Division, MAO
		9.2	The PCC issues a Notice of Return to the notifying parties for failure to pay the filing fee for Phase II Review, and no	None	Within 1 working day from the lapse of the period to pay the filing fee for Phase II Review	Director, MAO

³² During ECQ or MECQ, Orders of Payment shall be issued in accordance with Sections 23.2 and 23.3 of the PCC Interim Guidelines During Periods of Community Quarantine. The parties shall be given a period of seven (7) calendar days from the lifting of ECQ or MECQ over the NCR or Barangay Bagong Pag-Asa, Quezon City within which to pay, subject to any extension that may be granted by MAO.

NO.	CLIENT STEPS	NO.	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
PRE-	EVALUATION OF	FORM				
			notification is considered to have been made to the PCC. The parties must then re-submit their Form to the PCC pursuant to Section 5 of the PCC Rules on Merger Procedure. (Should this be the case, proceed to Client Step No. 10.)			
10	Applicant or his/her authorized representative proceeds to the PCC Office on the date confirmed via PCAS to claim the Notification Form together with all documents submitted. If the claimant should be a person other than the authorized person of the applicant, the	10.1	Records Officer and a representative of MAO: a. Ensure that the Notification Return Form is filled-out and signed by the Applicant or his/her authorized representative. b. Release the Form and all documents to the Applicant or his/her authorized representative; and	None	1 hour	Records Officer, AO-GSD Legal Assistant or Attorney, MAO
	claimant must submit an original copy of his/her proof of authority together with a photocopy of a government-issued ID, the original copy of which must likewise be presented for verification, to the MAO Representative	10.2	The MAO Legal Assistant files a duly signed Notification Return Form when the Notification Forms of the parties were returned.	None	10 minutes	Legal Assistant, MAO

NO.	CLIENT STEPS	NO.	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
PRE-	EVALUATION OF	FORM	IS ²⁰			
11	The parties proceed to the PCC Office on the date confirmed via PCAS and pay the fee for Phase II Review upon presentment of the Order of Payment to the Cashier.	11.1	The Cashier processes payment and issues official receipt; stamps the Order of Payment as "Paid," indicating the date of payment and official receipt number.	Fee for Phase II Review - 1% of 1% of the value of transaction, which shall not be less than PHP 1,000,000.00 nor exceed PHP 5,000,000.00	30 minutes	Cashier, AO-GSD
	Note that the parties are given a period of ten (10) calendar days ³³ to pay the filing fee from receipt of the Order of Payment. After payment	12.2	The PCC invites each party for a State of Play meeting, as necessary.	None	Within the 60-day period for Phase II Review	Handling Attorney of Review Division, MAO
12	The parties attend the State of Play meeting via video conferencing through Microsoft Teams which	12.1	The PCC facilitates conduct of State of Play meeting ³⁴ via video conferencing through Microsoft Teams.	None	Within the 60-day period for Phase II Review	Handling Attorney of Review Division, MAO
	may be conducted during Phase II Review.	12.2	During the period for Phase II Review, the PCC issues a Decision on whether to clear the merger, prohibit the same, or subject its clearance to certain conditions. ³⁵	None	Within the 60-day period for Phase II Review	Chairperson and Commissioners (for Commission Decisions)
			SUBTOTAL:	1% of 1% of the value of the transaction which shall not be less than	60 calendar days	

³³ If parties are unable to pay the fees within their Payment Schedule, they may request an extension of the period signed by the authorized signatory prior to the lapse of the deadline for payment. The request for extension to pay the fees for Phase 2 review must be accompanied by a waiver extending Phase 2 review for a period corresponding to the number of days by which the deadline for payment of fees will be extended.

34 Per Section 7.17 of the PCC Rules of Merger Procedure.

³⁵ If the PCC does not issue a Decision upon the expiration of the period for Phase II Review, the transaction shall be deemed approved.

NO.	CLIENT STEPS	NO.	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
PRE	EVALUATION OF	FORM	S ²⁰			
				PHP 1,000,000.00 nor exceed PHP 5,000,000.00		
			TOTAL:	PHP 250,000.00 + (1% of 1% of the value of the transaction which shall not be less than PHP 1,000,000.00 nor exceed PHP 5,000,000.00)	105 calendar days, 5 hours, 30 minutes	

[&]quot;Review of Mergers and Acquisitions Transactions" is covered under R.A. No. 10667 and its IRR, the PCC Rules on Merger Procedure, and other related PCC Memorandum Circulars.

TOTAL FEES TO BE PAID:	PHP 250,000.00 + (1% of 1% of the value of the transaction which shall not be less than PHP 1,000,000.00 nor exceed PHP 5,000,000.00)
Notification Filing and Phase I Review Fee	PHP 250,000.00
Phase II Review Fee	1% of 1% of the value of the transaction which shall not be less than PHP 1,000,000.00 nor exceed PHP 5,000,000.00
TOTAL PROCESSING TIME:	105 calendar days, 5 hours, 30 minutes
Pre-Evaluation of Forms	5 hours
Determination of Sufficiency	15 calendar days (and 1 hour for payment processing of Notification Filing and Phase I Review Fee, and for issuance of Notices of Sufficiency)
Phase I Review	30 calendar days (to commence on the first working day after payment of fee for notification and Phase I Review)
Phase II Review	60 calendar days

Mergers and Acquisitions Office (MAO)



5) Provision of Pre-Notification Consultation

The Mergers and Acquisitions Office ("MAO") may assist parties with the planning and consideration of proposed mergers or acquisitions ("M&As") by way of Pre-Notification Consultations ("PNCs") wherein parties are given an opportunity to discuss the content and timing of their notifications with a staff of the Philippine Competition Commission ("PCC" or the "Commission").

During a PNC, parties may seek clarification on the information required under the Notification Form, inquire what other additional information may be required for the review, and discuss their identified markets. For mergers involving complex products or services or raising competition issues, PNCs can streamline and facilitate the review process. Parties may also request a PNC to seek guidance on whether a potential transaction is notifiable or not based on the thresholds provided under Rule 4 of the IRR.

The parties are given non-binding advice on the specific information required in the Notification Form. However, the PCC does not give opinion whether a merger is likely to lead to substantial lessening of competition ("SLC") during PNCs.

Office:	Mergers and Acquisitions Office (MAO)		
Classification:	Complex		
Type of Transaction:	G2B – Government to Business		
	G2G – Government to Government		
Schedule of Availability:	8:00 AM – 5:00 PM, Monday-Friday		
Who May Avail:	Parties to a proposed merger or acquisition that are required to		
	notify may inform the PCC thereof and request a pre-notific		
	consultation with a staff of the Commission		

CHECKLIST OF REQUIREMENTS	WHERE TO SECURE
To request a meeting, the parties must provide the following information in writing, whether electronically or by mail:	E-mail or correspondence to be prepared by the Applicant.
 Names and business contact information of the entities concerned; Type of transaction; and Markets or lines of businesses covered by the proposed merger or acquisition. 	
If request is filed by mail, the party needs to submit only one (1) original copy of the request containing all the foregoing information.	

NO.	CLIENT STEPS	NO.	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1	Client sends a request for pre-notification consultation by mail (at 25/F Vertis North Corporate Center 1, North Avenue, Quezon City 1105) or e-mail (at mergers@phcc.gov.ph) providing the aforementioned required information. Such request, if sent by mail, must likewise indicate the Applicant's contact information (i.e., e-mail address and telephone number). Parties are also encouraged to send a list of questions or issues they wish to discuss, accompanied by electronic copies of relevant documents. With this, a written consent duly signed by their authorized signatory authorizing MAO staff to access their documents outside the premises of PCC should be submitted.	1.1	The handling Attorney of the Notification Division acknowledges receipt of the request. The handling Attorney of the Notification Division also informs the party of the schedule of the pre-notification consultation. Once the parties and the MAO have agreed to conduct the pre-notification consultation on a specific date, the MAO will send a meeting invitation through Microsoft Teams.	None	Acknowledge within 3 working days from receipt of request	Handling Attorney of MAO Notification Division
2	Parties attend the pre- notification consultation via video conferencing through Microsoft Teams	2.1	Holds the pre- notification consultation remotely via video conferencing through Microsoft Teams, and records the meeting only when parties consent thereto.	None	3 hours	Handling Attorney of the Notification Division, assisted by a Legal Assistant, MAO
			TOTAL:	None	3 working days, 3 hours	

[&]quot;Provision of Pre-Notification Consultation" is provided under the IRR of R.A. No. 10667, and the PCC Rules on Merger Procedure.

TOTAL FEES TO BE PAID: TOTAL PROCESSING TIME:	
Evaluation of Request	3 working days
Conduct of Pre-Notification	3 hours
Consultation	

Mergers and Acquisitions Office (MAO)



6) Evaluation of Letters of Non-Coverage

A Letter of Non-Coverage shall refer to letters filed by stakeholders, business-owners or counsels to inform the Philippine Competition Commission ("PCC" or the "Commission") that a merger or acquisition is not subject to compulsory notification. The letters must be accompanied by information or documents as required under pertinent guidelines or rules.

Office:	Mergers and Acquisitions Office (MAO)				
Classification:	Highly Technical				
Type of Transaction:	G2B – Government to Business				
Schedule of Availability:	8:00 AM - 5:00 PM, Monday-Friday				
Who May Avail:	1. Parties submitting information that their transaction is not subject				
	to compulsory notification under R.A. No. 10667 and its				
	Implementing Rules and Regulations;				
	2. Parties submitting information that their transaction is covered by				
	an effective exemption circular or guideline issued by the PCC				

CHECKLIST OF REQUIREMENTS	WHERE TO SECURE
Submission of a Request Form to access the MAO E-Notification Filing System.	Request Forms can be filled out through this link: Request Form to access MAO E-Notification System (office.com) The instructions for uploading the documents to the SharePoint Facility can be found here:
	https://www.phcc.gov.ph/wp- content/uploads/2020/05/Annex-A-Instructions-for- PCC-SharePoint-Facility.pdf
Confirmed Appointment through the PCC Appointment System (PCAS)	Appointments can be booked through the "Make An Appointment" Tab at the PCC Website. (www.phcc.gov.ph)

Notes:

PCC Interim guidelines on the operations of the MAO

- The Implementing Rules and Regulations of Republic Act No. 10667 ("PCA-IRR") and the Rules on Merger Procedure shall continue to apply unless otherwise provided for in these PCC Interim Guidelines.
- PCC's Interim Guidelines During Periods of Community Quarantine can be accessed through this link: https://www.phcc.gov.ph/wp-content/uploads/2021/05/PCC Interim-Guidelines Quarantine-Periods 25May2021.pdf

GENERAL REQUIREMENTS

- The Letter, regardless of the ground for the application, must provide either one (1) original or copy of the following information:
 - Names of the acquiring and acquired (or "target") entities (collectively the "Parties"), and their respective ultimate parent entities ("UPE");
 - b. Latest General Information Sheets of the Parties and their identified UPEs;
- The Parties prepare the Letter of Non-Coverage, setting forth the applicable ground and the information required.
- The General Information Sheet form part of the parties' internal records and may also be obtained from the Securities and Exchange Commission (SEC).
- Revenues may be derived from audited financial statements that form part of the parties' internal records and may also be obtained from the SEC.

CHECKLIST OF REQUIREMENTS

- Definitive agreement or preliminary agreement relating to the proposed transaction;
- d. Description of the proposed transaction:
- e. Objective of the proposed transaction;
- f. For the respective Notifying Groups of the acquiring and acquired entities, provide:
 - A description of their lines of business;
 - ii. Products and services for each line of business:
 - iii. Revenues derived by the Notifying Group for each line of business in the most recent year; and
 - iv. The geographical areas in the Philippines where they supply each product or service;
- g. For mergers, the most recent draft of the Plan of Merger and Articles of Merger;
- h. For joint ventures, relevant documents showing the degree of participation and management roles of each JV partner, respective rights and powers in the management of the JV, and division of profits, risks and losses;
- Identity of the authorized representatives of each Party to the Transaction, including the designation/ position, email address, business address, and phone number.

In addition, Letters submitted pursuant to these Guidelines must comply with the following formal requirements:

- a. Accompanied by one (1) original Secretary's Certificate in case of a corporation, or Special Power of Attorney in case of a partnership, naming the authorized signatory of the letter as possessing actual authority to make the certification on behalf of the entity filing the letter, and naming the persons authorized to file and represent them before the MAO:
- b. One (1) original hard copy of the Letter and each subsequent response to requests for information by the MAO, if any, together with an electronic version of each, uploaded in the MAO E-Notification Filing System. Each attachment must be uploaded in the online filing system as a separate file with a file name that corresponds to the appendix number. The electronic versions must be saved in searchable PDF, Word, or Excel format (for data sets); and
- c. All Letters and subsequent responses to requests for additional information and documents by the MAO must be

WHERE TO SECURE

Other requirements may be obtained from the Parties' internal records.

The Guidelines may be found here: https://phcc.gov.ph/guidelines-letters-noncoverage-nonnotification-compulsory-notification/.

CHECKLIST OF REQUIREMENTS	WHERE TO SECURE
accompanied by a duly notarized	
certification from an authorized person of the requesting party that (i) the Letter,	
together with all appendices and	
attachments thereto, was prepared under	
his/her supervision; and (ii) the	
information and data provided are	
complete, true and correct to the best of	
his knowledge and/or based on authentic	
records. The authorized person must be	
a general partner of a partnership, an officer or director of a corporation, or in	
the case of a natural person, the natural	
person or his/her legal representative.	
,	
2. A digital copy and one (1) hard copy of a	The template of the Consent Letter can be accessed
written consent ³⁶ signed by the party's	through this link:
authorized signatory granting the Commission	https://www.phcc.gov.ph/wp-
staff permission to access the submitted documents and information outside the office	content/uploads/2020/05/Consent-Letter- Template MAOInterimGuidelines.pdf
premises of the PCC.	Template_MAOIntenimodiaciines.pui
promises of the con-	
3. A digital copy and one (1) hard copy of an	The Affidavit is prepared and executed by the Notifying
affidavit signed by the party's authorized	Party's authorized representative.
signatory ³⁷ certifying that the hard copies and	
the digital copies uploaded in the online filing system are complete and accurate copies of	
each other.	
4. All Letters of Non-Coverage from Compulsory	
Notification filed during ECQ or MECQ must	
be accompanied by an undertaking to submit	
hard copies of all submissions within seven (7) calendar days from the lifting of ECQ or	
MECQ.	
FOR MERGERS OR ACQUISITIONS FALLING	
For mergers and acquisitions that do not breach	The Parties prepare the Letter of Non-Coverage, The Parties prepare the Let
the notification thresholds, one (1) original or copy of the following:	setting forth the applicable ground and the information required.
a. Diagrams or charts showing the	 Audited Financial Statements form part of the
relationship between the Notifying Group	parties' internal records and may also be obtained
of the acquiring entity and the acquired	from the Securities and Exchange Commission
entity before and after the proposed	(SEC).
transaction; and	Other requirements may be obtained from the
b. Description of the assets, shares, or other	Parties' internal records.
interests being acquired. i. For acquisition of assets, a	
i. For acquisition of assets, a description of all the classes of assets	
to be acquired, the value of each class	
of asset, and the basis of the valuation	
thereof;	
ii. For acquisition of shares, a	
description of all classes of shares of	
the acquired entity and entities it	

The submission of Consent Letter is required by the PCC Interim Guidelines During Periods of Community Quarantine.
The submission of Consent Letter is required by the PCC Interim Guidelines During Periods of Community Quarantine.
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CHECKLIST OF REQUIREMENTS WHERE TO SECURE controls, and the features of each class of shares: iii. For joint ventures (JV), a description of all the assets or shares to be combined or contributed, the value of each class of asset and the basis of the valuation thereof or in case of shares, the features of each class of shares; and iv. For mergers, provide the information required in (i) or (ii) for each asset or share of the absorbed entity and entities it controls. c. Latest Audited Financial Statements or last regularly prepared financial

FOR TRANSACTIONS THAT INVOLVE INTERNAL RESTRUCTURING

For mergers and acquisitions involving internal restructuring under Clarificatory Note No. 16-002, one (1) original or copy of the following:

statement of the Parties and their

a. Shareholders' agreement;

respective UPEs.

- b. Board resolutions and minutes of the meeting;
- c. Voting trust agreements;
- d. Management contracts;
- e. Nominee agreements:
- f. Trust agreements:
- g. Any other agreements of a similar nature or analogous to those abovementioned.

- The Parties prepare the Letter of Non-coverage, setting forth the applicable ground and the information required.
- Other requirements may be obtained from the Parties' internal records.

Clarificatory Note No. 16-002 on coverage of compulsory notification may be found here: https://phcc.gov.ph/clarificatory-note-no-16-002-coverage-compulsory-notification/.

FOR CONSOLIDATION OF OWNERSHIP

For mergers and acquisitions involving consolidation of ownership under Clarificatory Note No 18-001, one (1) original or copy of the following:

- A list of all entities in which each of the common beneficial owners of the acquiring and target entities have an interest, together with information on:
 - i. The type and extent of the beneficial owner's interest
 - The lines of business of each entity in which the beneficial owners have an interest
 - Products and services in each line of business.
- b. Latest General Information Sheet and Audited Financial Statements of all entities identified in 6(a);
- Most recent draft(s) of the agreement(s) or executed copy of the agreement(s) to implement the transaction;
- d. Affidavit from duly authorized officers of the Acquiring and Acquired entity that the transaction is between entities that are

- The Parties prepare the Letter of Non-coverage, setting forth the applicable ground and the information required.
- The General Information Sheet form part of the parties' internal records and may also be obtained from the Securities and Exchange Commission (SEC).
- Audited Financial Statements form part of the parties' internal records and may also be obtained from the SEC.
- Other requirements may be obtained from the Parties' internal records.

Clarificatory Note No. 18-001 on consolidation of ownership may be found here: https://phcc.gov.ph/clarificatory-note-no-18-001-consolidation-of-ownership/.

CHECKLIST OF REQUIREMENTS WHERE TO SECURE controlled by, or under common control of the same ultimate parent entity: e. Evidence of control in cases where the natural person(s) controls a party to the transaction other than ownership of shares. FOR ACQUISITIONS OF LAND NOT FOR THE PURPOSE OF OBTAINING CONTROL For land acquisitions not for the purpose of • The Parties prepare the Letter of Non-coverage. obtaining control under Clarificatory Note No. 19setting forth the applicable ground and the 001, one (1) original or copy of the following: information required. a. Latest Articles of Incorporation, and By-The General Information Sheet and Audited Laws of the parties: Financial Statements form part of the parties' b. Deeds. instruments, writings, internal records and may also be obtained from the documents which transfer, convey, or Securities and Exchange Commission (SEC). assign the property, including deeds, Title to the property and other deeds may be instruments, writings or documents which obtained from the Registry of Deeds, or from require one party to assume any liability or Parties' internal records. mortgage arising from the transfer of the Other requirements may be obtained from the property. Parties' internal records. c. If there is any condition to assume liability or mortgage, the deed, instrument, Clarificatory Note No. 19-001 on acquisition of land writing, or document pertaining to the may be found here: https://phcc.gov.ph/cn19-001principal liability (e.g. loan agreement) land-acquisition-notif/. and the mortgage agreement. d. If the transaction involves titled property, certified true copy of the original certificate of title (OCT), transfer certificate of title (TCT), condominium certificate of title (CCT) or other proof of ownership of the property. includina pages Memorandum of Encumbrances issued by the Registry of Deeds within fourteen (14) days prior to submission to the PCC: e. Certified true copy of the latest Tax Declaration of the property, untitled or titled, and any improvement thereto, obtained within fourteen (14) days prior to the submission to the PCC; f. Certificate of No Improvement; g. Appraisal report, if available: h. Financial and accounting records itemizing the (i) property, plant, and equipment, (ii) investment property, (iii) inventory, or (iv) other accounts, where the property is recorded, including, but not limited to, lapsing schedule, subsidiary ledgers, or worksheets showing the purchase price, cost, carrying amount, accumulated depreciation, and other changes (i.e. increase or decrease) of the account. Approved location map or, in its absence, a google map satellite image of the land to be acquired, including the text copy of the

coordinates; and

Clear photos of the property, including its boundaries, structures thereon, and right

CHECKLIST OF REQUIREMENTS	WHERE TO SECURE
of way, to be captured within thirty (30) days prior to submission of information to the MAO.	

For Letters with sufficient information/requirements:

NO.	CLIENT STEPS	NO.	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1	The acquiring and acquired entities submit separate Request Forms to access the MAO E-Notification Filing System.	1.1	The MAO processes E-Notification requests from Monday to Friday from 8:00 a.m. to 5:00 p.m.	None	1 hour [Between 8:00 am and 5:00 pm during working days]	Legal Assistant, MAO
2	The notifying parties upload the digital copies of the Letter of Non-Coverage from Compulsory Notification and the required annexes or attachments to the MAO E-Notification Filing System. The Letter of Non-Coverage should be accompanied by a Consent Letter and Affidavit of accuracy.	2.1	The Notification Division Chief assigns a handling Attorney to the transaction. The MAO pre- evaluates the digital copies uploaded by the notifying parties to determine compliance with the formal requirements.	None	2 hours and 30 minutes 38 [Between 8:00 am and 5:00 pm during working days]	Chief of the Notification Division, MAO (for assignment of handling Attorney) Legal Assistant or Handling Attorney of the Notification Division, MAO (for pre- evaluation of digital copies)
3	The applicant proceeds to the PCC Office on the date confirmed via PCC Client Appointment System (PCAS) and submits the Letter of Non-Coverage from Compulsory Notification to	3.1	The Records Officer together with a representative of MAO pre-evaluate the Letter of Non- Coverage from Compulsory Notification submitted by the acquiring and acquired entities.	None	45 minutes	Records Officer, AO-GSD Legal Assistant or Attorney, MAO

³⁸ The Parties will be informed of any lacking formal requirement within one (1) business day from transmittal of documents. **57**

NO.	CLIENT STEPS	NO.	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
	the PCC Records Section (at 25/F Vertis North Corporate Center 1, North Avenue, Quezon City 1105) providing the aforementioned required information.	3.2	The MAO verifies if the Letter of Non-Coverage from Compulsory Notification and its attachments contain all the necessary and appropriate documents that are required to be submitted for the assessment of their request.	None	Within 7 working days from submission by applicant of Letter of Non-Coverage	Handling Attorney of the Notification Division, MAO
		3.3	The MAO issues an Acknowledgment Letter if it determines that the Letter of Non-Coverage from Compulsory Notification is not covered by compulsory notification as prescribed by the PCA and IRR. Otherwise, the MAO advises the Applicant to notify if the transaction is subject to compulsory notification. Should the facts turn out to be different than what was represented before the MAO or the PCC, all opinions or findings issued by the MAO or the PCC in response to the Parties' Letter shall be deemed to have been obtained on the basis of fraud or false material information, and therefore shall have no effect. In	None		Handling Attorney of the Notification Division, MAO Director, MAO

NO.	CLIENT STEPS	NO.	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
			this regard, the Parties cannot rely on said opinion or finding issued by the MAO or the PCC as basis for not notifying the PCC of the transaction ³⁹ . The acknowledgment issued by the MAO shall not prevent			
			the PCC from commencing a motu proprio review of the transaction. ⁴⁰			
	1	1	TOTAL:	None	7 working days, 4 hours, 15 minutes	

TOTAL FEES TO BE PAID:	None
TOTAL PROCESSING TIME:	7 working days, 4 hours, 15 minutes

For Letters that require additional information:

NO.	CLIENT STEPS	NO.	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
EVAI	LUATION OF INITIAL SUB	MISSIO	N .			
1	The acquiring and acquired entities submit separate Request Forms to access the MAO E-Notification Filing System.	1.1	The MAO processes E-Notification requests from Monday to Friday from 8:00 a.m. to 5:00 p.m.	None	1 hour [Between 8:00 am and 5:00 pm during working days]	Legal Assistant, MAO
2	The notifying parties upload the digital copies of the Letter of Non-Coverage from Compulsory Notification and the required annexes or attachments to the MAO E-Notification Filing System.	2.1	The Notification Division Chief assigns a handling Attorney to the transaction. The MAO pre- evaluates the digital copies uploaded by the	None	2 hours and 30 minutes 41 [Between 8:00 am and 5:00 pm during working days]	Chief of the Notification Division, MAO (for assignment of handling Attorney) Legal Assistant or Handling Attorney of the

Revised Guidelines on Non-Coverage from Compulsory Notification, §11.

40 Rep. Act no. 10667 and its Implementing Rules and Regulations.

41 The Parties will be informed of any lacking formal requirement within one (1) working day from transmittal of documents.

NO.	CLIENT STEPS	NO.	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
EVAI	LUATION OF INITIAL SUB	MISSIO	N			
	The Letter of Non- Coverage should be accompanied by a Consent Letter and Affidavit of accuracy.		notifying parties to determine compliance with the formal requirements.			Notification Division, MAO (for pre- evaluation of digital copies)
3	The applicant proceeds to the PCC Office on the date confirmed via PCAS and submits the Letter of Non-Coverage from Compulsory Notification to the PCC Records Section (at 25/F Vertis North Corporate Center 1, North Avenue, Quezon	3.1	The Records Officer together with a representative of MAO pre- evaluate the Forms submitted by the acquiring and acquired entities.	None	45 minutes	Records Officer, AO-GSD Legal Assistant or Attorney, MAO
	City 1105) providing the aforementioned required information.	3.2	The MAO verifies if the Letter of Non-Coverage from Compulsory Notification and its attachments contain all the necessary and appropriate documents that are required to be submitted for the assessment of their request.	None	Within 7 working days from submission by applicant of Letter of Non- Coverage	Handling Attorney of the Notification Division, MAO
		3.3	The MAO determines that the Letter of Non-Coverage from Compulsory Notification is deficient and issues a Request for Additional Information.	None	Within 7 working days from submission by applicant of Letter of Non- Coverage	Handling Attorney of the Notification Division, MAO Director, MAO
	SUB-TOTAL None 7 working days, 4 hours, 15 minutes					
	LUATION OF RESPONSE					
4	The applicant uploads the digital copies of the information requested to the MAO E-Notification Filing System within the period prescribed in the	4.1	The MAO Legal Assistant transfers the uploaded digital files from the MAO E- Notification Filing System to the	None	1 hour [Between 8:00 am and 5:00 pm during working days; Within the	Legal Assistant or Handling Attorney of the Notification Division, MAO

NO.	CLIENT STEPS	NO.	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
EVAI	LUATION OF INITIAL SUB	MISSIO	N			
	Request for Additional Information.		online repository of documents. The MAO Legal Assistant also informs the handling Attorney of the Notification Division that the digital files were successfully transferred to the online repository of documents.		period prescribed in the Request for Additional Information]	
5	The applicant proceeds to the PCC Office on the date confirmed via PCAS and submits the information requested within the period prescribed in the Request for Additional Information.	5.1	The Records Officer stamps "Received" the physical documents submitted in the office.	None	Within 30 minutes from submission (Within the period prescribed in the Request for Additional Information) ⁴²	Records Officer, AO-GSD
		5.2	The Handling Attorney reviews the additional documents submitted by the applicant. 43 Where, upon evaluation, the applicant was able to submit all requested additional information, the MAO either issues an Acknowledgment, or advises the Applicant that the transaction is subject to compulsory notification.	None	Within 7 working days from submission by applicant of complete additional information	Handling Attorney of the Notification Division, MAO Director, MAO

⁴² During ECQ or MECQ, submission of hard copies shall be submitted in accordance with Sections 23.2 and 23.3 of the PCC Interim Guidelines During Periods of Community Quarantine. The parties shall be given a period of seven (7) calendar days from the lifting of ECQ or MECQ over the

NCR or Barangay Bagong Pag-Asa, Quezon City within which to submit, subject to any extension that may be granted by MAO.

43 In accordance with Section 16 of the PCC Interim Guidelines During Periods of Community Quarantine, a request for extension of the period to complete the information and documents signed by a Party's authorized signatory may be filed via email no later than two (2) working days period to the lapse of the deadline for submission.

NO.	CLIENT STEPS	NO.	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
EVAL	LUATION OF INITIAL SUB	MISSION	1			
			SUB-TOTAL:	None	7 working	
					days, 1 hour,	
					30 minutes	
			TOTAL:	None	14 working	
					days, 5 hours,	
					45 minutes	

TOTAL FEES TO BE PAID	None
TOTAL PROCESSING TIME	14 working days, 5 hours, 45 minutes
Evaluation of Initial Submission	7 working days, 4 hours, 15 minutes
Evaluation of Response to	7 working days, 1 hour, 30 minutes
Request for Additional	
Information	



COMPETITION ENFORCEMENT OFFICE

EXTERNAL SERVICES

Competition Enforcement Office (CEO)



7) Receipt and Processing of Enforcement Complaints

This service details (1) how an interested party may file an Enforcement Complaint and (2) its assessment to determine if such complaint would be granted due course by the Commission and proceed to a Preliminary Inquiry (PI).

Enforcement Complaints refer to (1) verified complaints and (2) referrals by regulatory agencies filed with the PCC. It will undergo an assessment with the following considerations:

- Jurisdiction of the PCC:
- Public Interest;
- Resource Allocation:
- Likelihood of Successful Outcome:
- Non-compliance with Section 2.4 of the 2017 Rules of Procedure in the case of a verified complaint; and
- Absence of reasonable grounds to commence PI, with due regard to enforcement priorities set by the Commission.

The assessment of Enforcement Complaints shall be handled by an Intake Team which is composed of three (3) members of the Competition Enforcement Office (CEO). The Economics Office shall designate an economist to assist the Intake Team.

Office:	Competition Enforcement Office
Classification:	Highly Technical
Type of Transaction:	G2C – Government to Citizen
	G2G – Government to Government
	G2B – Government to Business Entity
Schedule of Availability:	8:00 AM – 5:00 PM, Monday – Friday
Who May Avail:	All (Any interested/requesting party)

CHECKLIST OF REQUIREMENTS	WHERE TO SECURE
Enforcement Complaint (either a verified complaint or a referral from a regulatory agency) and its annexes. ⁴⁴	Requesting Party
In case of a verified complaint, it shall contain the following: • Identity of the entity complained of; • Acts constituting the violation of the Philippine Competition Act ("PCA" or the "Act"), its implementing rules, or other competition laws; • Documents and other materials supporting the allegations;	
 A statement of the present status of any other case proceeding involving substantially similar facts, issues, and entities, and an undertaking to inform the 	

⁴⁴ This supersedes the number of copies required by the Rules in Section 1.8, in relation to Article II of Rule IV on Service and Filing thereof.

CHECKLIST OF REQUIREMENTS	WHERE TO SECURE
PCC of any such case or proceeding within five (5) days from knowledge thereof; and	
 Statement under oath that the complainant 	
has read the complaint and that the	
allegations therein are true and correct of his personal knowledge or based on authentic	
records.	
In case of a referral from a regulatory agency, it will	
contain the following:Identity of the entity complained of;	
 Acts constituting the violation of the 	
Philippine Competition Act ("PCA" or the	
"Act"), its implementing rules, or other competition laws; and	
 Documents and other materials supporting 	
the allegations.	
J	registered mail or private courier
Duly accomplished Submission Form (1, original	Requesting Party
copy)	The submission form can be downloaded from the
	PCC Website
	(https://phcc.gov.ph/citizens_charter/citizens-charter/)
One (1) original copy and one (1) photocopy of the Enforcement Complaint and its annexes	Requesting Party
Soft copy of the Enforcement Complaint and its annexes sent via e-mail at	Requesting Party
enforcement@phcc.gov.ph	
The soft copies shall be submitted via e-mail within ten (10) days from the filing of the hard copies.	
Confirmed Appointment through the PCC	Appointments can be reserved through the "Make
Appointment System	An Appointment" Tab at the PCC Website (www.phcc.gov.ph)
If filing is done	
Soft copy of the Enforcement Complaint sent via e-	Requesting Party
mail at enforcement@phcc.gov.ph, following the file	
format and required declaration prescribed by the 2017 Rules of Procedure. ⁴⁶	
The hard copies (one (1) original copy and one (1)	Requesting Party
photocopy) of the Enforcement Complaint and its	requesting ranty
annexes must be submitted no later than ten (10)	
days from the filing of the soft copies.	

⁴⁵ If filed after the close of business hours or on a Saturday, Sunday or holiday in the place where the PCC holds office, the verified complaint is deemed filed on the next working day. See Rules, Section 4.12(a).

⁴⁶

For Enforcement Complaints with Sufficient Requirements

NO.	CLIENT STEPS	NO.	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1	(A) Proceeds to the PCC Office on the date confirmed via PCC Client Appointment System (PCAS) and files the Enforcement Complaint with the duly accomplished Submission Form; or	1.1	(A) Receives the Enforcement Complaint and its annexes, records it in the Integrated Information Management Application (IIMA) and transmits/ forwards said documents to the Enforcement Office; or	None	4 hours	(A) Records Officer, AO-GSD Records Unit
	(B) Sends a soft copy of the Enforcement Complaint via email at enforcement@p hcc.gov.ph		(B) Receives the Enforcement Complaint and its annexes via enforcement@phcc.gov.ph and records in the relevant SharePoint folder.			(B) Legal Assistant, CEO
		1.2	Receives, evaluates the Enforcement Complaint, and prepares and submits the Intake Report to the Commission for decision. Notes: Within the next working day from receipt of the verified complaint by the CEO, the CEO shall send a reminder to the complainant to email the soft copy or submit the hard copy, as the case may be, of the verified complaint within 10 days from filing thereof.	None	6 working days, 20 hours	Intake Team, CEO

	For referrals from			
	regulatory			
	agencies, the Chairperson shall			
	acknowledge			
	receipt of the			
	submission and inform the			
	regulatory agency			
	of the action to be			
	taken by the PCC			
	within three (3) days from receipt.			
1.3	Determines	None	3 working days	The Commission,
	whether or not			PCC
	the Enforcement Complaint shall			
	be given due			
	course taking into consideration the			
	following, among			
	others:			
	a lumiadiation of			
	a. Jurisdiction of the PCC;			
	b. Public interest;			
	c. Resource			
	allocation; d. Likelihood of a			
	successful			
	outcome;			
	e. Non- compliance			
	with the formal			
	requirements			
	of a Verified Complaint; or			
	f. Absence of			
	reasonable			
	grounds to commence			
	Preliminary			
	Inquiry.			
	Issues a			
	Resolution			
	reflecting its			
	decision.			

		1.4	Issues a certification on the resolution or action of the Commission, and forwards to the Enforcement Office.	None	10 working days	Board Secretary, Office of the Chairperson- Commission Secretariat
			Receives the resolution and informs the complainant or referring agency of the pertinent resolution.			CEO Director, CEO
2	Receives the information regarding the pertinent resolution.	None	None	None	None	None
	TOTAL			None	20 working days	

[&]quot;Receipt and Processing of Enforcement Complaints" is covered under RA 10667 and the 2017 Rules of Procedure of the Philippine Competition Commission (PCC).

TOTAL FEES TO BE PAID:	None
TOTAL PROCESSING TIME:	20 working days

Notes:

- The total processing time stated above is the maximum. The Commission may issue a Resolution on the Enforcement Complaint earlier than the above stated processing time.
- Pursuant to Section 2.3 of the 2017 Rules of the Procedure, unless the Commission resolves to deny due course to an Enforcement Complaint, the same shall proceed to PI ten (10) days from receipt thereof, or from receipt of the latest amended, supplemental, or related complaint or referral, if any.

For Enforcement Complaints Lacking Verification or Defective Verification

NO.	CLIENT STEPS	NO.	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1	(A) Proceeds to the PCC Office on the date confirmed via PCC Client Appointment System (PCAS), and files the Enforcement Complaint with the duly accomplished Submission Form; or (B) Sends a soft copy of the	1.1	(A) Receives the Enforcement Complaint and its annexes, records it in the Integrated Information Management Application (IIMA), and transmits/ forwards said documents to the Enforcement Office; or	None	4 hours	(A) Records Officer, AO-GSD Records Unit
	Enforcement Complaint via email at enforcement@p hcc.gov.ph		Enforcement Complaint and its annexes via enforcement@ph cc.gov.ph and records in the relevant SharePoint folder.			Legal Àssistant, CEO
		1.2	Returns complaint to complainant and informs the latter that the complaint is considered as not filed.	None	1 working day	CEO Director, CEO
2	Receives notice of defective verification or incomplete information.	None	None	None	None	None
	TOTAL				1 working day and 4 hours	

[&]quot;Receipt and Processing of Enforcement Complaints" is covered under RA 10667 and the 2017 Rules of Procedure of the PCC.

TOTAL FEES TO BE PAID:	None		
TOTAL PROCESSING TIME:	1 working day and 4 hours		
Note: • The total processing time sta			



Competition Enforcement Office (CEO)

8) Receipt and Processing of Enforcement-Related Questions and Queries (via E-mail and online portal)

This service details how any interested/requesting party who has questions or queries relating to (1) Sections 14 and 15 of the Philippine Competition Act (PCA), (2) Alleged Anti-Competitive Conduct or Agreement and/or (3) Rules of Procedure on the investigation and enforcement of the PCA can be answered or addressed.

Office:	Competition Enforcement Office (CEO)	
Classification:	Highly Technical	
Type of Transaction:	G2C – Government to Citizen	
	G2G – Government to Government	
	G2B – Government to Business Entity	
Schedule of Availability:	8:00 AM – 5:00 PM, Monday – Friday	
Who May Avail:	All (Any interested/requesting party)	

CHECKLIST OF REQUIREMENTS	WHERE TO SECURE
 (1) Via Email Email addressed to the CEO Director sent through enforcement@phcc.gov.ph, or sent to queries@phcc.gov.ph duly endorsed to the CEO, with the following details: Name, if requesting party consents to disclose her/his name Organization, if applicable Contact Details Telephone/Cellphone Number; and/or Email Address Details/Nature of the Query/Question (2) Via online portal Submission of the information required by the portal https://www.phcc.gov.ph/covid19/ 	Requesting Party Details of the CEO Director and PCC Offices can be accessed through the "Contact Us" Tab at the PCC Website (https://phcc.gov.ph/contact-phcc/)

NO.	CLIENT STEPS	NO.	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1	Submits the question/query with details mentioned in the checklist of requirement via email or via the online portal	1.1	Acknowledges the receipt of the email ⁴⁷ , reviews and assigns an Attorney to draft a response and/or memorandum, if necessary	None	1 day	Office of the Executive Director or System- generated response
						Division Chief/Attorney V, CEO
		1.2	Prepares the response and/or memorandum and submits for review	None	11 days	Duty Officer CEO
		1.3	Reviews, approves the draft response and/or memorandum and forwards to the assigned personnel	None	1 day	Division Chief/Attorney V, CEO
		1.4	Finalizes, e-mails the response to the requesting party informing of next course/s of action to be taken, if necessary.	None	1 Day	Duty Officer, CEO
2	Acknowledges the receipt of the response/e-mail.	None	None	None	None	None
		l	TOTAL	None	14 working days	

TOTAL FEES TO BE PAID:	None
TOTAL PROCESSING TIME:	14 working days

Notes:

• The Duty Officers are composed of CEO personnel from the divisions of the CEO, i.e., *Litigation Division (LD)* and *Monitoring and Investigation Division (MID)*, which includes lawyers, investigation agents and legal assistants.

o The duty officer will handle the e-mail query that falls on his/her schedule.

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⁴⁷ If thru queries@phcc.gov.ph, the Office of the Executive Director (OED) acknowledges receipt of email; If thru the online portal, acknowledgement is automatically generated.

The Commission Competition Enforcement Office (CEO)



9) Issuance of Binding Ruling

This service details how any entity who is in doubt as to whether a contemplated act, course of conduct, agreement, or decision (the "Subject Matter") is in compliance with, exempt from, or in violation of any of the provisions of the Act, its implementing rules, or other competition laws, may request the Commission, in writing, to render a Binding Ruling thereon.

The following conditions should be met:

- 1. The Subject Matter has not been executed or implemented, and no prior verified complaint or referral from a regulatory agency has been filed, or investigation has been initiated on the Subject Matter:
- 2. All acts preparatory to the Subject Matter should not be in violation of the PCA, its implementing rules, or other competition laws; and
- 3. The Subject Matter does not involve a merger or an acquisition.

Office:	The Commission
	Competition Enforcement Office (CEO)
Classification:	Highly Technical
Type of Transaction:	G2G – Government to Government
	G2B – Government to Business Entity
Schedule of Availability:	8:00 AM – 5:00 PM, Monday – Friday
Who May Avail:	All (Any interested/requesting party)

CHECKLIST OF REQUIREMENTS	WHERE TO SECURE
Duly accomplished Submission Form (1, original	Requesting Party
copy)	
Maitten Deguest (4. original copy) for a Dinding	The submission form can be downloaded from the PCC Website (https://phcc.gov.ph/citizens_charter/citizens-charter/)
Written Request (1, original copy) for a Binding	Requesting Party
Ruling must be verified and shall contain the following:	
 Material facts and supporting documents and information relating to the Subject Matter; Identity of the Entities involved in the Subject Matter; 	
 The issue/s that the Entity seeks to be ruled upon; 	
 Provision of law or rule under which the issue on the Subject Matter arises; 	
 Statement that the Entity has the intention of engaging in the Subject Matter; 	

CHECKLIST OF REQUIREMENTS	WHERE TO SECURE
 Documents necessary for evaluating the fees provided in Section 3.4; and Other relevant matters that will aid in the evaluation of the request for a Binding Ruling. 	
Each request shall be limited to only one Subject Matter.	
Payment Fee - the requesting party shall pay within five (5) days from notice thereof a fee of one to three percent (1%-3%) of the value of the Entity's assets or annual revenues, whichever is higher. • The value of assets shall be based on the last regularly prepared balance sheet or the most recent audited financial statements. • The value of annual revenues shall be based on the last regularly prepared annual statement of income and expense of the Entity. In assessing the fee to be paid by the requesting party, the Commission shall take into consideration the complexity of the request and the nature of the business of the Entity, among others.	Requesting Party
Payment fees should be made using a Manager's Check	
Confirmed Appointment through the PCC Client Appointment System (PCAS)	Appointments can be reserved through the "Make An Appointment" Tab at the PCC Website (www.phcc.gov.ph)

If CEO does not require an extension of sixty (60) days for the evaluation and comment on the Request for Binding Ruling:

NO.	CLIENT STEPS	NO.	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1	Proceeds to the PCC Office on the date confirmed via PCC Client Appointment System (PCAS) and files a Verified Request for Binding	1.1	Receives and records the verified Request for Binding Ruling and audited financial statements for the immediately preceding financial year.	None	15 minutes	Records Officer, AO-GSD Records Unit
	Ruling.	1.2	Gives due course to the request and directs the CEO to file a comment thereon, or denies the same.	None	15 days	Commission

	Diriding Naming		TOTAL	One percent (1%) to three percent (3%) of the value of the requestin g entity's assets or annual revenues, whichever	135 days, 45 minutes	
4	Receives the Binding Ruling	None	None	None	None	None
		2.3	Binding Ruling. Receives CEO's comment and issues the Binding Ruling.	None	30 days	The Commission
		2.2	As may be directed by the Commission, evaluates and submits its comment to the request for	None	90 days	Director, CEO Attorney, CEO- Litigation Division
2	Proceeds to the PCC Office on the date confirmed via PCAS and pays the fees assessed in the Order granting due course within five (5) days from notice thereof.	2.1	Granting of due course shall be conditioned upon the payment of the assessed fees within five (5) days from notice thereof. Processes payment and issues an official receipt. The Cashier shall stamp the Order as "Paid", indicating the date of payment and official receipt number.	One percent (1%) to three percent (3%) of the value of the requesting entity's assets or annual revenues, whichever is higher	30 minutes	Cashier, AO-GSD Cashier Unit

[&]quot;Issuance of Binding Ruling" is covered under RA 10667 and the 2017 Rules of Procedure of the Philippine Competition Commission (PCC).

TOTAL FEES TO BE PAID:	One percent (1%) to three percent (3%) of the value of the requesting entity's assets or annual revenues, whichever is higher
TOTAL PROCESSING TIME:	135 days, 45 minutes

- On Agency Action 2.2:
 - The period may be shortened in consideration of the specific circumstances relating to the Subject Matter.
 - The running of the period shall stop when the EO requests for additional information, and shall run again once the EO determines that the entity has submitted all the requested information
- On Agency Action 2.3:
 - A favorable Binding Ruling shall be for a specified period, subject to extension as may be determined by the Commission, and based on substantial evidence:
 - o The Commission may terminate the proceedings without issuing a Binding Ruling if the Entity does not pay the fee under Section 3.4 of the 2017 Rules of Procedure.
 - The proceedings may also be terminated based on, among others, the same considerations provided in Section 3.3 of the 2017 Rules of Procedure should they become evident or manifest after the request has been given due course. Unless the termination is based on paragraphs (c), (d), and (e) of Section 3.3 of the 2017 Rules of Procedure, the Entity may file a new request for Binding Ruling on the same Subject Matter in accordance with this Rule. The filing of such request shall be treated as a new proceeding
- In computing any period of time prescribed or allowed by the 2017 Rules of Procedure, the day of the act or event from which the designated period of time begins to run is to be excluded and the date of performance included. If the last day of the period, as thus computed, falls on a Saturday, a Sunday, or a legal holiday where the Commission sits, the time shall not run until the next working day.

If CEO requires an extension of sixty (60) days for the evaluation and comment on the Request for Binding Ruling:

NO.	CLIENT STEPS	NO.	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1	Proceeds to the PCC Office on the date confirmed via PCC Client Appointment System (PCAS) and files a Verified Request	1.1	Receives the verified Request for Binding Ruling and audited financial statements for the immediately preceding financial year.	None	15 minutes	Records Officer, AO-GSD Records Unit
	for Binding Ruling.	1.2	Gives due course to the request and direct the EO to file a comment thereon, or deny the same. Granting of due course shall be conditioned upon the payment of the assessed fees within five (5) days from notice thereof.	None	15 days	Commission
2	Proceeds to the PCC Office on	2.1	Processes payment and	One percent	30 minutes	Cashier, AO-GSD Cashier
	the date			(1%) to		Unit

	confirmed via PCC Appointment System (PCAS) and pays the fees assessed in the Order granting due course within five (5) days from notice thereof.		issues an official receipt. The Cashier shall stamp the Order as "Paid", indicating the date of payment and official receipt number.	three percent (3%) of the value of the requesting entity's assets or annual revenues, whichever is higher		
		2.2	As may be directed by the Commission, evaluates and submits its comment to the request for Binding Ruling.	None	150 days	Director, CEO Attorney, CEO- Litigation Division
		2.3	Receives CEO's comment and issues the Binding Ruling.	None	30 days	The Commission
4	Receives the Binding Ruling	None	None	None	None	None
			TOTAL	One percent (1%) to three percent (3%) of the value of the requesting entity's assets or annual revenues, whichever is higher	195 days, 45 mins	

[&]quot;Issuance of Binding Ruling" is covered under RA 10667 and the 2017 Rules of Procedure of the Philippine Competition Commission (PCC).

higher	requesting entity's assets or annual revenues, which	
TOTAL PROCESSING TIME: 195 days, 45 mins	PROCESSING TIME: 195 days, 45 mins	

- On Agency Action 2.2:
 - The period may be shortened in consideration of the specific circumstances relating to the Subject
 - The running of the period shall stop when the EO requests for additional information, and shall run again once the EO determines that the entity has submitted all the requested information
- On Agency Action 2.3:
 - A favorable Binding Ruling shall be for a specified period, subject to extension as may be determined by the Commission, and based on substantial evidence;
 - The Commission may terminate the proceedings without issuing a Binding Ruling if the Entity does not pay the fee under Section 3.4 of the 2017 Rules of Procedure.
 - The proceedings may also be terminated based on, among others, the same considerations provided in Section 3.3 of the 2017 Rules of Procedure should they become evident or manifest after the

- request has been given due course. Unless the termination is based on paragraphs (c), (d), and (e) of Section 3.3 of the 2017 Rules of Procedure, the Entity may file a new request for Binding Ruling on the same Subject Matter in accordance with this Rule. The filing of such request shall be treated as a new proceeding
- In computing any period of time prescribed or allowed by the 2017 Rules of Procedure, the day of the act or event from which the designated period of time begins to run is to be excluded and the date of performance included. If the last day of the period, as thus computed, falls on a Saturday, a Sunday, or a legal holiday where the Commission sits, the time shall not run until the next working day.



COMMUNICATIONS AND KNOWLEDGE MANAGEMENT OFFICE

EXTERNAL SERVICE

Communications and Knowledge Management Office – Capacity-Building and Advocacy Division (CKMO-CBAD)



10) Provision of Online Orientation-Seminar on the Philippine Competition Act (PCA) and the Philippine Competition Commission (PCC) under the Competition Orientation Outreach Program (COOP)

This service describes the procedure how citizens, business entities, and other government agencies can request for an orientation-seminar on the PCA and the PCC. The orientation-seminar under the PCC Competition Orientation Outreach Program aims to increase awareness of clients on competition policy and law and to serve as an introduction to compliances under the Act.

Office:	Communications and Knowledge Management Office – Capacity Building and Advocacy Division (CKMO-CBAD)						
Classification:	Complex						
Type of Transaction:	G2C – Government to Citizen						
	G2B – Government to Business Entity						
	G2G – Government to Government						
Schedule of Availability:	8:00 AM – 5:00 PM, Monday – Friday						
Who May Avail:	 Business community (large businesses, MSMEs, cooperatives); 						
	General public (consumer groups, CSOs, interest groups);						
	All government instrumentalities;						
	Legal community;						
	Media organizations;						
	Academe						

CHECKLIST OF REQUIREMENTS	WHERE TO SECURE
Duly accomplished Training Request Form (TRF) (1, signed copy) to be submitted via email at cbad@phcc.gov.ph	Requesting Party
	Form can be downloaded from the PCC Website (https://bit.ly/PCCTrainingRequestForm)

NO.	CLIENT STEPS	NO.	AGENCY ACTION	FEES TO BE PAID	PROCESSIN G TIME	PERSON RESPONSIBLE
1	Downloads Training Request Form (TRF) from PCC website, accomplishes and submits via e-mail (at cbad@phcc.gov.p h)	1.1	Checks completeness of information provided in the TRF, acknowledges receipt, assigns control number and logs request.	None	15 mins	COOP focal, CKMO-CBAD
		1.2	Assesses the viability of the client request	None	1 working day	Division Chief, CKMO-CBAD COOP focal,

NO.	CLIENT STEPS	NO.	AGENCY	FEES TO	PROCESSIN	PERSON
			ACTION	BE PAID	G TIME	RESPONSIBLE
			based on set criteria: a. Availability on date/s requested visa-vis CKMO's training calendar; b. Number and composition of target participants; c. Client resources to be provided; d. Availability of PCC resources, i.e., availability of subject matter experts, online platform and availability of PCC funds to support the training, if needed.			CKMO-CBAD
		1.3	Prepares recommendation of CBAD Chief and submits to the office of CKMO Director for approval	None	3 hours	Division Chief, CKMO-CBAD COOP focal, CKMO-CBAD
		1.4	Approves/ disapproves CBAD recommendation.	None	4 hours	Director, CKMO
		1.5	Prepares draft reply letter on the client's training request. If positive response will be relayed, agrees with the client on logistical arrangements for the training. If otherwise, advises client that the request was not approved and enjoins client to attend the	None	30 minutes	COOP focal, CKMO-CBAD

NO.	CLIENT STEPS	NO.	AGENCY ACTION	FEES TO BE PAID	PROCESSIN G TIME	PERSON RESPONSIBLE
			upcoming PCC event instead.			
		1.6	Reviews and signs reply letter on the client's training request.	None	4 hours	<i>Director,</i> CKMO
		1.7	Transmits signed reply letter to the client.	None	15 minutes	COOP focal, CKMO-CBAD
2	Acknowledges the receipt of the letter/information on the orientation- seminar.	2	Conducts and facilitates the orientation-seminar on agreed date.	None	4 hours	CKMO-CBAD Team, CKMO
	TOTAL			None	3 working days	

TOTAL FEES TO BE PAID	None
TOTAL PROCESSING TIME	3 working days

- Request for orientation-seminar should be made at least 5 weeks before the target conduct date.
- If information provided in the TRF is incomplete, the client shall be advised to submit new form.



COMMUNICATIONS AND KNOWLEDGE MANAGEMENT OFFICE

INTERNAL SERVICES

Communications and Knowledge Management Office – Knowledge Management Division (CKMO-KMD)



11) Circulation of Library Books - Borrowing

This service details the procedure on how PCC officials and employees may borrow books from the PCC library.

Office:	Communications and Knowledge Management Office – Knowledge Management Division (CKMO-KMD)	
Classification:	Simple	
Type of Transaction:	G2G - Government to Government	
Schedule of Availability:	9:00AM to 5:00PM, Monday - Friday	
Who May Avail:	PCC Officials and Employees	

CHECKLIST OF REQUIREMENTS	WHERE TO SECURE
PCC Identification Card (ID)	Requesting Party
	If Requesting Party does not have an ID, they may request from the Administrative Office - Human Capital Management Division (AO-HCMD)
Accomplished Book Card/s	PCC Library
Book/s to be Borrowed	PCC Library

NO.	CLIENT STEPS	NO.	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE		
1	Accomplish book card/s and submit, together with PCC ID.	1.1	Receives the book/s, accomplished book card/s, and PCC ID.	None	1 minute	Information Officer, CKMO-KMD		
		1.2	Inputs the name of the employee and verifies borrower's status at the ILS.	None	1 minute	Information Officer, CKMO-KMD		
		1.3	Scans or types barcode of the book/s and checks-out under the borrower's account.	None	3 minutes	Information Officer, CKMO-KMD		
		1.4	Stamps due date and signs the due date slip and book card/s.	None	1 minute	Information Officer, CKMO-KMD		
		1.5	Issues book/s borrowed.	None	1 minute	Information Officer, CKMO-KMD		
2	Receives book/s	None	None	None	None	None		
	TOTAL None 7 minutes							

TOTAL FEES TO BE PAID None TOTAL PROCESSING TIME 7 minutes

- PCC borrowers may check out up to a maximum of three (3) books at a time.
- Each book can be borrowed for a maximum of five (5) business days. However, during the pandemic period (starting July 2020 until further notice), a book may be borrowed for a period of 30 calendar days. If the 30th calendar day, falls on a weekend or holiday, the due date will be on the next working day.
- PCC staff may not be allowed to borrow until the overdue books are returned;
- PCC borrower who deface, mutilate or steal any library material or property shall have their library privileges suspended, and such suspension lifted only after replacing the said resource within sixty (60) calendar days after receipt of notice from the librarian. Failure to replace a material would subject the user under penalties of pertinent provision/s of applicable laws and Civil Services Commission (CSC) regulations.

Communications and Knowledge Management Office – Knowledge Management Division (CKMO-KMD)



12) Circulation of Library Books - Returning

This service details the procedure on how PCC officials and employees return borrowed library books to the PCC library.

Office:	Communications and Knowledge Management Office – Knowledge Management Division (CKMO-KMD)			
Classification:	Simple			
Type of Transaction: G2G – Government to Government				
Schedule of Availability:	Availability: 9:00AM to 5:00PM, Monday – Friday			
Who May Avail:	May Avail: PCC Officials and Employees			

CHECKLIST OF REQUIREMENTS	WHERE TO SECURE
Accomplished Book Card/s	PCC Library
Book/s to be returned	Requesting Party

NO.	CLIENT STEPS	NO.	AGENCY ACTION	FEES TO BE PAID	PROCESSIN G TIME	PERSON RESPONSIBLE
1	Presents book/s to be returned.	1.1	Receives and evaluates physical state of the book/s.	None	3 minutes	Information Officer, CKMO-KMD
		1.2	Scans or types barcode of book/s and clear it/them from the borrower's account at the ILS.	None	3 minutes	Information Officer, CKMO-KMD
2	Signs the book card/s as proof that borrower returned the book/s.	2	Signs the due date slip and book card as proof of receipt of book/s.	None	2 minutes	Information Officer, CKMO-KMD
			TOTAL	None	8 minutes	

TOTAL FEES TO BE PAID:	None
TOTAL PROCESSING TIME:	8 minutes

- PCC staff may not be allowed to borrow until the overdue books are returned.
- PCC borrowers who deface, mutilate or steal any library material or property shall have their library privileges suspended, and such suspension lifted only after replacing the said resource within sixty (60) calendar days after receipt of notice from the librarian. Failure to replace a material would subject the user under penalties of pertinent provision/s of applicable laws and Civil Services Commission (CSC) regulations.

Communications and Knowledge Management Office – Knowledge Management Division (CKMO-KMD)



13) Circulation of Library Books - Renewing/Re-borrowing

This service details the procedure on how PCC officials and employees may renew/re-borrow library books from the PCC library.

Office:	Communications and Knowledge Management Office – Knowledge Management Division (CKMO-KMD)			
Classification:	Simple			
Type of Transaction: G2G - Government to Government				
Schedule of Availability: 9:00AM to 5:00PM, Monday - Friday				
Who May Avail: PCC Officials and Employees				

CHECKLIST OF REQUIREMENTS	WHERE TO SECURE
Accomplished Book Card/s	PCC Library
Book/s to be renewed/re-borrowed	Requesting Party

NO.	CLIENT STEPS	NO.	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE	
1	Presents book/s for renewal.	1.1	Receives and evaluates physical state of the book/s.	None	3 minutes	Information Officer, CKMO-KMD	
		1.2	Retrieves book card/s of book/s for renewal.	None	3 minutes	Information Officer, CKMO-KMD	
2	Accomplishes book card/s to include the following details: name, position, office and signature of	2.1	Scans or types barcode of book/s for renewal and reflects updated status in the borrower's account at the ILS.	None	6 minutes	Information Officer, CKMO-KMD	
	employee.	2.2	Signs the previous due date, and stamps and signs the new due date on the due date slip and book card/s.	None	2 minutes	Information Officer, CKMO-KMD	
		2.3	Issues renewed book/s.	None	1 minute	Information Officer, CKMO-KMD	
3	Receives book/s renewed.	None	None	None	None	None	
	TOTAL None 15 minutes						

TOTAL FEES TO BE PAID:	None				
TOTAL PROCESSING TIME:	15 minutes				
Notes:					
 A book may be renewed, provided it was not reserved by another user. 					



ADMINISTRATIVE OFFICE

EXTERNAL AND INTERNAL SERVICE

Administrative Office – Human Capital Management Division (AO-HCMD)



14) Issuance of Certificate of Employment (COE) and Service Record (SR)

This service describes the procedure on how PCC officials and employees or those whose services are engaged through Job Order contracts (currently employed and separated) can request for a COE and SR for verification of their employment date and standing, job title, and compensation.

Office:	Administrative Office – Human Capital Management Division (AO-HCMD)
Classification:	Simple
Type of Transaction:	G2C – Government to Citizen
	G2G – Government to Government
Schedule of Availability:	8:00 AM to 5:00 PM, Monday - Friday
Who May Avail:	PCC Official and Employees (currently employed and separated)

CHECKLIST OF REQUIREMENTS	WHERE TO SECURE
Duly accomplished AO-HCMD Request Form (1, original copy)	Hard copy is available at the AO-HCMD Office. E-copy of the form can be downloaded from the PCC website https://phcc.gov.ph/citizens_charter/

When the client requests for hard copy:

NO.	CLIENT STEPS	NO.	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1	Accomplishes the AO-HCMD Request form and submit to AO-HCMD Office, or downloads the AO-HCMD Request Form, accomplishes and submits via e-mail to hcmd@phcc.gov.ph.	1.1.1	If submitted to AO-HCMD Office, acknowledges the receipt of the Form and records in the Document Tracking System.	None	30 minutes	Human Resource Assistant, AO-HCMD
		1.1.2	Forwards the documents to the Human Resource Management Officer for the preparation of the requested document.	None	30 minutes	Human Resource Assistant, AO-HCMD
		1.2	If submitted via e-mail, acknowledges the receipt of the Form (via e-mail) and records in the Document Tracking System.	None	1 hour	Human Resource Management Officer, AO-HCMD

NO.	CLIENT STEPS	NO.	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
		1.3	Prepares the requested document, endorses it to the Chief Administrative Officer for review and initials.	None	4 hours	Human Resource Management Officer, AO-HCMD
		1.4	Reviews and initials on the requested document.	None	4 hours	Chief Administrative Officer, AO-HCMD
		1.5	Forwards the requested document to the Office Director for signature.	None	1 hour	Human Resource Assistant, AO-HCMD
		1.6	Receives and records the requested document.	None	1 hour	Secretary, AO
		1.7	Reviews and signs the document and transmits it to AO-HCMD for release.	None	4 hours	Director IV, AO
		1.8	Receives and records the signed document and endorses it to HRMO.	None	30 minutes	Human Resource Assistant, AO-HCMD
		1.9	Informs the client on the availability of the document (via e-mail) and releases it to the client/s on their available time.	None	30 minutes	Human Resource Management Officer, AO-HCMD
2	Acknowledge s the e-mail and retrieves the approved document on their available time.	None	None	None	None	None
			TOTAL:	None	2 working days	

TOTAL FEES TO BE PAID: None
TOTAL PROCESSING TIME: 2 working days

Note:

• For external clients, upon pick-up of the approved document at the PCC Office, the client must make an appointment through the PCC Website (www.phcc.gov.ph) under the tab "Make an Appointment".

When AO-HCMD Form is submitted via email:

NO.	CLIENT STEPS	NO.	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1	Accomplishes the AO- HCMD Request form and submit to AO-HCMD Office, or	1.1.1	If submitted to AO- HCMD Office, acknowledges the receipt of the Form and records in the Document Tracking System.	None	30 minutes	Human Resource Assistant, AO-HCMD
	downloads the AO- HCMD Request Form, accomplishes and submits	1.1.2	Forwards the documents to the Human Resource Management Officer for the preparation of the requested document.	None	30 minutes	Human Resource Assistant, AO-HCMD
	via e-mail to hcmd@phcc.gov.ph.	1.2	If submitted via e- mail, acknowledges the receipt of the Form (via e-mail) and records in the Document Tracking System.	None	1 hour	Human Resource Management Officer, AO-HCMD
		1.3	Prepares the requested document, endorses it (via e-mail) to the Chief Administrative Officer for review and initials.	None	3 hours	Human Resource Management Officer, AO-HCMD
		1.4	Reviews the requested document.	None	3 hours	Chief Administrative Officer, AO-HCMD
		1.5	Forwards (via e-mail) the requested document to the Office Director for esignature.	None	1 hour	Chief Administrative Officer, AO-HCMD
		1.6	Reviews and signs the document and transmits it to AO- HCMD (via e-mail) for release.	None	3 hours	Director IV, AO
		1.7	E-mails the signed requested documents to clients.	None	1 hour	Human Resource Management Officer, AO-HCMD
2	Acknowledge s the e-mail.	None	None	None	None	None
			TOTAL:	None	1 working day, 4 hours	

TOTAL FEES TO BE PAID:	None
TOTAL PROCESSING TIME:	1 working day, 4 hours



ADMINISTRATIVE OFFICE

INTERNAL SERVICES

Administrative Office – General Services Division (AO-GSD)



15) Issuance of Authenticated Copies of Official Records

This service describes the procedure on how PCC employees may request authenticated copies of PCC administrative issuances (i.e., Special Orders, Local Travel Orders, Foreign Travel Orders) in the custody of the AO-GSD Records Unit.

Office:	Administrative Office – General Services Division (AO-GSD) Records Unit
Classification:	Simple
Type of Transaction:	G2G – Government to Government
Schedule of Availability:	8:00 AM to 5:00 PM, Monday - Friday
Who May Avail:	PCC Offices and Employees

CHECKLIST OF REQUIREMENTS	WHERE TO SECURE
AO-GSD Service Request Form (SRF) duly accomplished and signed by the Requesting party and their respective Office Head (1, original copy)	

NO.	CLIENT STEPS	NO.	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1	Accomplishes AO-GSD SRF and submits to AO-GSD Records Unit.	1.1	Receives the duly accomplished AO-GSD SRF and evaluates the request.	None	3 minutes	Records Officer, AO-GSD Records Unit
		1.2	Checks the Online Database for the record/s requested.	None	5 minutes	Records Officer, AO-GSD Records Unit
		1.3	Retrieves the record/s and reproduces copy/copies of the said record/s.	None	10 minutes	Records Officer, AO-GSD Records Unit
		1.4	Prepares the documents • Stamps "Certified True Copy", affixes signature and date on all of the page/s of the record/s; and • Fills up the Compliance Details in the SRF Form and forwards to AO-GSD Records Unit Head.	None	30 minutes	Records Officer, AO-GSD Records Unit

NO.	CLIENT STEPS	NO.	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
		1.5	Receives and notes/approves the action taken. (In case of leave of the Records Unit Head, the AO-GSD Chief and/or AO Director may approve the action taken).	None	10 minutes	<i>Unit Head,</i> AO-GSD Records Unit
		1.6	Releases the authenticated record/s.	None	2 minutes	Records Officer, AO-GSD Records Unit
2	Receives the authenticated record/s and rates the service.	2	Logs the details of the request in the Records Unit Database for the Issuance of Authenticated Copies of Official Records.	None	15 minutes	Records Officer, AO-GSD Records Unit
TOTAL			None	1 hour, 15 minutes		

TOTAL FEES TO BE PAID:	None
TOTAL PROCESSING TIME:	1 hour, 15 minutes

- Only duly accomplished AO-GSD Forms received on or before 3:30 PM will be processed on the same day.
- If requested document/s is/are confidential in nature, the approval of the Immediate Supervisor or the Office Head of the requesting party is strictly required.

Administrative Office – General Services Division (AO-GSD)



16) Requisition and Issuance of Supplies and Equipment

This service describes the procedure for requisition and issuance of in-stock inventory items and equipment, which starts from the preparation of Requisition and Issuance Slip (RIS) and ends with the issuance and receipt of the requested item/s.

Office:	Administrative Office - General Services Division (AO-GSD)
Classification:	Simple
Type of Transaction:	G2G – Government to Government
Schedule of Availability:	8:00 AM to 5:00 PM, Monday - Friday
Who May Avail:	PCC Employees

CHECKLIST OF REQUIREMENTS	WHERE TO SECURE
Duly accomplished Requisition and Issuance Slip	Requesting Party
(RIS) signed by the Director/Division Chief (1, original/scanned copy)	 E-copies can be accessed through the following: PCC Knowledge Management Portal under the Quality Management Tab; RPs may request e-copies from the AO-GSD (supply officers).

When Supplies and/or Equipment are available:

NO.	CLIENT STEPS	NO.	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1	Submits Requisition and Issuance Slip (RIS) in one (1) copy, originally/e- signed and approved by the Director/ Division	1.1	Reviews the submitted RIS, if the form used is updated, properly accomplished, and verifies the completeness of information indicated, i.e., item requested, quantity and unit.	None	3 minutes	Supply Officer, AO-GSD
	Chief.	1.2	Signs the "Received" portion of the RIS form and indicates the date and time it was received.	None	3 minutes	Supply Officer, AO-GSD
		1.3	Checks the availability of the items being requested on the stock card posted at cabinet storages or in the AO-GSD-Accounting common file.	None	10 minutes	Supply Officer, AO-GSD
		1.4	Prepares the requested items.	None	30 minutes	Supply Officer, AO-GSD

NO.	CLIENT STEPS	NO.	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
		1.5	Identifies the requested items if: • Semi-Expendable (items from PhP200.00 up to PhP14,999.00); • Capital Outlay (items PhP15,000.00 and above); • Supplies.	None	2 minutes	Supply Officer, AO-GSD
		1.6	Generates Property and Acknowledgement Receipt (PAR) for capital outlay items/Inventory Custodian Slip (ICS) for semi-expandable items in three (3) copies and signs the "Issued by" portion for property accountability. If applicable, generate and print property sticker/s for tagging of equipment under PAR/ICS.	None	20 minutes	Supply Officer, AO-GSD
		1.7	Records the released items including its quantity, date of issuance and the requesting party in the AO-GSD-Accounting common file and AO-GSD Stock Card.	None	20 minutes	Supply Officer, AO-GSD
		1.8	Signs the "Issued by" portion of the RIS and releases the requested items/equipment.	None	18 minutes	Supply Officer, AO-GSD
2	Receives the items/equipm ent and fills-out the "Received by" portion together with date and time.	2.1	Produce additional two (2) photocopies of the RIS for supply Officer's file and RSMI file.	None	2 minutes	Supply Officer, AO-GSD
	TOTAL None 1 hour, 48 minutes					
	TAL FEES TO					
TOT	TOTAL PROCESSING TIME: 1 hour, 48 minutes					

When Supplies and/or Equipment are not available:

NO.	CLIENT STEPS	NO.	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1	Submits Requisition and Issuance Slip (RIS) in one (1) copy, originally/e- signed and approved by the Director/ Division Chief.	1.1	Reviews the submitted RIS, if the form used is updated, properly accomplished, and verifies the completeness of information indicated, i.e., item requested, quantity and unit.	None	3 minutes	Supply Officer, AO-GSD
		1.2	Signs the "Received" portion below the RIS form and indicates the date and time it was received.	None	3 minutes	Supply Officer, AO-GSD
		1.3	Checks the availability of the items being requested on the stock card posted at cabinet storages or in the AO-GSD-Accounting common file.	None	10 minutes	Supply Officer, AO-GSD
		1.4	Marks the item/s as stock not available in the RIS form, produce one (1) photocopy for Supply Officer's file and forwards another copy of RIS to the requesting party. If needed and requested, issues "certificate of non-availability of items" and advises the requesting party to	None	30 minutes	Supply Officer, AO-GSD
			prepare Purchase Request and undergo procurement process.			
2	Acknowledges the receipt of the RIS and/or pertinent information.	None	None	None	None	None
	1 1/11/21/11		TOTAL	None	46 minutes	

TOTAL FEES TO BE PAID:	None
TOTAL PROCESSING TIME:	46 minutes

Note:

 Duly accomplished Requisition and Issuance Slip must be submitted to Property and Supply Unit or GSD Authorized personnel until 3:00 PM, Monday to Friday. RIS submitted beyond 3:00 PM will be processed on the following work day.

Administrative Office – General Services Division (AO-GSD)



17) Provision of Service Vehicle

This service describes the procedures on how PCC offices and employees can request the use of the PCC's service vehicles. The Motor Pool Service provides access to entitled officials and employees the use of service vehicle to carry out operational and administrative requirements of the concerned PCC Office.

To reserve a service vehicle, the employee must log-in to the Motor Pool Reservation System (MPRS). The MPRS is a web-based information system designed to manage and operate motor pool reservation, dispatching of motor vehicles and drivers, monitor end-user's trip request, and evaluate the performance of motor pool vehicles.

Office:	Administrative Office - General Services Division (AO-GSD)
Classification:	Simple
Type of Transaction:	G2G – Government to Government
Schedule of Availability:	8:00 AM to 5:00 PM, Monday - Friday
Who May Avail:	PCC Offices and Employees

CHECKLIST OF REQUIREMENTS	WHERE TO SECURE
Duly Accomplished Trip Ticket (1, original copy)	Requesting Party
	Generated from the Motor Pool Reservation System http://10.10.254.139/Account/Login?ReturnUrl=%2f

If vehicle and driver are available:

NO.	CLIENT STEPS	NO.	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1	1 Submits the accomplished trip ticket with recommending approval generated from the MPRS.	1.1	Receives and reviews the accomplished trip ticket for adequacy of information.	None	10 minutes	Administrative Officer II, AO-GSD
		1.2	Checks the schedule of trips and availability of vehicles in the MPRS.	None	20 minutes	Administrative Officer II, AO-GSD
		1.3	Informs the Chief Administrative Officer (CAO) (or the Supervising Administrative Officer in case of absence of CAO).	None	10 minutes	Administrative Officer II, AO-GSD

1.4	Approves trip ticket in the MPRS and forwards signed trip ticket to AO II.	None	30 minutes	Chief Administrative Officer / Supervising Administrative Officer, AO-GSD
1.5	Reviews all approved trip tickets and assigns vehicle and driver for the trip in the MPRS at 3:00 PM.	None	30 minutes	Administrative Officer II, AO-GSD
1.6	Issues approved trip tickets to drivers with their assigned vehicles	None	10 minutes	Administrative Officer II, AO-GSD
1.7	Informs Client of the approved trip ticket with the assigned driver and vehicle	None	10 minutes	Administrative Officer II, AO-GSD
	TOTAL	None	2 hours	

TOTAL FEES TO BE PAID:	None
TOTAL PROCESSING TIME:	2 hours

- Duly accomplished trip tickets shall be submitted at least 2 working days prior to the use of service vehicle until 3:00 PM, Monday to Friday.
- The Motor Pool Service shall grant the requests for the use of pooled vehicles on a first come, first serve basis. However, the urgency and level of importance of the trip shall be likewise be considered. Urgent trips are as follows:
 - o Issuance of Subpoenas due within the same day;
 - Delivery of Proceedings due within the same day;
 - Delivery of Accountability Report due within the same day;
 - Case Meetings confirmed within the same day and;
 - Emergency cases that need immediate action.
- Assignment of vehicles and drivers is conducted in batch at 3:00 PM, Monday to Friday. Motor pool
 assignment by batch ensures vehicle schedule and destination are optimized. This also organizes trips based
 on urgency of trip.

If no vehicle is available:

NO.	CLIENT STEPS	NO.	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1	Submits the accomplished trip ticket with recommending approval generated from	1.1	Receives and reviews the accomplished trip ticket for adequacy of information.	None	10 minutes	Administrative Officer II, AO-GSD
	the MPRS.	1.2	Checks the schedule of trips and availability of vehicles in the MPRS.	None	20 minutes	Administrative Officer II, AO-GSD
		1.3	Informs CAO for "Certification of Non-availability of Pooled Vehicle".	None	10 minutes	Administrative Officer II, AO-GSD
		1.4	Approves trip ticket in the MPRS, signs "Certification of Non-availability of Pooled Vehicle" and returns certified trip ticket to AO II.	None	20 minutes	Chief Administrative Officer / Supervising Administrative Officer, AO-GSD
		1.5	Records non- availability of vehicle in the MPRS and forwards trip ticket to Client.	None	10 minutes	Administrative Officer II, AO-GSD
2	Receives the Certification of Non-availability of Pooled Vehicles.	None	None	None	None	None
			TOTAL	None	1 hour, 10 minutes	

TOTAL FEES TO BE PAID:	None
TOTAL PROCESSING TIME:	1 hour, 10 minutes

- Duly accomplished trip tickets shall be submitted at least 2 days prior to use of service vehicle.
- The "Certification of Non-Availability of Pooled Vehicle" shall be issued on or before 3:00 PM, at least one (1) day prior to the requested trip schedule, provided that Trip Tickets are submitted within the cut-off period.
- For urgent trips submitted beyond the cut-off period, as certified by the Director or Chief of the requesting office/personnel, "Certification of Non-Availability of Pooled Vehicle" shall be issued *provided that Trip Ticket is accomplished and submitted prior to the scheduled trip.*

Administrative Office – Human Capital Management Division (AO-HCMD)



18) Issuance of Travel Authority

This service details the procedure on how PCC officials and employees holding plantilla positions can request for a Travel Authority for their trips abroad for purely personal or private purpose, without cost to the government.

Office:	Administrative Office – Human Capital Management Division (AO-HCMD)
Classification:	Simple
Type of Transaction:	G2G - Government to Government
Schedule of Availability:	8:00 AM to 5:00 PM, Monday - Friday
Who May Avail:	PCC Officials and Employees

CHECKLIST OF REQUIREMENTS	WHERE TO SECURE
Duly Accomplished AO-HCMD Request Form	Hard copy is available at the AO-HCMD Office.
(1, original copy)	E-copy is available here: https://bit.ly/3bZlx59
Duly Approved Leave Application (1, photocopy)	 Copies of Approved Leave Application can be requested from AO-HCMD.
	*Leave Applications can be processed and secured
	from the Human Resource Information System
	(HRIS) through this link:
	http://10.10.254.237/HRIS/hris/min/e2e/resources/vie
	ws/pages/idx.e2e.php?

NO.	CLIENT STEPS	NO.	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1	Submits AO- HCMD Request Form and attachment indicated in the checklist	Receives and records the submitted AO-HCMD form and attachment in the Document Tracking System.	None	10 minutes	Human Resource Assistant, AO-HCMD	
	of requirements.	1.2	Forwards the documents to the Human Resource Management Officer unit for the preparation of the requested document.	None	5 minutes	Human Resource Assistant, AO-HCMD
		1.3	Prepares the requested Travel Authority, attaches the copy of the approved leave application and endorses it to the Chief	None	30 minutes	Human Resource Management Officer, AO-HCMD

NO.	CLIENT	NO.	AGENCY	FEES TO	PROCESSING	PERSON
	STEPS		ACTION	BE PAID	TIME	RESPONSIBLE
			Administrative Officer.			
		1.4	Reviews and initials on the Travel Authority.	None	30 minutes	Chief Administrative Officer, AO-HCMD
		1.5	Forwards the Travel Authority to the Executive Director for signature.	None	10 minutes	Human Resource Assistant, AO-HCMD
		1.6	Receives the Travel Authority and its attachment.	None	5 minutes	Secretary II, Office of the Executive Director
		1.7	Reviews and approves the Travel Authority and transmits it to the AO-HCMD.	None	1 hour	Executive Director, Office of the Executive Director
						Secretary II, Office of the Executive Director
		1.8	Receives the Approved Travel Authority and its attachment and forwards to the Human Resource Management Officer.	None	15 minutes	Human Resource Assistant, AO-HCMD
		1.9	Informs the client on the availability of the approved Travel Authority and releases it.	None	5 minutes	Human Resource Management Officer, AO-HCMD
2	Claims the approved Travel Authority.	None	None	None	None	None
	,		TOTAL:	None	2 hours, 50 minutes	

TOTAL PROCESSING TIME: 2 hours 50 m

TOTAL PROCESSING TIME: 2 hours, 50 minutes

Notes:

Section 5 of Memorandum Circular (MC) No. 35 of the Office of the President prohibits the issuance of foreign
travel authorities to the following individuals: private individuals; consultants of, and/or those engaged by way
of contracts of service by government agencies, except in highly meritorious circumstances, and upon written
justification to be submitted by the requesting agency; and spouses or children of government officials, except
when diplomatic protocol or practices provide otherwise.

 Section 6 of the MC states that no government official or employee shall be allowed to depart for any travel abroad, even if such travel is for a purely personal or private purpose without cost to the government, unless such official or employee has duly accomplished the requisite leave forms and has obtained the appropriate travel authorization from his or her agency.

Administrative Office – Human Capital Management Division (AO-HMCD)



19) Processing of Request for the Approval of Local Capacity-Building Programs (amounting to Php 50,000.00 and below)

This service details the procedure on how PCC officials and employees can request approval of their proposed local capacity building programs which cost Php 50,000.00 and below.

Capacity-building programs refer to externally provided and/or organized programs that are in the form of training, boot camp, study tour or fellowship, staff secondment or internship, study with examination/certification, or other similar programs. It excludes programs where the official or employee is attending the program as: (a) resource person, panelist, discussant or presenter; (b) delegate in a ministerial meeting; (c) member of a team for a PCC mission (e.g., consultation with competition authorities, etc.); (d) a requisite to perform the functions of an ad hoc committee or team (e.g., Quality Management Team, etc.); or (e) part of mandatory continuing professional education or development.

Office:	Administrative Office – Human Capital Management Division (AO-HCMD)
Classification:	Complex
Type of Transaction:	G2G – Government to Government
Schedule of Availability:	8:00 AM to 5:00 PM, Monday - Friday
Who May Avail:	PCC Officials and Employees (holding plantilla positions)

CHECKLIST OF REQUIREMENTS	WHERE TO SECURE
Program Participation Form (PPF) – duly accomplished and signed by the supervisor and head of the requesting Office/Unit	Available at AO-HCMD
(1, original copy)	*Downloadable online (https://bit.ly/3aPUhpC)
If without nominee, leave Section A – Nominee Information and Section B – Nominee's	
Competency blank.	
Programme/Agenda/Course Outline (1, photocopy)	Service Provider/Organizer of the Proposed Program
Event's General Information and/or Funding Details (1, photocopy)	Service Provider/Organizer of the Proposed Program
If applicable, Invitation from the Organizer or letter of acceptance for paper presentations in conferences/fora (1, photocopy)	Service Provider/Organizer of the Proposed Program

NO	CLIENT STEPS	NO.	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1	Submits PPF and other requirements to the AO- HCMD/ PDC Secretariat.	1.1	Checks completeness, receives and logs PPF and other requirements, and forwards to concerned officer.	None	10 minutes	Human Resource Assistant, AO-HCMD
		1.2	Reviews relevance of the program to the PCC and	None	4 hours	Human Resource Management Officer, AO-HCMD

NO	CLIENT	NO.	AGENCY	FEES TO	PROCESSING	PERSON
	STEPS		ACTION	BE PAID	TIME	RESPONSIBLE
			supplies computation of projected cost, previous attendees and feedback (if applicable).			
		1.3	Consolidates all received requests and submits to the Personnel Development Committee (PDC) Secretariat Head.	None	1 day	Human Resource Management Officer, AO-HCMD
		1.4	Reviews the list of programs and forwards to the PDC Chairperson.	None	4 hours	Chief Administrative Officer (as PDC Secretariat Head), AO-HCMD
		1.5	Approves the inclusion of the requested programs in the PDC Meeting agenda.	None	4 hours	Chairperson, Personnel Development Committee
		1.6	Notifies the PDC via e-mail on the schedule and agenda of the PDC meeting.	None	4 hours	Human Resource Management Officer, AO-HCMD
		1.7	Decides on the program. The decision to participate in the program may include: (a) identified grantee/s and/or office/s; (b) number of slots; (c) entitlements and obligations; and/or (d) other matters deemed necessary.	None	1 day	PCC Personnel Development Committee
		1.8	Informs via e-mail the concerned Offices/employees of the decision and/or releases Call for Nominations to target Office/Unit.	None	4 hours	Human Resource Management Officer, AO-HCMD
2	Receives the pertinent information regarding the request.	None	None	None	None	None

NO	CLIENT STEPS	NO.	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
			TOTAL	None	4 working	
					days, 4 hours,	
					10 minutes	

TOTAL FEES TO BE PAID:	None
TOTAL PROCESSING TIME:	4 working days, 4 hours, 10 minutes
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- Proposed programs with complete requirements must be submitted 5 working days prior to the regular PDC meetings.
 - o PDC meetings are scheduled every second (2nd) Monday of the month depending on the availability of the PDC Chairperson and Members.
- The AO-HCMD, which serves as the PDC Secretariat, consolidates all submitted requests 4 working days before the scheduled PDC meeting, and presents to the PDC Secretariat Head and PDC Chairperson for clearance before inclusion in the agenda.

Administrative Office – Human Capital Management Division (AO-HCMD)



20) Processing of Request for the Approval of Local Capacity-Building Programs (amounting to Php 50,000.01 and above)

This service details the procedure on how PCC officials and employees can request approval of their proposed local capacity-building programs amounting to Php 50,000.01 and above.

Capacity-building programs refer to externally provided and/or organized programs that are in the form of training, boot camp, study tour or fellowship, staff secondment or internship, study with examination/certification, or other similar programs. It excludes programs where the official or employee is attending the program as: (a) resource person, panelist, discussant or presenter; (b) delegate in a ministerial meeting, including those with international partners (e.g., ASEAN, AEGC, etc.); (c) member of a team for a PCC mission (e.g., consultation with competition authorities, etc.); (d) a requisite to perform the functions of an ad hoc team/committee (e.g., Quality Management Team, etc.); or (e) part of mandatory continuing professional education or development.

Office:	Administrative Office – Human Capital Management Division (AO-HCMD)			
Classification:	Complex			
Type of Transaction:	G2G – Government to Government			
Schedule of Availability:	8:00 AM to 5:00 PM, Monday - Friday			
Who May Avail:	PCC Officials and Employees (holding plantilla positions)			

CHECKLIST OF REQUIREMENTS	WHERE TO SECURE		
Program Participation Form (PPF) – duly accomplished and signed by the supervisor and/or head of the requesting Unit/Office	Available at AO-HCMD		
(1, original copy)	*Downloadable online (https://bit.ly/3aPUhpC)		
If without nominee, leave Section A – Nominee			
Information and Section B – Nominee's			
Competency blank.			
Programme/Agenda/Course Outline	Service Provider/Organizer of the Proposed Program		
(1, photocopy)			
Event's General Information and/or Funding	Service Provider/Organizer of the Proposed Program		
Details, (1, photocopy)			
If applicable, Invitation from the Organizer or letter of acceptance for paper presentations in conferences/fora (1, photocopy)	Service Provider/Organizer of the Proposed Program		

NO.	CLIENT STEPS	NO.	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1	Submits PPF and other requirements to the AO- HCMD/ PDC Secretariat.	1.1	Checks completeness, receives and logs PPF and other requirements, and forwards to concerned officer.	None	10 minutes	Human Resource Assistant, AO-HCMD
		1.2	Reviews relevance of the program to the	None	4 hours	Human Resource Management Officer,

NO.	CLIENT	NO.	AGENCY	FEES TO	PROCESSING	PERSON
140.	STEPS	NO.	ACTION	BE PAID	TIME	RESPONSIBLE
			PCC and supplies computation of projected cost, previous attendees, and feedback (if applicable).			AO-HCMD
		1.3	Consolidates the requests and submits to the PDC Secretariat Head.	None	1 day	Human Resource Management Officer, AO-HCMD
		1.4	Reviews the program/s requested and submits to the PDC Chairperson.	None	4 hours	Chief Administrative Officer (as PDC Secretariat Head), AO-HCMD
		1.5	Approves the inclusion of the requested programs in the PDC Meeting agenda.	None	4 hours	Chairperson, Personnel Development Committee
		1.6	Notifies the PDC regarding the schedule and agenda of the PDC meeting.	None	4 hours	Human Resource Management Officer, AO-HCMD
		1.7	Decides on the program. The decision to participate in the program may include: (a) identified grantee/s and/or office/s; (b) number of slots; (c) entitlements and obligations; and/or (d) other matters deemed necessary.	None	1 day	PCC Personnel Development Committee
		1.8	If approved, submits the program/s for inclusion in the Commission Meeting agenda.	None	4 hours	Human Resource Management Officer, AO-HCMD

NO.	CLIENT	NO.	AGENCY	FEES TO	PROCESSING	PERSON
NO.	STEPS	NO.	ACTION	BE PAID	TIME	RESPONSIBLE
		1.9	Confirms inclusion of the program/s in the Commission Meeting agenda.	None	4 hours	Commission Secretariat
		1.10	Decides on the program. The decision to participate in the program may include: (a) identified grantee/s and/or office/s; (b) number of slots; (c) entitlements and obligations; and/or (d) other matters deemed necessary.	None	1 day	Commission
		1.11	Informs via e-mail the concerned Offices/ employees of the decision and/or releases Call for Nominations to target Office/ Unit.	None	4 hours	Human Resource Management Officer, AO-HCMD
2	Receives the pertinent information regarding the request.	None	None	None	None	None
		TOTAL		None	6 working days, 4 hours, 10 minutes	

TOTAL	FEES TO BE PAIL	D·	None
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TOTAL PROCESSING TIME: 6 working days, 4 hours, 10 minutes

Notes:

- Submission of proposed programs with complete requirements must be made 5 working days prior the regular PDC meetings.
 - PDC meetings are scheduled every second (2nd) Monday of the month depending on the availability of the PDC Chairperson and Members.
- Administrative Matters are discussed during Thursday Commission Meetings.
- The AO-HCMD, which serves as the PDC Secretariat, consolidates all submitted requests 4 working days before the scheduled PDC meeting, and presents to the PDC Secretariat Head and PDC Chairperson for clearance before inclusion in the agenda.

Administrative Office – Human Capital Management Division (AO-HCMD)



21) Processing of Request for the Approval of Foreign Capacity-Building Programs

This service details the procedure on how PCC officials and employees can request approval of their proposed foreign capacity-building programs.

Capacity-building programs refer to externally provided and/or organized programs that are in the form of training, boot camp, study tour or fellowship, staff secondment or internship, study with examination/certification, or other similar programs. It excludes programs where the official or employee is attending the program as: (a) resource person, panelist, discussant or presenter; (b) delegate in a ministerial meeting, including those with international partners (e.g., ASEAN, AEGC, etc.); (c) member of a team for a PCC mission (e.g., consultation with competition authorities, etc.); (d) a requisite to perform the functions of an ad hoc team/committee (e.g., Quality Management Team, etc.); or (e) part of mandatory continuing professional education or development.

Office:	Administrative Office – Human Capital Management Division (AO-HCMD)
Classification:	Complex
Type of Transaction:	G2G – Government to Government
Schedule of Availability:	8:00 AM to 5:00 PM, Monday - Friday
Who May Avail:	PCC Officials and Employees (holding plantilla positions)

CHECKLIST OF REQUIREMENTS	WHERE TO SECURE
Program Participation Form (PPF) – duly accomplished and signed by the supervisor and/or head of the requesting Unit/Office	Available at AO-HCMD
(1, original copy)	*Downloadable online (https://bit.ly/3aPUhpC)
If without nominee, leave Section A – Nominee Information and Section B – Nominee's	
Competency blank.	
Programme/Agenda/Course Outline (1, photocopy)	Service Provider/Organizer of the Proposed Program
Event's General Information and/or Funding	Service Provider/Organizer of the Proposed Program
Details, (1, photocopy)	
If applicable, Invitation from the Organizer or letter of acceptance for paper presentations in conferences/fora, (1, photocopy)	Service Provider/Organizer of the Proposed Program

NO	CLIENT STEPS	NO.	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1	Submits PPF and other requirements to the AO- HCMD/ PDC Secretariat.	1.1	Checks completeness, receives and logs PPF and other requirements, and forwards to concerned officer.	None	10 minutes	Human Resource Assistant, AO-HCMD

NO.	CLIENT	NO.	AGENCY	FEES TO	PROCESSING	PERSON
140.	STEPS		ACTION	BE PAID	TIME	RESPONSIBLE
		1.2	Reviews relevance of the program to the PCC and supplies computation of projected cost, previous attendees, and feedback (if applicable).	None	4 hours	Human Resource Management Officer, AO-HCMD
		1.3	Consolidates requests received and submits to the PDC Secretariat Head.	None	1 day	Human Resource Management Officer, AO-HCMD
		1.4	Reviews the program/s requested and submits to the PDC Chairperson.	None	4 hours	Chief Administrative Officer (as PDC Head Secretariat), AO-HCMD
		1.5	Submits list of programs for inclusion in the Commission Meeting agenda.	None	4 hours	Chairperson, Personnel Development Committee
		1.6	Confirms inclusion of the program/s in the Commission Meeting agenda.	None	4 hours	Commission Secretariat
		1.7	Decides on the program. The decision to participate in the program may include: (a) identified grantee/s and/or office/s; (b) number of slots; (c) entitlements and obligations; and/or (d) other matters deemed necessary.	None	1 day	Commission
		1.8	Informs via e-mail the concerned Offices/ employees of the decision and/or releases Call for Nominations to target Office/Unit.	None	4 hours	Human Resource Management Officer, AO-HCMD
2	Receives the pertinent information regarding the request	None	None	None	None	None

NO.	CLIENT STEPS	NO.	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
			TOTAL	None	4 working	
					days, 4 hours,	
					10 minutes	

TOTAL FEES TO BE PAID:	None
TOTAL PROCESSING TIME:	4 working days, 4 hours, 10 minutes

Notes:

- Submission of proposed programs with complete requirements must be made 5 working days prior the regular PDC meetings.
 - o PDC meetings are schedule every second (2nd) Monday of the Month depending on the availability of the PDC Chairperson and Members.
- Administrative Matters are discussed during Thursday Commission Meetings.
- The AO-HCMD, which serves as the PDC Secretariat, consolidates all submitted requests 4 working days before the scheduled PDC meeting, and presents to the PDC Secretariat Head and PDC Chairperson for clearance before inclusion in the agenda.

Administrative Office – Human Capital Management Division (AO-HCMD)



22) Processing of Requests to Participate in Approved Capacity-Building Programs (Foreign and Local Programs)

This service details the procedure on how PCC officials and employees can request participation in capacity-building programs approved by the Personnel Development Commission and/or the Commission.

Office:	Administrative Office – Human Capital Management Division (AO-HCMD)
Classification:	Highly Technical
Type of Transaction:	G2G – Government to Government
Schedule of Availability:	8:00 AM to 5:00 PM, Monday - Friday
Who May Avail:	PCC Officials and Employees (holding plantilla positions)

CHECKLIST OF REQUIREMENTS	WHERE TO SECURE		
Program Participation Form (PPF) – duly	Available at AO-HCMD		
accomplished and signed by the supervisor and/or	Downloadable online (https://bit.ly/3aPUhpC)		
head of the requesting Unit/Office, (1, original copy)			
If participation is approved:			
 Acceptance/confirmation of registration, 	Organizer/Learning Service Provider		
(1, photocopy)			
 If program involves travel beyond Metro 			
Manila:			
 Travel schedule and three price 	Online platforms of transport service providers		
quotations (1, photocopy)	or Travel Agency		
 Local Travel Order (Itinerary of Travel), if 			
applicable, (1, original copy)	Downloadable online (<u>https://bit.ly/2WtEs39</u>)		

NO	CLIENT STEPS	NO.	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1	Accomplishes the PPF and submits to the PDC Secretariat on or before deadline set by AO-HCMD.	1.1	Checks completeness of information provided and receives PPF.	None	10 minutes	Human Resource Assistant, AO-HCMD
		1.2	Conducts initial evaluation based on nominee's training needs and current/ anticipated functions and responsibilities.	None	4 hours	Human Resource Management Officer, AO-HCMD
		1.3	Consolidates all received PPF's and prepares matrix of nominees with additional/	None	4 hours	Human Resource Management Officer, AO-HCMD

NO	CLIENT STEPS	NO.	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
	0.2.0		pertinent information about the nominees.		····-	KEGI GRGIDEE
		1.4	Decides on the request.	None	1 day	Personnel Development Committee (PDC)
		1.5	Informs the concerned Offices/ employees of the decision via e-mail and, if approved, the additional requirements to be submitted.	None	4 hours	Human Resource Management Officer, AO-HCMD
2	Receives the pertinent information/ decision; if approved, prepares the additional requirements needed as indicated in the checklist of requirements.	None	None	None	2 days	None
3	Submits additional requirements for	3.1	Receives document/s	None	10 minutes	Human Resource Assistant, AO-HCMD
	approved requests/ nominations to AO-HCMD.	3.2	Prepares the following documents: a. Endorsement Memorandum specifying how the participation, particularly those involving local and foreign travels, conforms to Section 3 of Executive Order No. 77, s. 2019; b. Foreign Travel Order (FTO)/Special Order (SO); and	None	1 day, 4 hours	Human Resource Management Officer, AO-HCMD

NO	CLIENT STEPS	NO.	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
			c. Computation/ breakdown of allowances, if applicable.			
		3.3	Reviews draft memorandum, FTO/SO, computation/ breakdown of allowances and completeness of all required documents/ information.	None	4 hours	Supervising Administrative Officer, AO-HCMD
		3.4	Clears and endorses all documents to the Director of the Administrative Office.	None	2 hours	Chief Administrative Officer, AO-HCMD
		3.5	Reviews, signs endorsement memorandum.	None	2 hours	Director IV, Administrative Office
		3.6	Reviews entitlement, computation, certifies availability of funds and forwards to OED.	None	1 day	Budget Officer, FPMO-Budget Division Director IV, FPMO
		3.7	Reviews and endorses documents to the OTC.	None	1 day	Executive Assistant, Office of the Executive Director Executive Director
		3.8	Reviews documents and approves/signs the FTO/SO and computation/ breakdown of allowances, if applicable.	None	1 day	Head Executive Assistant, Office of the Chairperson Chairperson
		3.9	Transmits approved FTO/SO to AO-HCMD.	None	10 minutes	Administrative Assistant, Office of the Chairperson
		3.10	Assigns reference number to the FTO/SO.	None	10 minutes	Human Resource Management Officer, AO-HCMD (for FTOs)

NO	CLIENT STEPS	NO.	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
						Records Officer, Administrative Office (for SOs)
		3.11	Records and issues copy of FTO/SO to concerned employees.	None	2 hours	Records Officer, Administrative Office
4	Receives copy of the FTO/SO.	None	None	None	None	None
			TOTAL	None	10 working days, 2 hours, 40 minutes	

TOTAL FEES TO BE PAID: None

TOTAL PROCESSING TIME: 10 working days, 2 hours, 40 minutes

Note:

• PDC meetings are scheduled every second (2nd) Monday of the month depending on the availability of the PDC Chairperson and Members.

Administrative Office – Information and Communications Technology Division (AO-ICTD)



23) Provision of Information and Communications Technology (ICT) Services for Routine and General Requests

This service describes the procedure on how PCC Offices and employees can request support from the AO-ICTD for Routine (Low) and General request/s (Medium). Routine requests can be categorized for services which involve enhancement, planned change and typical application questions, while General requests are for services that support system/application upgrading and other issues. You may refer the Annex C for more details on what services fall under Routine and General Requests.

The requests are facilitated using the ICT Service Request System (ICT-SRS). The ICT-SRS is a web-based system that aims to facilitate the process wherein user/s create a request such as connection to a network or service, access to a certain file or information, or other technical difficulties, which will be responded by assigned AO-ICTD personnel.

Office:	Administrative Office – Information and Communications Technology Division (AO-ICTD)
Classification:	Complex
Type of Transaction:	G2G – Government to Government
Schedule of Availability:	8:00 AM to 5:00 PM, Monday - Friday
Who May Avail:	PCC Offices and Employees

CHECKLIST OF REQUIREMENTS	WHERE TO SECURE
Duly Accomplished ICT Service Request	ICT Service Request System (SRS)
	*SRS can be accessed through this link (ICT-SRS: https://pccgov-139896e65e7b99.sharepoint.com/sites/ICTD_SRS/FlexibleRequestManagement)
For Special Access Request, Duly Accomplished ICT Service Request Form (1, original copy)	 E-copy is available through the Knowledge Management Portal in SharePoint under the Quality Management System Tab (ICT-SRF: https://pccgov.sharepoint.com/:b:/r/sites/km/QMS %20Templates%20%20Forms/Administrative%20 Office/AO-ICTD/ICT%20Service%20Request/OP-AO-005- F1_ICTD%20Service%20Request%20Form_25%20October%202019_rev1.pdf?csf=1&e=tghy8G); Hard Copy is available at the AO-ICTD
If needed, documentary attachments to serve as supporting details to the service request (1 each, photocopy)	Requesting Party

NO.	CLIENT	NO.	AGENCY	FEES TO	PROCESSING	PERSON
	STEPS		ACTION	BE PAID	TIME	RESPONSIBLE
1	Enters the web domain and	1.1	Reviews, validates the service request	None	2 hours	ICT Division Chief,
	creates a ticket		details, and			AO-ICTD
	on ICTD		assigns an ICTD			A0-101B
	Service		personnel to			
	Request		address the			
	System (SRS).		request.			
	If needed	1.2	Acknowledges the	None	1 hour	ICTD Personnel,
	special access,		assignment of service request,			AO-ICTD
	fills out and		performs			
	submits an		assessment, and			
	ICTD Service		informs the			
	Request Form.		requesting party on			
			the activities to be			
			undertaken moving forward.			
		1.3	Implementation of	None	1 day, 4 hours	ICTD Personnel,
			the service request.		,	AO-ICTD
		1.4	Conducts testing,	None	2 hours	ICTD Personnel,
			validation with the			AO-ICTD
			requesting party if the issue/problem			
			has been resolved,			
			and monitor actions			
			undertaken.			
			If not resolved, go			
2	Rates the	2	back to Step 1.2.	None	1 hour	ICTD Personnel,
	service	_	ticket/service	140110	riiodi	AO-ICTD
	rendered		request through the			
	through ICT		ICT SRS.			
	SRS.		TOTAL	N	0	
			TOTAL	None	2 working days, 2 hours	
					aays, z nours	

TOTAL FEES TO BE PAID: None

TOTAL PROCESSING TIME: 2 working days, 2 hours

Notes:

- Approval and processing of request/s with Low to High severity is only during business/office hours (Monday-Friday, 8:00 AM 5:00 PM).
- Urgent request/s may be processed beyond business/office hours only if it can be carried out remotely.
- Service request/s will be tagged as Special Access if it is a privilege type of request to access, view, edit/update or make use of the information/product or software duly approved by the information/product or software owner.
- Documentary attachments can be in any document format type and image or video format type.
- ICT service request process is based on simplified Information Technology Infrastructure Library (ITIL) or ISO 20000 standard.

Administrative Office – Information and Communications Technology Division (AO-ICTD)



24) Provision of Information and Communications Technology (ICT) Services for User Control and Mission Critical Requests

This service describes the procedure on how PCC Offices and employees can request support from the AO-ICTD for User Control (High) and Mission Critical Request/s (Urgent). User control request can be categorized for concerns wherein requestor cannot carry out normal work responsibilities and no alternative is available, while Mission-critical requests are for services that need to be resolved as soon as possible with widespread impact, or reported as emergency. You may refer to Annex C for more details on what services fall under User Control and Mission Critical Requests.

The requests are facilitated using the ICT Service Request System (ICT-SRS). The ICT-SRS is a web-based system that aims to facilitate the process wherein user/s create a request such as connection to a network or service, access to a certain file or information, or other technical difficulties, which will be responded by assigned AO-ICTD personnel.

Office:	Administrative Office – Information and Communications Technology Division (AO-ICTD)
Classification:	Highly Technical
Type of Transaction:	G2G – Government to Government
Schedule of Availability:	8:00 AM to 5:00 PM, Monday - Friday
Who May Avail:	PCC Offices and Employees

CHECKLIST OF REQUIREMENTS	WHERE TO SECURE
Duly Accomplished ICT Service Request	ICT Service Request System (SRS)
	* SRS can be accessed through this link (ICT-SRS: https://pccgov- 139896e65e7b99.sharepoint.com/sites/ICTD_SRS/FI exibleRequestManagement)
For Special Access Request, Duly Accomplished ICT Service Request Form (1, original copy)	 E-copy is available through the Knowledge Management Portal in SharePoint under the Quality Management System Tab (ICT-SRF: https://pccgov.sharepoint.com/:b:/r/sites/km/QMS %20Templates%20%20Forms/Administrative%20 Office/AO-ICTD/ICT%20Service%20Request/OP-AO-005-F1_ICTD%20Service%20Request%20Form_25% 20October%202019_rev1.pdf?csf=1&e=tghy8G); Hard Copy is available at the AO-ICTD Office
If needed, documentary attachments to serve as supporting details to the service request (1 each, photocopy)	Requesting Party

If the Service Request does not Require Third-Party Assistance:

NO.	CLIENT STEPS	NO.	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1	Enters the web domain and creates a ticket on ICTD Service Request System	1.1	Reviews, validates the service request details, and assigns an ICTD personnel to address the request.	None	2 hours	ICT Division Chief, AO-ICTD
	if needed special access, fills out and submits an ICTD Service Request Form.	1.2	Acknowledges the assignment of service request, performs assessment, and informs the requesting party on the activities to be undertaken moving forward.	None	2 days	ICTD Personnel, AO-ICTD
		1.3	Implementation of the service request.	None	5 days	ICTD Personnel, AO-ICTD
		1.4	Conducts testing, validation with the requesting party if the issue/problem has been resolved, and monitor actions undertaken. If not resolved, go back to Step 1.2.	None	7 days	ICTD Personnel, AO-ICTD
2	Rates the service rendered through ICT SRS.	2	Closes ticket/service request through the ICT SRS.	None	30 minutes	ICTD Personnel, AO-ICTD
			TOTAL	None	14 working days, 2 hours, 30 minutes	

TOTAL FEES TO BE PAID:	None
TOTAL PROCESSING TIME:	14 working days, 2 hours, 30 minutes
Notes:	

- Approval and processing of request/s with Low to High severity is only during business/office hours (Monday-Friday, 8:00 AM 5:00 PM).
- Urgent request/s may be processed beyond business/office hours only if it can be carried out remotely.
- Service request/s will be tagged as *Special Access* if it is a privilege type of request to access, view, edit/update or make use of the information/product or software duly approved by the information/product or software owner.
- Documentary attachments can be in any document format type and image or video format type.
- ICT service request process is based on simplified Information Technology Infrastructure Library (ITIL) or ISO 20000 standard.

If the Service Request Requires Third-Party Assistance:

NO.	CLIENT	NO.	AGENCY	FEES TO	PROCESSING	PERSON
	STEPS		ACTION	BE PAID	TIME	RESPONSIBLE
1	Enters the web domain and creates a ticket on ICTD Service Request System	1.1	Reviews, validates the service request details, and assigns an ICTD personnel to address the request.	None	2 hours	ICT Division Chief, AO-ICTD
	if needed special access, fills out and submits an ICTD Service Request Form.	1.2	Acknowledges the assignment of service request, performs assessment, and informs the requesting party on the activities to be undertaken moving forward.	None	2 days	ICTD Personnel, AO-ICTD
		1.3	Creates Problem Report and informs the requesting party of the number of days to be resolved by the third-party.	None	2 days	ICTD Personnel, AO-ICTD
		1.4	Conducts testing, validation with the requesting party if the issue/problem has been resolved, and monitor actions undertaken. If not resolved, go back to Step 1.2.	None	7 days	ICTD Personnel, AO-ICTD
2	Rates the service rendered through ICT SRS.	2	Closes ticket/service request through the ICT SRS.	None	30 minutes	ICTD Personnel, AO-ICTD
			TOTAL	None	11 working days, 2 hours, 30 minutes	

TOTAL FEES TO BE PAID: None

TOTAL PROCESSING TIME: 11 working days, 2 hours, 30 minutes

Notes:

- Approval and processing of request/s with Low to High severity is only during business/office hours (Monday-Friday, 8:00 AM 5:00 PM).
- Urgent request/s may be processed beyond business/office hours only if it can be carried out remotely.
- Service request/s will be tagged as Special Access if it is a privilege type of request to access, view, edit/update or make use of the information/product or software duly approved by the information/product or software owner.
- Documentary attachments can be in any document format type and image or video format type.

- ICT service request process is based on simplified Information Technology Infrastructure Library (ITIL) or ISO 20000 standard.
- Third-party assistance may refer to either hardware manufacturer or software developer.
 - o *Third-party hardware* refers to components that are developed by companies besides the original computer manufacturer; *and*
 - o *Third-party software* refers to programs that are developed by companies other than the company that developed the computer's operating system.
- The service performance of third-party is beyond the agency's control.
- Third-party assistance is available 8 hours/day & 7 days/week. However, it should be noted if the problem report was made beyond 2:00 PM, response will be by the next business day.



FINANCE, PLANNING AND MANAGEMENT OFFICE

INTERNAL SERVICES

Finance, Planning and Management Office – Budget Division (FPMO-BD)

25) Processing of the Certification of Availability of Allotment (CAA)

This service describes the procedure on how PCC Offices and employees can request for the processing and certifying availability of allotment for various transactions. The documents processed for CAA are Purchase Request (PR), Special Order (SO), Local Travel Order (LTO), and Foreign Travel Order (FTO).

The procedure covers the receipt of the PR, SO, LTO and FTO, the review and coordination, certification of allotment availability (CAA) up to the release of documents to concerned Office.

Office:	Finance, Planning and Management Office – Budget Division (FPMO-BD)
Classification:	Complex
Type of Transaction:	G2G – Government to Government
Schedule of Availability:	8:00 AM to 5:00 PM, Monday - Friday
Who May Avail:	PCC Offices and employees

CHECKLIST OF REQUIREMENTS	WHERE TO SECURE
 For LTO: Draft LTO (1, original copy) Itinerary of Travel (1, original copy) Breakdown of Expenses (1, original copy); if not within the standard costing, Duly signed Market Sounding for rental of vehicles (1, original copy) 	Requesting Party
 For FTO: Draft FTO (1, original copy) Duly signed Endorsement Memorandum (1, original copy) Invitation (1, photocopy) Program (1, photocopy) Itinerary of Travel (1, original copy) For Head of Agency and for those traveling in business class, Presidents' approval (1, original copy) 	Requesting Party
 For PR: AO-GSD numbered and certified as 'Included in APP' PR (1, original) Latest copy of BUR Report + RAF as applicable (1, photocopy) If not within the Standard Costing, Duly signed Market Sounding (1, original copy) 	Requesting Party
 For SO on activity/ies: Draft SO (1, original copy) Memorandum on Authority to Conduct or its equivalent (1, original copy) If not within standard costing, Duly signed Market Sounding (1, original copy) List of participants (1, original copy) Program (1, original copy) If applicable, Breakdown of Expenses (1, original copy) 	Requesting Party

 For payment of Honoraria, Proof of salary (if applicable) or any document to support/validate monthly salary rate (1, photocopy) 	
For request not within the approved Work and Financial Plan (WFP),	Requesting Party
 Duly accomplished Reallocation Advice Form (RAF) for all transactions (1, original copy) For items to be procured, Supplemental PPMP (1, original copy) 	*RAF may be accessed through the Knowledge Management Portal under the QMS Tab *Supplemental PPMP template may be requested from the Administrative Office- General Services Division

If the request is sufficient to merit Certification:

• For Purchase Request:

NO.	CLIENT	NO.	AGENCY	FEES TO	PROCESSING	PERSON
	STEPS		ACTION	BE PAID	TIME	RESPONSIBLE
1	Submits the documents identified in the checklist of requirements to FPMO-BD.	1.1	Receives, logs, and assigns Availability of Allotment (AA) No. in the document, and checks presence of the required supporting documents.	None	1 hour	Budget Officer I, FPMO-BD
		1.2	Reviews and checks if the transaction and the supporting documents are in order and sufficient to merit approval of AA, including processing of RAF as applicable.	None	9 hours	Budget Officer, FPMO-BD Supervising Administrative Officer, FPMO-BD
		1.3	Records AA transaction in the Registry of Allotment and Obligation (RAO), affixes initials and other information on the document/s and forwards to the CAO.	None	1 hour	Budget Officer, FPMO-BD Supervising Administrative Officer, FPMO-BD

NO.	CLIENT STEPS	NO.	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
		1.4	Assesses the transaction/s, approves the AA, and forwards to BO I.	None	7 hours, 30 minutes	Chief Administrative Officer, FPMO-BD
		1.5	Records the signed transaction and forwards the document to the AO-GSD/Enduser for procurement process.	None	1 hours, 30 minutes	Budget Officer I, FPMO-BD
2	Receives the document.	None	None	None	None	None
			TOTAL	None	2 working days, 4 hours	

TOTAL FEES TO BE PAID:	None
TOTAL PROCESSING TIME:	2 working days, 4 hours

• For Foreign Travel Order, Local Travel Order and/or Special Orders:

NO.	CLIENT STEPS	NO.	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1		1.1	Receives, logs, and assigns Availability of Allotment (AA) No. in the document, and checks presence of the required supporting documents.	None	1 hour	Budget Officer I, FPMO-BD
		1.2	Reviews and checks if the transaction and the supporting documents are in order and sufficient to merit approval of AA, including processing of RAF as applicable.	None	8 hours	Budget Officer, FPMO-BD Supervising Administrative Officer, FPMO-BD

NO.	CLIENT	NO.	AGENCY	FEES TO	PROCESSING	PERSON
	STEPS		ACTION	BE PAID	TIME	RESPONSIBLE
		1.3	Records AA transaction in the Registry of Allotment and Obligation (RAO), affixes initials and other information on the document/s and forwards to the SAO.	None	1 hour	Budget Officer, FPMO-BD Supervising Administrative Officer, FPMO-BD
		1.4	Assesses the transaction/s, approves the AA, and forwards to BO I.	None	7.5 hours	Chief Administrative Officer, FPMO-BD
		1.5	Records the signed transaction and forwards the document to the FPMO Director for review and signature.	None	1 hour	Budget Officer I, FPMO-BD
		1.6	Reviews and signs the document if merits approval of AA	None	1 hour	Director IV, FPMO
		1.7	Forwards the document to the concerned Office/Unit	None	30 minutes	Secretary II, FPMO
2	Receives the document.	None	None	None	None	None
			TOTAL	None	2 working days, 4 hours	

TOTAL FEES TO BE PAID:	None
TOTAL PROCESSING TIME:	2 working days, 4 hours

• For SO not requiring cash advance:

NO.	CLIENT STEPS	NO.	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE	
1	Submits the documents identified in the checklist of requirements to FPMO-BD.	1.1	Receives, logs, and assigns Availability of Allotment (AA) No. in the document, and checks presence of the required supporting documents.	None	1 hour	Budget Officer I, FPMO-BD	
		1.2	Reviews and checks if the transaction and the supporting documents are in order and sufficient to merit approval of AA, including processing of RAF as applicable.	None	9 hours	Budget Officer, FPMO-BD Supervising Administrative Officer, FPMO-BD	
			1.4	Records AA transaction in the Registry of Allotment and Obligation (RAO), affixes initials and other information on the document/s and forwards to the CAO.	None	1 hour	Budget Officer, FPMO-BD Supervising Administrative Officer, FPMO-BD
		1.5	Assesses the transaction/s, approves the AA, and forwards to BO I.	None	7 hours	Chief Administrative Officer, FPMO-BD	
		1.6	Records the signed transaction and forwards the document to the FPMO Director for review and signature.	None	1 hour	Budget Officer I, FPMO-BD	
		1.7	Reviews and signs the document if merits approval of AA	None	1 hour	Director IV, FPMO	

NO.	CLIENT STEPS	NO.	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
		1.8	Forwards the document to concerned Office/Unit.	None	1 hour	Secretary II, FPMO
2	Receives the document.	None	None	None	None	None
			TOTAL	None	2 working days, 5 hours	

TOTAL FEES TO BE PAID:	None
TOTAL PROCESSING TIME:	2 working days, 5 hours

If the request is not sufficient to merit Certification:

• For Purchase Request:

NO.	CLIENT STEPS	NO.	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1	1 Submits the documents identified in the checklist of requirements to FPMO-BD.	1.1	Receives, logs, and assigns Availability of Allotment (AA) No. in the document, and checks presence of the required supporting documents.	None	1 hour	Budget Officer I, FPMO-BD
		1.2	Reviews and checks if the transaction and the supporting documents are in order and sufficient to merit approval of AA, including processing of RAF as applicable.	None	9 hours	Budget Officer, FPMO-BD Supervising Administrative Officer, FPMO-BD
		1.3	If not sufficient to merit approval of AA, returns to BO I with comments/ findings.	None	30 minutes	Budget Officer, FPMO-BD Supervising Administrative Officer, FPMO-BD

NO.	CLIENT STEPS	NO.	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
		1.4	Records the transaction and forwards the document with FPMO-BD comments/ recommendation for compliance of the requesting party/AO-GSD.	None	1 hour	Budget Officer I, FPMO-BD
2	Receives the document with FPMO-BD comments/ recommendation and complies with the requirements.	None	None	None	1 day	None
3	Submits the document with compliance to FPMO-BD recommendation /s.	3.1	Receives, logs, and checks compliance on the required supporting documents.	None	30 minutes	Budget Officer I, FPMO-BD
		3.2	Reviews and checks if the transaction and the supporting documents are in order and sufficient to merit approval of AA.	None	2 hours	Budget Officer, FPMO-BD Supervising Administrative Officer, FPMO-BD
		3.3	Records AA transaction in the Registry of Allotment and Obligation (RAO), affixes initials and other information on the document/s and forwards to the CAO.	None	30 minutes	Budget Officer, FPMO-BD Supervising Administrative Officer, FPMO-BD
		3.4	Assesses the transaction/s, approves the AA, and forwards to BO I.	None	7 hours 30 minutes	Chief Administrative Officer, FPMO-BD
		3.5	Records the signed transaction and forwards the document to the AO-GSD/	None	1.5 hours	Budget Officer I, FPMO-BD

NO.	CLIENT STEPS	NO.	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
			requesting party for procurement process.			
4	Receives the document.	None	None	None	None	None
	TOTAL				3 working days, 7 hours, 30 minutes	

TOTAL FEES TO BE PAID: None
TOTAL PROCESSING TIME: 3 working days, 7 hours, 30 minutes

• For Foreign Travel Order, Local Travel Order, and/or Special Orders:

NO.	CLIENT STEPS	NO.	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1	1 Submits the documents identified in the checklist of requirements to FPMO-BD.	1.1	Receives, logs, and assigns Availability of Allotment (AA) No. in the document, and checks presence of the required supporting documents.	None	1 hour	Budget Officer I, FPMO-BD
		1.2	Reviews and checks if the transaction and the supporting documents are in order and sufficient to merit approval of AA, including processing of RAF as applicable.	None	8 hours	Budget Officer, FPMO-BD Supervising Administrative Officer, FPMO-BD
		1.3	If not sufficient to merit approval of AA, returns to BO I with comments/ findings.	None	30 minutes	Budget Officer, FPMO-BD Supervising Administrative Officer, FPMO-BD
		1.4	Records the transaction and forwards the document with FPMO-BD	None	1 hour	Budget Officer I, FPMO-BD

NO.	CLIENT STEPS	NO.	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
			comments for compliance of the requesting party.			
2	Receives the document with FPMO-BD comments and complies with the requirements.	None	None	None	1 day	None
3	Submits the document with compliance to FPMO-BD recommendation /s.	3.1	Receives, logs, and checks compliance on the required supporting documents.	None	30 minutes	Budget Officer I, FPMO-BD
		3.2	Reviews and checks if the transaction and the supporting documents are in order and sufficient to merit approval of AA.	None	4 hours	Budget Officer, FPMO-BD Supervising Administrative Officer, FPMO-BD
		3.3	Records AA transaction in the Registry of Allotment and Obligation (RAO), affixes initials and other information on the document/s and forwards to the CAO.	None	30 minutes	Budget Officer, FPMO-BD Supervising Administrative Officer, FPMO-BD
		3.4	Assesses the transaction/s, approves the AA, and forwards to BO I.	None	5 hours 30 minutes	Chief Administrative Officer, FPMO-BD
		3.5	Records the signed transaction and forwards the document to the FPMO Director for review and signature.	None	1 hour	Budget Officer I, FPMO-BD
		3.6	Reviews and signs the document if merits approval of AA	None	1 hour	Director IV, FPMO

NO.	CLIENT STEPS	NO.	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
		3.7	Forwards the document to the concerned Office/Unit	None	30 minutes	Secretary II, FPMO
4	Receives the document.	None	None	None	None	None
	TOTAL				3 working days, 7 hours, 30 minutes	

TOTAL FEES TO BE PAID:	None
TOTAL PROCESSING TIME:	3 working days, 7 hours, 30 minutes

• For SO not requiring cash advance:

NO.	CLIENT STEPS	NO.	AGENCY ACTION	FEES TO BE PAID	PROCESSING	PERSON BESDONSIBLE
1	Submits the documents identified in the checklist of requirements to FPMO-BD.	1.1	Receives, logs, and assigns Availability of Allotment (AA) No. in the document, and checks presence of the required supporting documents.	None	TIME 1 hour	RESPONSIBLE Budget Officer I, FPMO-BD
		1.2	Reviews and checks if the transaction and the supporting documents are in order and sufficient to merit approval of AA, including processing of RAF as applicable.	None	8 hours	Budget Officer, FPMO-BD Supervising Administrative Officer, FPMO-BD
		1.3	If not sufficient to merit approval of AA, returns to BO I with comments/ findings.	None	30 minutes	Budget Officer, FPMO-BD Supervising Administrative Officer, FPMO-BD
		1.4	Records the transaction and forwards the document with FPMO-BD comments for compliance of	None	1 hour	Budget Officer I, FPMO-BD

NO.	CLIENT STEPS	NO.	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
			the requesting party.			
2	Receives the document with FPMO-BD comments and complies with the requirements.	None	None	None	1 day	None
3	Submits the document with compliance to FPMO-BD recommendation/s.	3.1	Receives, logs, and checks compliance on the required supporting documents.	None	30 minutes	Budget Officer I, FPMO-BD
		3.2	Reviews and checks if the transaction and the supporting documents are in order and sufficient to merit approval of AA.	None	4 hours	Budget Officer, FPMO-BD Supervising Administrative Officer, FPMO-BD
		3.3	Records AA transaction in the Registry of Allotment and Obligation (RAO), affixes initials and other information on the document/s and forwards to the SAO.	None	30 minutes	Budget Officer, FPMO-BD Supervising Administrative Officer, FPMO-BD
		3.4	Assesses the transaction/s, approves the AA, and forwards to BO I.	None	6 hours	Chief Administrative Officer, FPMO-BD
		3.5	Records the signed transaction and forwards the document to the FPMO Director for review and signature.	None	30 minutes	Budget Officer I, FPMO-BD
		3.6	Reviews and signs the document if	None	1 hour	Director IV, FPMO

NO.	CLIENT STEPS	NO.	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
			merits approval of AA.			
		3.7	Forwards the document to concerned Office/Unit.	None	1 hour	Secretary II, FPMO
4	Receives the document.	None	None	None	None	None
			TOTAL	None	4 working days	

TOTAL FEES TO BE PAID: None
TOTAL PROCESSING TIME: 4 working days

Finance, Planning and Management Office – Corporate Planning and Management Division (FPMO-CPMD)



26) Issuance of Authenticated Copies of Management Committee Meetings Summary of Discussions (SOD)

This service details the procedure on how PCC Offices/employees may request authenticated copies of the PCC Management Committee (ManCom) Meetings Summary of Discussion (SOD).

Office:	Finance, Planning and Management Office – Corporate Planning and Management Division (FPMO-CPMD)
Classification:	Simple
Type of Transaction:	G2G – Government to Government
Schedule of Availability:	8:00 AM to 5:00 PM, Monday - Friday
Who May Avail:	PCC Offices and Employees

CHECKLIST OF REQUIREMENTS	WHERE TO SECURE
E-mail request detailing the following information:	Requesting Party
 Purpose of the Request; 	
2. ManCom Meeting Date, No., and Agenda	
Item;	
3. No. of Copies	

If requested document is available:

NO.	CLIENT STEPS	NO.	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1	E-mails request to the ManCom Secretariat/ FPMO-CPMD.	1.1	Acknowledges receipt of request and reviews the nature of the request.	None	5 minutes	Administrative Officer, FPMO-CPMD
		1.2	Verifies availability of minutes in the database/records.	None	20 minutes	Administrative Officer, FPMO-CPMD
		1.3	Prepares minutes of the requested agenda, includes signature page of the approved minutes for printing, and stamps each page for authentication.	None	1 hour	Administrative Officer, FPMO-CPMD
		1.4	Signs and authenticates the document and forwards to Secretary II for transmittal.	None	5 minutes	Administrative Officer, FPMO-CPMD
		1.5	Records document in the	None	20 minutes	Secretary II, FPMO

NO.	CLIENT STEPS	NO.	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
			logbook and transmits authenticated copy to requesting party.			
2	If available, receives authenticated copy and acknowledges receipt in the logbook.	None	None	None	None	None
	TOTAL			None	1 hour, 50 minutes	

TOTAL FEES TO BE PAID: None

TOTAL PROCESSING TIME: 1 hour, 50 minutes

Notes:

- Requesting Party may only request records that are duly signed by all members of the PCC Management Committee;
- If the date of the request is on a Holiday/Suspended Work, the request shall be processed on the next working day;
- Authenticated copies are in the form of Hard Copies.

If requested document is unavailable:

NO.	CLIENT STEPS	NO.	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1	E-mails request to the ManCom Secretariat/ FPMO-CPMD.	1.1	Acknowledges receipt of request and reviews the nature of the request.	None	5 minutes	Administrative Officer, FPMO-CPMD
		1.2	Verifies availability of minutes in the database/records.	None	20 minutes	Administrative Officer, FPMO-CPMD
		1.3	If minutes is not yet approved, e-mails requesting party of its unavailability.	None	15 minutes	Administrative Officer, FPMO-CPMD
2	Acknowledges the receipt of the pertinent information.	None	None	None	None	None
TOTAL				None	40 minutes	

TOTAL FEES TO BE PAID:	None
TOTAL PROCESSING TIME:	40 minutes

Notes:

- Requesting Party may only request records that are duly signed by all members of the PCC Management Committee:
- If the date of the request is on a Holiday/Suspended Work, the request shall be processed on the next working day.

FEEDBACK AND REDRESS MECHANISM



It is our commitment to deliver quality and excellent services to you, our stakeholders. We give great value to your suggestions and comments regarding our service delivery. Please let us know how we have served and assisted you here at the Philippine Competition Commission.

How to send a feedback



Accomplish the PCC Client Feedback Form and drop it in the designated box at the PCC Entrance or accomplish via the online PCC Client Feedback Form;



Mail us at Office of the Executive Director, 25/F Vertis North Corporate Center 1, North Avenue, Quezon City 1105; or



Send us an e-mail at feedback@phcc.gov.ph

How feedback is processed

PCC Client Feedback Form

- 1. The Public Assistance Desk Officer ("PADO") receives the accomplished PCC Client Feedback Form.
 - a. When clients accomplishes the printed form and drops in the designated drop box, the PADO opens the drop box, reviews the duly accomplished feedback forms, and logs details in the monitoring sheet on a daily basis.
 - b. When clients accomplishes the online form, the PADO reviews the duly accomplished online feedback form, and logs details in the monitoring sheet on a daily basis.
- 2. For feedback requiring response, the PADO submits report to the Office of the Executive Director ("OED") within the next working day for further disposition.
- 3. The OED focal person reads report and forwards the same to the concerned Unit ("CU") for appropriate action, as necessary.
- 4. The (OED or) CU provides response to the feedback, as necessary, within fifteen (15) working days.
 - a. The Records Officer ("RO") facilitates routing of reply letter to the client concerned (the OED and PADO are furnished with a copy).
 - b. The (OED or) CU may also respond to the feedback via e-mail if such contact information is available (the OED and PADO Cc'd).

Mail

 The RO receives the feedback mail and routes to OED. A copy is also furnished to the PADO for recording and monitoring.

- 2. The OED focal person reads mail and forwards to the CU, as necessary, for appropriate action.
- 3. The OED or CU drafts response to the feedback, as necessary, within fifteen (15) working days from receipt of feedback mail by the RO.
 - a. The RO facilitates routing of reply letter to the client concerned (the OED and PADO are furnished with a copy).
 - b. The (OED or) CU may also respond to the feedback via e-mail if such contact information is available (the OED and PADO Cc'd).

How feedback is processed

E-Mail

- 1. The OED focal person reads feedback and sends an acknowledgment e-mail within 24 hours, or the next working day for e-mails received on a weekend or holiday, the PADO Cc'd for recording and monitoring.
- 2. The OED focal person forwards the e-mail to the CU, as necessary, for appropriate action.
- 3. The (OED or) CU responds to the feedback, as necessary, within fifteen (15) working days from date of client's e-mail (the OED and PADO Cc'd).

For inquiries or follow-ups, clients may use the CFF No. (of the Client Feedback Form), and/or contact the PADO at (+632) 8771-9PCC (8771-9722).

How to file a complaint



Accomplish the PCC Client Complaint Form and drop it in the designated box at the PCC Entrance or accomplish via the online PCC Client Complaint Form;



Mail us at Office of the Executive Director, 25/F Vertis North Corporate Center 1, North Avenue, Quezon City 1105; or



Send us an e-mail at feedback@phcc.gov.ph

For complaints sent via mail (personal or registered) or email, the complainant must provide complete information of the following, among others:

- a. Name of complainant;
- b. Contact number;
- c. Address;
- d. E-mail address:
- e. Date of transaction with the PCC;
- f. PCC service availed of;
- g. Name of PCC employee being complained of;

h. Nature of complaint (Inaction/Delayed Processing of Request, Collection of Any Kind, or Unethical Behavior); and

i. Details of the incident.

How complaints are processed

PCC Client Complaint Form

- 1. The PADO receives the accomplished PCC Client Complaint Form
 - a. When clients accomplishes the printed form and drops in the designated drop box, the PADO opens the drop box, reviews the duly accomplished complaint form/s, and logs details in the monitoring sheet on a daily basis.
 - b. When clients accomplishes the online form, the PADO reviews the duly accomplished online complaint form, and logs details in the monitoring sheet on a daily basis
- 2. The PADO submits report to the OED within the next working day for further disposition.
- 3. The OED focal person evaluates complaint and forwards the same to the Legal Services Division ("LSD") for investigation.
- 4. The LSD prepares a report and submits to the Executive Director for appropriate action.
- 5. The OED focal persons provides response to the complaint within fifteen (15) working days from date of client's e-mail.
 - a. The RO facilitates routing of reply letter to the client concerned (the OED and PADO are furnished with a copy).
 - b. The OED may also respond to the complaint via e-mail (the OED and PADO Cc'd).

Mail

- 1. The RO receives the complaint and routes to OED. A copy is also furnished to the PADO for recording and monitoring.
- 2. The OED focal person evaluates complaint and forwards the same to the LSD for investigation.
- 3. The LSD prepares a report and submits to the Executive Director for appropriate action.
- 4. The OED focal persons drafts response to the complaint.
 - a. The RO facilitates routing of reply letter to the client concerned within fifteen (15) working days from receipt of the client's complaint (the OED and PADO are furnished with a copy).
 - b. The OED may also respond to the complaint via e-mail (the OED and PADO Cc'd).

E-Mail

- 1. The OED focal person reads and evaluates complaint and sends an acknowledgment e-mail within 24 hours, or the next working day for e-mails received on a weekend or a holiday, the PADO Cc'd for recording and monitoring.
- 2. The OED focal person forwards the e-mail to the LSD for investigation.

	 The LSD prepares a report and submits to the Executive Director for appropriate action. The OED responds to the complaint within fifteen (15) working days from receipt of the complaint (the PADO Cc'd). The LSD may contact the complainant during the course of the investigation for clarification. For inquiries or follow-ups, clients may use the CCF No. (of the Client Complaint Form), and/or contact the PADO at (+632) 8771-9PCC (8771-9722).
Contact Information of the Anti-Red Tape Authority, Presidential Complaints Center, and Contact Center ng Bayan	Anti-Red Tape Authority: complaints@arta.gov.ph (+632) 8478-5093 Presidential Complaints Center: 8888 Contact Center ng Bayan: 0908-881-6565

Thank you very much for giving us the opportunity to serve you better!

DIRECTORY







Address:

25/F Vertis North Corporate Center 1, North Avenue, Quezon City



Website:

www.phcc.gov.ph



E-Mail Address: queries@phcc.gov.ph



Trunk Line:

(+632) 8771-9PCC (722)



☐ Fax:

(+632) 8771-9713

OFFICE	LOCAL NUMBER AND E-MAIL ADDRESS	
Office of the Chairperson	Local: 103	
Office of the Champerson	otc@phcc.gov.ph	
Office of the Executive Director	Local: 152	
Office of the Executive Director	oed@phcc.gov.ph	
Administrative Office	Local: 202	
Administrative Office	alo@phcc.gov.ph	
Communications and Knowledge	Local: 242	
Management Office	ckmo@phcc.gov.ph	
Competition Enforcement Office	Local: 232	
Competition Emorcement Office	ceo@phcc.gov.ph	
Economics Office	Local: 262	
Economics Office	economics@phcc.gov.ph	
Finance, Planning and Management Office	Local: 212	
Finance, Flaming and Management Office	fpmo@phcc.gov.ph	
Margare and Acquisitions Office	Local: 252	
Mergers and Acquisitions Office	mergers@phcc.gov.ph	



LIST OF ANNEXES

Annex A	List of Appendices Required under the Notification Form	143
Annex B	List of Appendices Required under the Expedited Review Notification Form	150
Annex C	ICT Request Severity Matrix	156

List of Appendices Required under the Notification Form

APPENDIX NO.	NAME	WHERE TO SECURE
Appendix 1.7 Appendix 2.4	One (1) original hard copy of the authorization from the UPE. One (1) original hard copy of the authorization by the UPE or its designee (indicated in Section 1.7 of this Form).	Issued by the UPE's Board of Directors, certified by the Corporate Secretary. Issued by the UPE's Board of Directors, certified by the Corporate Secretary.
Appendix 3.3	Name and address of each entity directly or indirectly controlled by the filing UPE (the filing UPE and each entity identified herein collectively comprise the "Notifying Group").	Prepared by the filing entity.
Appendix 3.4	Description of the domestic and international operations of the Notifying Group [identified in 3.3] and the amount of the total sales of the Notifying Group in the most recent year (identifying the year).	Prepared by the filing entity. Value of total sales may be derived from the audited financial statements available from filing entity's internal records, or the Securities and Exchange Commission.
Appendix 3.5	Diagram or chart showing the entire Notifying Group <u>before</u> the transaction and the relationship among the UPE, the Acquiring/Acquired Entity (if different from the UPE), and each entity identified in 3.3. Show the percentage owned by the UPE in each entity within the Notifying Group pretransaction.	Prepared by the filing entity.
Appendix 3.6	Diagram or chart showing the entire Notifying Group <u>after</u> the transaction and the relationship among the UPE, the Acquiring/Acquired Entity (if different from the UPE), and each entity identified in 3.3. Show the percentage owned by the UPE in each entity within the Notifying Group post-transaction.	Prepared by the filing entity.
Appendix 5.1	Description of the proposed transaction and the parties to the transaction, including the following information: a) The assets, shares, or other interests being acquired, and whether the assets, shares, or other interests are being purchased, combined, or otherwise transferred; b) The consideration to be given and received by each party (e.g., cash, assets, shares, interests), and how such was determined or calculated. Include your bases for the calculation and a copy of the document/s used to calculate the consideration; c) The intended structure of ownership	Prepared by the filing entity.
	and control after the completion of the transaction;	

APPENDIX NO.	NAME	WHERE TO SECURE
	 d) The business objectives the parties intend to achieve through the proposed transaction; e) The major events required to bring about the completion of the 	
	transaction; f) If the proposed transaction is an acquisition of assets or shares, describe all general classes of the assets to be acquired or assets of the Acquired Entity and entities it controls, respectively (examples: cash, land, intellectual property, merchandising inventory, manufacturing plants, distribution facilities, retail stores, etc.); g) A description of how the operations	
	of the filing Notifying Group would proceed absent the proposed transaction.	
Appendix 5.2	If the transaction is to be a joint venture, state: a) The name and business address of the joint venture; b) A description of the business the joint venture will engage in; c) A description of the principal assets of the joint venture and their location; d) The contributions that each entity forming the joint venture has agreed to make, including a description of the assets and the value of each. Include the basis of the valuation of the asset/ contribution; e) The products or services to be supplied by the joint venture and the geographic areas where it will supply these goods and services; and f) The duration of the joint venture.	Prepared by the filing entity, based on LIPE's
Appendix 5.3	Identification of each other country or jurisdiction in which a notification of the proposed transaction has been or, to the best of the knowledge of the party supplying this notice, will be filed. Where applicable, provide the date on which each country or jurisdiction was notified and the status as of date.	Prepared by the filing entity, based on UPE's internal records and notification pending before other jurisdictions.
Appendix 6.1	List of all domestic and foreign entities within the Notifying Group that have assets in the Philippines or generate revenues from sales in, from or into the Philippines. For each entity, provide: a) The business address; b) A brief description of the nature of the business; c) Identify each entity that holds at least ten percent (10%) of the	Prepared by the filing entity. Number of shares indicated in General Information Sheet from party's internal records or the SEC.

APPENDIX NO.	NAME	WHERE TO SECURE
	outstanding voting shares or non- corporate interest of the entities listed herein. For limited partnerships, only the general partner(s), regardless of percentage held, should be listed.	
Appendix 6.2	For each identified in Error! Reference source not found. provide: a) The lines of business the entity operated in the most recent year (identify the year); b) Revenues derived in each line of business [6.2 (a)] in the Philippines in the most recent year. Specify the business unit that generated the reported revenues; c) A list of the principal categories of product(s) and/or service(s) in each line of business. Submit product or service brochures if available; and d) Provinces or cities in the Philippines where the entity supplies its products and/or services	Prepared by the filing entity. Revenues may be derived from audited financial statements from party's internal records or the SEC.
Appendix 7.1	List of the entities within the Acquiring Entity's Notifying Group that operated in the same line of business [or in the case of a joint venture, will operate in the same line of business] with the Acquired Entity and entities it controls (directly or indirectly), in any part of the Philippines in the most recent year. For each overlapping line of business, provide: a) A list of all products and services provided by each party, segregated by sales channel. Include variations and size formats of the product where applicable; b) Monthly sales (volume and revenues) for each product and service for the last three (3) years; c) Price (wholesale and/or retail) for each product and service and the corresponding unit cost (or profit margin if unit cost is not available) for the last three (3) years. Provide an explanation of how these variables were computed; d) The proposed candidate market(s) that may be affected by the proposed transaction, taking into account the product and geographic dimensions [See PCC Merger Review Guidelines]; e) Estimated market share(s) of each party to the transaction in each proposed candidate market;	 Prepared by the filing entity. Pricing and sales data may be derived from party's internal records Market data from commissioned surveys, market studies, or reports.

APPENDIX NO.	NAME	WHERE TO SECURE
	f) The competitors in each proposed candidate market and the estimated market share of each; g) Diagram(s) of the supply chain(s) of the filing Notifying Group for each candidate relevant market, accounting for how the product and/or service reaches the consumer; h) Marketing and strategic plan(s) for the last three (3) years and the next three (3) years, for each candidate relevant market; i) Studies, surveys, analyses and reports obtained or procured by the filing Notifying Group for the purpose of researching, evaluating or analyzing the market(s) identified; j) The provinces or cities in the Philippines where the products or	
Appendix 7.2	services are supplied. For every proposed candidate market where horizontal relationships have been identified, please identify the top ten (10) customers and top ten (10) suppliers of each such entity, separately by sales and volume, in, into or from, the Philippines (for the most recent year). Include: a) Customer or supplier name and address; b) Contact person at the company; c) Telephone number for the contact person; and d) The annual volume and the value of sales to each customer in the most recent year, or the annual volume and the value of purchases from each supplier in the most recent year.	Prepared by the filing entity. Pricing and sales data may be derived from party's internal records Market data from commissioned surveys, market studies, or reports.
Appendix 7.3	List of entities within the filing Notifying Group that are or will be in a vertical relationship with any entity in the Notifying Group of the other party to the transaction, in a market in any part of the Philippines in the most recent year. For each vertical relationship, identify the market(s) in which the relationship exists and provide the following information: a) A list of all products and services provided by each party, segregated by sales channel. Include variations and size formats of the product where applicable; b) Monthly sales (volume and revenues) for each product and service for the last three (3) years;	 Prepared by the filing entity. Sales data may be derived from party's internal records. Market data from commissioned surveys, reports, or studies (where available).

APPENDIX NO.	NAME	WHERE TO SECURE
NO.	c) Price (wholesale and/or retail) for each product and service and the corresponding unit cost (or profit margin if unit cost is not available) for the last three (3) years. Provide an explanation of how these variables were computed; d) Estimated market share of each entity within the filing Notifying Group that has a vertical relationship with the Notifying Group of the other party to the transaction (if a supplier); e) List of other economic participants, the market(s) in which they operate, and the estimated market share(s) of each such economic participant in the market(s) identified (if a supplier); f) Diagram(s) of the supply chain(s) of the filing Notifying Group for every market where the vertical relationship exists, accounting for how the product/service reaches the consumer; g) Marketing and strategic plan(s) of the filing Notifying Group for the last three (3) years and next three (3) years for each market where the vertical relationship exist; h) Studies, surveys, analyses and reports obtained or procured by the filing Notifying Group for the purpose of researching, evaluating or analyzing the market(s) identified; i) The provinces or cities in the	
	Philippines where the products or services are supplied.	
Appendix 7.4	If any entity within the filing Notifying Group is a buyer or seller in one or more markets identified in 7.3, identify for each market the top ten (10) suppliers (if a buyer) or the top ten (10) customers (if a seller) of each such entity, separately by sales and volume, in, into or from, the Philippines (for the most recent year). Include: a) Customer or supplier name and address; b) Contact person at the company; c) Telephone number for the contact person; and d) The annual volume and the value of sales to each customer in the most recent year, or the annual volume and the value of purchases from	Prepared by the filing entity. • Sales data may be derived from party's internal records.

APPENDIX NO.	NAME	WHERE TO SECURE
	each supplier in the most recent year.	
Appendix 7.5	Explanation of the bases for responses to 7.1 to 7.4 and identification of the source(s) of the information used in your responses.	Prepared by the filing entity.
Appendix 7.6	Identification of prior, contemporaneous or related acquisitions of the Notifying Group over the past five (5) years. For each acquisition, provide: a) The name of the acquired entity (i.e. entity whose voting shares, noncorporate interests, or assets were or are being acquired); b) The office address of such acquired entity prior to the acquisition; c) Description of how the voting shares, non-corporate interests or assets were or are to be acquired; d) The consummation date of the acquisition; and e) The lines of business of the acquired entity.	Prepared by the filing entity.
Appendix 8.1	One (1) original or copy of the signed binding preliminary agreement or definitive agreement. Should no signed definitive agreement be available as of the date of filing, submit a copy of the most recent draft of the definitive agreement. If a draft definitive agreement was submitted, provide an undertaking to submit the signed definitive agreement within two (2) days from signing, identifying changes made to the draft agreement that were implemented in the signed agreement, if any.	Prepared by the parties to the transaction.
Appendix 8.2	Original or copies of all non-compete agreements.	Filing entity's internal records.
Appendix 8.3	Original or copies of Articles of Incorporation, By-laws, and the General Information Sheet or equivalent document in its jurisdiction, of the filing UPE and the Acquiring or Acquired Entity.	 Filing entity's internal records Securities and Exchange Commission
Appendix 8.4	One (1) original or copy of a Secretary's Certificate that the proposed transaction has been approved by (majority) shareholders of the Acquired/Acquiring Entity.	Corporate Secretary of the Acquired/ Acquiring entity.
Appendix 8.5	Original or copies of studies, surveys, analyses and reports that were prepared or received by an officer or director of any of the entities in the Notifying Group—or in the case of an unincorporated entity, an individual who serves in a similar capacity—for the purpose of evaluating or analyzing the proposed transaction with respect to market shares, competition, competitors, markets, potential for sales growth or expansion into new products/services or geographic regions. For each document,	Filing entity's internal records.

APPENDIX NO.	NAME	WHERE TO SECURE
	provide the date on which the document was prepared.	
Appendix 8.6	Original or copies of confidential information memoranda, bankers' books and other third-party consultant materials and synergy documents related to the sale of the target or assets. For each document, provide the date on which the document was prepared.	 Filing entity's internal records Records or reports prepared by financial institutions and/or consultants.
Appendix 8.7	Original or copies of ordinary course documents (e.g. board presentations, memorandum to the board or key officers, email correspondences, and other similar documents) relating to or discussing market position, competition, competitors, potential for sales or revenue growth or expansion, in the identified markets in Section 7, in the most recent year.	Filing entity's internal records.
Appendix 8.8	One (1) original or copy of the most recent annual report for the filing UPE, the Acquired or Acquired entity (if different from UPE), and each entity identified in Error! Reference source not found. and 3 (or, if the annual report is not available or if the financial statements are different from those contained in the report, audited financial statements relating to the principal businesses of the entity for its most recently completed fiscal year).	Filing entity's internal records.
Appendix 9.1	One (1) original hard copy of an affidavit attesting to the fact that a binding preliminary agreement or definitive agreement has been signed and that the filing UPE and the Acquiring or Acquired Entity have a good faith intention of completing the proposed transaction.	Prepared by the UPE or its authorized representative.
Appendix 9.2	One (1) original hard copy of the authorization in favor of the person signing this Form who must be a general partner of a partnership, an officer or director of a corporation, or a natural person (or such natural person's legal representative). The Authorization to be submitted in response hereto must observe the requirements under Rule 4, Section 5 of the IRR and Section 5 of the Rules on Merger Procedure.	Issued by the UPE's Board of Directors, certified by the Corporate Secretary
Appendix 10.1	Does this Form come with an electronic storage device which contains electronic copies of this Form and its appendices? ☐ Yes ☐ No	Electronic storage and its digital content to be prepared by the filing entity.
Appendix 10.2	(For the Acquiring Group only) Abstract of the proposed transaction, with a description of the parties. The abstract will be posted in the Commission's website upon the parties' receipt of the Commission's decision in Phase I.	Prepared by the acquiring entity.

List of Appendices Required under the Expedited Review Notification Form

APPENDIX NO.	NAME	WHERE TO SECURE
Appendix 1.5	One (1) original hard copy of authorization from the UPE	Issued by the UPE's Board of Directors, certified by the Corporate Secretary
Appendix 1.11	One (1) original hard copy of authorization from the UPE or his designee (indicated in section 1.5 of this Form)	Issued by the UPE's Board of Directors, certified by the Corporate Secretary
Appendix 2.3	Name and address of entities directly or indirectly controlled by the filing UPE (the filing UPE and each entity identified herein collectively comprise the "Notifying Group")	Prepared by the filing entity.
Appendix 2.4	Description of the domestic and international operations of the Notifying Group [identified in 2.3] and the amount of total sales of the Notifying Group in the most recent year.	Prepared by the filing entity.
Appendix 2.5	 Diagram or chart of the entire Notifying Group pre-transaction and the relationship among the UPE, the Acquiring/Acquired Entity (if different from the UPE), and each entity identified in 2.3. Percentage owned by the UPE in each entity within the Notifying Group pre- transaction. 	Prepared by the filing entity.
Appendix 2.6	 Diagram or chart showing the entire Notifying Group post-transaction and the relationship among the UPE, the Acquiring/Acquired Entity (if different from the UPE), and each entity identified in 2.3. Percentage owned by the UPE in each entity within the Notifying Group post-transaction. 	Prepared by the filing entity. Number of shares indicated in General Information Sheet from party's internal records or the SEC.
Appendix 4.1	 Summary of the proposed transactions Parties to the transaction Nature of the transaction (i.e. merger, acquisition, or joint venture) Lines of business the parties are engaged in Product and geographic markets on which the transaction will have an impact Strategic and economic rationale for the transaction. 	Prepared by the filing entity.
Appendix 4.2	Explanation of the ground under which the proposed transaction is qualified for expedited merger review, in reference to Section 1.5 of the PCC Rules on Expedited Merger Review.	Prepared by the filing entity.
Appendix 4.3	 Explanation of the implementation of the transaction 	Prepared by the filing entity.

APPENDIX NO.	NAME	WHERE TO SECURE
	 Expected date of any major events designed for the completion of the transaction. 	
Appendix 4.4	 Statement of consideration for the transaction (i.e. the purchase price, or the value of all the assets involved, as the case may be), and specify Specification of whether in the form of equity, cash, or other assets 	Prepared by the filing entity.
Appendix 4.5	Country or jurisdiction in which a notification of the proposed transaction has been supplying this notice or Country or jurisdiction in which a notification of the proposed transaction will be filed	Prepared by the filing entity, based on UPE's internal records and notification pending before other jurisdictions.
Appendix 5.1.1	Identification and description of each line of business in which each entity in the Notifying Group operated in the most recent year	Prepared by the filing entity.
Appendix 5.1.2	Identification and description each product and service offered for each line of business and provided a category for each product and service.	Prepared by the filing entity.
Appendix 5.1.3	 Description of the previous [for the past three (3) years], existing, and future [for the next three (3) years] business activities of the acquiring or acquired entity's Notifying Group. Written business plans of the acquiring or acquired entity's Notifying Group for the same period 	Prepared by the filing entity.
Appendix 5.1.4	Estimated market share of the acquiring or acquired entity's Notifying Group for each identified category of products or services offered	 Prepared by the filing entity. Market data from commissioned surveys, reports, or studies (where available).
Appendix 5.1.5	Description and illustration of the supply chain of the acquiring or acquired entity's Notifying Group for each identified category of products and services offered	Prepared by the filing entity.
Appendix 5.1.6	Top 10 competitors of the acquiring or acquired entity's Notifying Group for each identified category of products or services offered with their contact information	Prepared by the filing entity.
Appendix 5.1.7	Top 10 customers of the acquiring or acquired entity's Notifying Group for each identified category of products or services offered with their contact information	Prepared by the filing entity.
Appendix 5.1.8	Top 10 suppliers of the acquiring or acquired entity's Notifying Group for each material input to production with their contact information	Prepared by the filing entity.
Appendix 5.1.9	Explanation on why the filing UPE considers that the proposed transaction does not give rise to any reportable market	Prepared by the filing entity.
Appendix 5.2.1	Identification and description of each line of business in which Philippine subsidiaries	Prepared by the filing entity.

APPENDIX NO.	NAME	WHERE TO SECURE
	and all entities it controls operated in the most recent year	
Appendix 5.2.2	Identification and description of each product offered for each line of business and a provided category for each product	Prepared by the filing entity.
Appendix 5.2.3	Description and illustration of the supply chain of the Philippine subsidiaries for each product offered	Prepared by the filing entity.
Appendix 5.2.4	Percentage of revenue derived by the Philippine entity from domestic customers vis-à-vis the revenue derived from exports to the parent in the most recent year	Prepared by the filing entity.
Appendix 5.2.5	Total market size (volume and value) of the domestic market where the identified product is sold in the Philippines, and the Philippine subsidiaries' identified product sales value and volume to the said domestic market	Prepared by the filing entity.
Appendix 5.2.6	Top 10 competitors of the Philippine entity for each identified category of products offered	Prepared by the filing entity.
Appendix 5.2.7	Top 10 customers of the Philippine entity for each identified category of products offered with their contact information, and the volume and value, separately, of sales to each customer in the most recent year.	Prepared by the filing entity.
Appendix 5.2.8	Top 10 suppliers of the Philippine entity for each material input to production with their contact information, and the volume and value, separately, of purchases from each supplier in the most recent year.	Prepared by the filing entity.
Appendix 5.3.1	List of the lines of businesses or markets where any entity within the Acquiring Entity's Notifying Group and any entity within the Acquired Entity's Notifying Group are operating or will be operating in any part of the Philippines - List of entities engaged in the identified overlapping lines of businesses or markets (both the Acquiring and Acquired Notifying Groups)	Prepared by the filing entity.
Appendix 5.3.2	Identification and description of each product and service offered for each horizontal and vertical relationship; and the category for each product and service	Prepared by the filing entity.
Appendix 5.3.3	Estimated market share(s) of each party to the transaction for each identified category of products or services offered	Prepared by the filing entity.Market data from commissioned surveys, reports, or studies (where available).
Appendix 5.3.4	Estimate(s) of the gross revenues for each identified category of products or services offered	Prepared by the filing entity.
Appendix 5.3.5	Top 10 competitors for each identified category of products or services offered and the estimated market share of each	Prepared by the filing entity. Market data from commissioned surveys, reports, or studies (where available).

APPENDIX NO.	NAME	WHERE TO SECURE
Appendix 5.3.6	Diagram(s) of the supply chain(s) of the filing Notifying Group for each identified category of products or services offered and how the product/service reaches the consumer	Prepared by the filing entity.
Appendix 5.3.7	Original or copies of marketing and strategic plan(s) for the last three (3) years for each identified category of products or services offered	Prepared by the filing entity.
Appendix 5.3.8	Original or copies of all studies, surveys, analyses and reports prepared by or procured by the filing Notifying Group for the purpose of evaluating or analyzing each identified category of products or services offered	 Filing entity's internal records Studies, surveys, analyses and reports prepared by third parties
Appendix 5.3.9	Provinces or cities in the Philippines where the products or services are supplied.	Prepared by the filing entity.
Appendix 5.3.10	Top 10 customers for each identified category of products and services offered with their contact information, and the volume and value, separately, of sales to each customer in the most recent year	Prepared by the filing entity.
Appendix 5.3.11	Top 10 suppliers for each material input to production with their contact information, and the volume and value, separately, of purchases from each supplier in the most recent year	Prepared by the filing entity.
Appendix 5.3.12	Prior acquisitions over the past five (5) years. - Name of the acquired entity (i.e. entity whose voting shares, noncorporate interests, or assets were or are being acquired); - Office address of such acquired entity prior to the acquisition; - Description of how the voting shares, non-corporate interests or assets were or are to be acquired; - Consummation date of the acquisition; - Lines of business of the acquired entity	Prepared by the filing entity.
Appendix 5.4.1	 Identification and description of each line of business in which the UPE, the acquiring and acquired entities operated in the most recent year List of all product(s) and service(s) in each line of business Revenues derived in each product or service in the Philippines in the most recent year. 	Prepared by the filing entity.
Appendix 5.4.2	Identification of each line of business and location in which the Joint Venture will operate in, and all product(s) and service(s) in each line of business	Prepared by the filing entity.

APPENDIX NO.	NAME	WHERE TO SECURE
Appendix 5.4.3	Estimated market share(s) of each party to the transaction for each product or service offered that is in a horizontal or vertical relationship with the product or service of the Joint Venture	Prepared by the filing entity. • Market data from commissioned surveys, reports, or studies (where available).
Appendix 5.4.4	Top 10 competitors for each product or service identified in 5.5.3 and the estimated market share of each	 Prepared by the filing entity. Market data from commissioned surveys, reports, or studies (where available).
Appendix 5.4.5	Provinces or cities in the Philippines where the products or services identified in 5.5.3 are supplied	Prepared by the filing entity.
Appendix 6.1	One (1) original or copy of the signed binding preliminary agreement or definitive agreement or one (1) original or copy of the most recent draft of the definitive agreement—if no signed definitive	Prepared by the parties to the transaction.
	agreement is available as of the date of filing Output An undertaking to submit the signed definitive agreement within two (2) business days from signing, including the changes made to the draft agreement that were implemented in the signed agreement, if any—if a draft definitive agreement was submitted	
Appendix 6.2	Original or copies of all non-compete agreements.	Prepared by the filing entity.
Appendix 6.3	Original or copies of Articles of Incorporation, By-laws, and the General Information Sheet or equivalent document in its jurisdiction, of the filing UPE and the Acquiring or Acquired Entity	 Filing entity's internal records Securities and Exchange Commission
Appendix 6.4	Original or copies of studies, surveys, analyses and reports that were prepared or received by an officer or director of any of the entities in the Notifying Group	 Filing entity's internal records Studies, surveys, analyses and reports prepared by third parties
	or An individual who serves in a similar capacity—in the case of an unincorporated entity, for the purpose of evaluating or analyzing the proposed transaction with respect to market shares, competition, competitors, markets, potential for sales growth or expansion into new products/services or geographic regions.	
Appendix 6.5	Original or copies of confidential information memoranda, bankers' books and other third-party consultant materials and synergy documents related to the sale of the target or assets	
Appendix 6.6	One (1) original or copy of the most recent annual report of the filing UPE, the Acquired or Acquiring Entity (if different from the	

APPENDIX NO.	NAME	WHERE TO SECURE
	UPE), and each entity identified in Section 5 or Audited financial statements relating to the principal businesses of the entity for its most recently completed fiscal year— if the annual report is not available or if the financial statements are different from those	
Appendix 7.1	contained in the report One (1) original hard copy of an affidavit attesting to the fact that a binding preliminary agreement or definitive agreement has been signed and that the filing UPE and the Acquiring or Acquired Entity are in good faith of completing the proposed transaction	Prepared by the UPE or its authorized representative.
Appendix 7.2	One (1) original hard copy of the authorization in favor of the person signing this Form who must be a general partner of a partnership, an officer or director of a corporation, or a natural person (or such natural person's legal representative) in observance of the requirements under Rule 4, Section 5 of the IRR and Section 3 of the Rules on Expedited Merger Review	Issued by the UPE's Board of Directors, certified by the Corporate Secretary
Appendix 8.2	(For the Acquiring Group only) An abstract of the proposed transaction along with a description of the parties	Prepared by the acquiring entity.

Level of Severity	Details	Target Response Time
Urgent	Senior Personnel Issue a. Commissioners b. ED Needs to be resolved as soon as possible with widespread impact	Within 15 minutes
	 a. Server is down (Development, Staging and Production Server) b. A virtual environment with business critical service does not start or is unavailable c. Business critical service does not work after backup restoration or after migration 	
	 3. There is no available workaround and reported as emergency a. Significant and unrecoverable data loss b. System crash c. Entire system is inoperable 	
High	 System or component is down, requestor cannot carry out normal work responsibilities and no alternative is available a. An entire component (ex. Power panel,) does not work b. A system application has a major issue after a software update and the issue remains after update is removed c. A new installation does not function, the system does not boot, hangs or crashes d. Critical or frequently used parts of the system are impaired or inoperable e. Data corruption which has a critical business impact f. Some types of processing cannot be done although processing could continue in other areas 	Within 1 hour
Medium	System or component is down or degraded but requestor can carry out normal work tasks a. The defect would reduce effectiveness, but a workaround is sustainable and there is no threat to the ability to serve end-users b. Data corruption which may compound until fixed, but which can be recovered	Within 4 hours
Low	Enhancement, planned change, typical application questions a. Problems which have no effect on the functioning of the system	Within 24 hours

LIST OF FORMS



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TRANS	ACTION N	IUMBER A	SSIGNED	
]

NOTIFICATION FORM

INFORMATION REQUIRED – This form provides a framework for supplying to the Philippine Competition Commission ("PCC") the information required under Section 17 of the Philippine Competition Act and Rule 4 of the Implementing Rules and Regulations ("IRR"). This Notification Form ("Form") should be completed separately by each party to the proposed transaction. Please refer to the Instructions to Form for guidance on completing this Form. Forms that fail to comply with the formal requirements under Section 5.3 of the Rules on Merger Procedure shall not be received by the PCC.

4	CENERAL INFORMA	TION				
1.	GENERAL INFORMA		_			
1.1.	Is this covered by PCC Clarificatory Note No. 17-001?			1.2.		ling involve bankruptcy?
	☐ Yes ☐ No				☐ Yes	□ No
1.3.	Ultimate Parent Ent	ity	Name:			
	(UPE)	Mailing addre	ss of head office:			
			Web site:			
			Email address:			
		Tel	lephone number:			
			Fax number:			
1.4.	The filing UPE is:	☐ an acquiring party	☐ an acquired p	arty	☐ both	
1.5.	The filing UPE is:	\square a corporation	☐ an unincorpo	rated	entity	
		☐ a natural person	☐ other (specif	y) <u>Clic</u>	k or tap here	to enter text.
1.6.	Acquiring or Acquire	ed Entity	Name:			
	(if different from UF	PE)	Mailing address:			
			Website:			
	☐ Not applicable	Tel	lephone number:			
			Email address:			
1.7.	Is this Form being fi	led on behalf of the UPE b	y another entity w	ithin it	ts Notifying G	Group? If Yes, attach to this Form the original
	copy of the authoriz	zation from the UPE.				
	☐ Yes ☐ No					
1.8.	Entity Filing Notifica	ition	Name:			
	(If different from UF	PE)	Mailing address:			
			Website:			
	☐ Not applicable	Tel	lephone number:			
			Email address:			
1.9.	Did the parties avail	of a pre-notification cons	ultation?		or tap to en	
	☐ Yes ☐ No			Click	or tap to en	ter a date.
If Ye	s, provide the dates o	of the consultation		Click	or tap to en	ter a date.
FEE I	INFORMATION					
1.10	. Official receipt for fo	ee payment should be issu	ed to:			
	Name			Mail	ing address	
	Email address			Phor	ne number	



2.	IDENTIFICATION OF PERSONS	S TO CONTACT REGARDING THIS FO	PRM				
2.1.	Individual to Contact		2.2. Alternate Individua	l to Conta	ct		
	Name:		Name:				
	Title:		Title:				
	Mailing address:		Mailing address:				
Tele	phone number:		Telephone number:				
	Fax number:		Fax number:				
	Email address:		Email address:				
2.3.	Is this Form being filed on be	half of a foreign UPE?	Name:				
	☐ Yes ☐ No		Mailing address:				
		ation of an individual located in the	Telephone number:				
	regarding this notification and re	e communications on behalf of the UPE	Fax number:				
2.4			Email address:				
2.4.	Is the notifying party being a	ssisted by external counsel?	Name: Firm:				
	☐ Yes ☐ No		Mailing address:				
	16	ful al control de la control	Telephone number:				
		of the authorization by the UPE or its .7 of this Form) and provide details of	Fax number:				
	counsel.	.7 of this Form) and provide details of	Email address:				
3.	PARTIES TO THE TRANSACTION	ON	Errian address.				
	Name, address, and UPE(s)	Name:	Mailing address:			UPE(s):	
0.1.	of the Acquiring Entity	(1)		•		0. 2(0).	
		(2)					
3.2.	Name, address, and UPE(s)	Name:	Mailing address:			UPE(s):	
	of the Acquired Entity	(1)					
		(2)					
Pleas	e attach appendices where applic	able. Indicate the appendix number and	the number of pages contain	ed in each	Appendix	No. of	Remarks
appe	ndix in the appropriate column co	orresponding to the Section. Clearly indic	cate the appendix number on	the upper	Reference	Pages	
		pendix, which should correspond to the			Number		
3.3.		ntity directly or indirectly controlled		UPE and			
		collectively comprise the "Notifying					
3.4.		and international operations of the					
		sales of the Notifying Group in the	e most recent year (identi	tying the			
2.5	year).	an antina Natificina Cracca bafara th	on transportion and the rel	a+ianahin			
5.5.		ne entire Notifying Group <u>before</u> th g/Acquired Entity (if different from					
		g/Acquired Entity (II different from e owned by the UPE in each entit					
	transaction.	c owned by the OFE III each ellth	Ly WILLIAM CHE NOUTYING GI	oup pre-			
3.6.		he entire Notifying Group <u>after</u> th	e transaction and the rel	ationship			
3.0.		g/Acquired Entity (if different from		-			
	, ,	e owned by the UPE in each entit	.,				
	transaction.	2 2 Sy the St E in each chile	, the Hothyllig Ore	.ap post			
	.====:::				L	1	·



4.	THE PROPOSED TRANSACTION SUBJECT TO THE NOTIFICAT	TION	
4.1.	Type of proposed transaction (put an "X" in all the boxes the	hat ap	ply):
	☐ Acquisition of assets		☐ Merger
	☐ Acquisition of shares		☐ Joint venture
	☐ Acquisition of an interest in a non-corporate entity		☐ Other (describe) Click or tap here to enter text.
VALU	JE OF THE PROPOSED TRANSACTION AS DETERMINED IN TH		
		OF PAR	
4.2.	Gross revenues from sales in, into or from the Philippines of the UPE's entire Notifying Group: P	4.3.	Aggregate value of assets in the Philippines owned by the UPE's entire Notifying Group: P
	ACQUISITI	ON OF	ASSETS
4.4.	For a proposed merger or acquisition of assets in the Philippines, the aggregate value of assets in the Philippines to be acquired: Page	4.5.	Gross revenues generated in or into the Philippines by assets to be acquired in the Philippines: P
4.6.	For a proposed merger or acquisition of assets outside the Philippines, the aggregate value of assets in the Philippines of the acquiring entity and entities it controls:	4.7.	Gross revenues generated in or into the Philippines by those assets acquired outside the Philippines:
4.8.	For a proposed merger or acquisition of assets inside and outside the Philippines, the aggregate value of assets in the Philippines of the acquiring entity and entities it controls:	4.9.	Gross revenues generated in or into the Philippines by those assets acquired in and outside the Philippines:
	ACQUISITIO	ON OF	SHARES
4.10	. Aggregate value of assets in the Philippines owned by the		Gross revenues from sales in, into, or from the Philippines of
	Acquired Entity and entities it controls:		the Acquired Entity entities it controls:
	₱		₱
	Percentage of voting shares already held (including voting shares that were already purchased but not yet transferred in their name):% Does the Notifying Entity hold convertible shares? If yes, please indicate the number and percentage.	4.13.	Total percentage of voting shares to be held as a result of the acquisition:%
∐Ye	s No Click or tap here to enter text.		
4 4 4	ACQUISITION OF AN INTERES		
4.14	. Aggregate value of assets in the Philippines owned by the non-corporate target entity and entities it controls: P	4.15.	Gross revenues from sales in, into or from the Philippines of the non-corporate target entity and entities it controls: P
4.16	. Percentage of non-corporate interests already held:	4.17.	Total percentage of non-corporate interests to be held as a result of the acquisition: %
		/ENITI	
/ 19	JOINT . Aggregate value of assets to be combined in or		Gross revenues generated in the Philippines by assets of the
4.10	contributed to the proposed joint venture by the filing Acquiring or Acquired Entity: P	4.13.	filing Acquiring or Acquired Entity referred to in 4.18:



each ap number	strach appendices where applicable. Indicate the appendix number and the number of pages of appendix in the appropriate column corresponding to the section. Clearly indicate the appendix on the upper right corner of the first page of the appendix, which should correspond to the	Appendix Reference Number	No. of Pages	M.A.O. Use
	of the Form it addresses.			
	UMMARY OF THE PROPOSED TRANSACTION			
1	escribe the proposed transaction and the parties to the transaction, including the			
	ollowing information:			
a)	The assets, shares, or other interests being acquired, and whether the assets, shares,			
	or other interests are being purchased, combined, or otherwise transferred;			
b)	The consideration to be given and received by each party (e.g., cash, assets, shares,			
	interests), and how such was determined or calculated. Include your bases for the			
,	calculation and a copy of the document/s used to calculate the consideration;			
c)	The intended structure of ownership and control after the completion of the			
.1\	transaction;			
d)	The business objectives the parties intend to achieve through the proposed			
,	transaction;			
e)	The major events required to bring about the completion of the transaction;			
f)	If the proposed transaction is an acquisition of assets or shares, describe all general			
	classes of the assets to be acquired or assets of the Acquired Entity and entities it			
	controls, respectively (examples: cash, land, intellectual property, merchandising			
σ\	inventory, manufacturing plants, distribution facilities, retail stores, etc.);			
g)	A description of how the operations of the filing Notifying Group would proceed			
LJ It	absent the proposed transaction.			
	the transaction is to be a joint venture, state:			
a) b)	The name and business address of the joint venture;			
	A description of the business the joint venture will engage in; A description of the principal assets of the joint venture and their location;			
c) d)	The contributions that each entity forming the joint venture has agreed to make,			
u)	including a description of the assets and the value of each. Include the basis of the			
	valuation of the asset/ contribution;			
e)	The products or services to be supplied by the joint venture and the geographic areas			
()	where it will supply these goods and services; and			
f)	The duration of the joint venture.			
	dentify each other country or jurisdiction in which a notification of the proposed			
	ransaction has been or, to the best of the knowledge of the party supplying this notice,			
	rill be filed. Where applicable, provide the date on which each country or jurisdiction			
	as notified and the status as of date.			
	PERATIONS OF THE PARTIES IN THE PHILIPPINES			
	ist all domestic and foreign entities within the Notifying Group that have assets in the			
	hilippines or generate revenues from sales in, from or into the Philippines. For each			
	ntity, provide:			
a)	The business address;			
b)	A brief description of the nature of the business;			
c)	Identify each entity that holds at least ten percent (10%) of the outstanding voting			
	shares or non-corporate interest of the entities listed herein. For limited partnerships,			
	only the general partner(s), regardless of percentage held, should be listed.			
6.2 Fr	or each identified in 6.1 provide:			
a)	The lines of business the entity operated in the most recent year (identify the year);			
b)	Revenues derived in each line of business [6.2 (a)] in the Philippines in the most recent			
~,	year. Specify the business unit that generated the reported revenues;			
c)	A list of the principal categories of product(s) and/or service(s) in each line of business.			
	Submit product or service brochures if available; and			
d)	Provinces or cities in the Philippines where the entity supplies its products and/or			
	services			



each a _l numbe	attach appendices where applicable. Indicate the appendix number and the number of pages of opendix in the appropriate column corresponding to the section. Clearly indicate the appendix on the upper right corner of the first page of the appendix, which should correspond to the of the Form it addresses.	Appendix Reference Number	No. of Pages	M.A.O. Use
	HORIZONTAL AND VERTICAL RELATIONSHIPS			
	HORIZONTAL RELATIONSHIP			
7.1. L	ist the entities within the Acquiring Entity's Notifying Group that operated in the same			
	ne of business [or in the case of a joint venture, will operate in the same line of business]			
	with the Acquired Entity and entities it controls (directly or indirectly), in any part of the			
	Philippines in the most recent year. For each overlapping line of business, provide:			
a)				
	Include variations and size formats of the product where applicable;			
b)	Monthly sales (volume and revenues) for each product and service for the last three			
	(3) years;			
c)	Price (wholesale and/or retail) for each product and service and the corresponding			
	unit cost (or profit margin if unit cost is not available) for the last three (3) years.			
	Provide an explanation of how these variables were computed;			
d)				
	taking into account the product and geographic dimensions [See PCC Merger Review			
	Guidelines];			
e)	Estimated market share(s) of each party to the transaction in each proposed candidate market;			
f)	The competitors in each proposed candidate market and the estimated market share of each;			
g)	Diagram(s) of the supply chain(s) of the filing Notifying Group for each candidate			
	relevant market, accounting for how the product and/or service reaches the consumer;			
h)	Marketing and strategic plan(s) for the last three (3) years and the next three (3) years, for each candidate relevant market;			
i)	Studies, surveys, analyses and reports obtained or procured by the filing Notifying			
	Group for the purpose of researching, evaluating or analyzing the market(s) identified;			
j)	The provinces or cities in the Philippines where the products or services are supplied.			
7.2. F	or every proposed candidate market where horizontal relationships have been			
i	dentified, please identify the top ten (10) customers and top ten (10) suppliers of each			
S	uch entity, separately by sales and volume, in, into or from, the Philippines (for the most			
r	ecent year). Include:			
a)	Customer or supplier name and address;			
b)				
c)	Telephone number for the contact person; and			
d)	or the annual volume and the value of purchases from each supplier in the most			
	recent year.			

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 $^{^1}$ However, if the Notifying Group of the Acquired Entity will retain structural links with the Notifying Group of the Acquiring Entity Post-Transaction, the business overlaps in this Section should include those between the entities within the Acquiring Entity's Notifying Group and the entities within the Acquired Entity's Notifying Group in any part of the Philippines.



Please attach appendices where applicable. Indicate the appendix number and the number of pages of each appendix in the appropriate column corresponding to the section. Clearly indicate the appendix number on the upper right corner of the first page of the appendix, which should correspond to the	Appendix Reference Number	No. of Pages	M.A.O. Use
Section of the Form it addresses. VERTICAL RELATIONSHIP			
7.3. List the entities within the filing Notifying Group that are or will be in a vertical relationship with any entity in the Notifying Group of the other party to the transaction, in a market in any part of the Philippines in the most recent year. For each vertical			
relationship, identify the market(s) in which the relationship exists and provide the following information:			
a) A list of all products and services provided by each party, segregated by sales channel. Include variations and size formats of the product where applicable;b) Monthly sales (volume and revenues) for each product and service for the last three			
(3) years;c) Price (wholesale and/or retail) for each product and service and the corresponding			
unit cost (or profit margin if unit cost is not available) for the last three (3) years. Provide an explanation of how these variables were computed;			
d) Estimated market share of each entity within the filing Notifying Group that has a vertical relationship with the Notifying Group of the other party to the transaction (if a supplier);			
 e) List of other economic participants, the market(s) in which they operate, and the estimated market share(s) of each such economic participant in the market(s) identified (if a supplier); 			
Diagram(s) of the supply chain(s) of the filing Notifying Group for every market where the vertical relationship exists, accounting for how the product/service reaches the consumer;			
g) Marketing and strategic plan(s) of the filing Notifying Group for the last three (3) years and next three (3) years for each market where the vertical relationship exist;			
 Studies, surveys, analyses and reports obtained or procured by the filing Notifying Group for the purpose of researching, evaluating or analyzing the market(s) identified; 			
i) The provinces or cities in the Philippines where the products or services are supplied.			
7.4. If any entity within the filing Notifying Group is a buyer or seller in one or more markets identified in 7.3, identify for each market the top ten (10) suppliers (if a buyer) or the top ten (10) customers (if a seller) of each such entity, separately by sales and volume, in, into or from, the Philippines (for the most recent year). Include:			
a) Customer or supplier name and address;b) Contact person at the company;			
c) Telephone number for the contact person; and			
d) The annual volume and the value of sales to each customer in the most recent year, or the annual volume and the value of purchases from each supplier in the most recent year.			
7.5. Explain the bases for your responses to 7.1 to 7.4 and identify the source(s) of the			
information used in your responses. 7.6. Identify prior, contemporaneous or related acquisitions of the Notifying Group over the			
past five (5) years. For each acquisition, provide: a) The name of the acquired entity (i.e. entity whose voting shares, non-corporate			
interests, or assets were or are being acquired); b) The office address of such acquired entity prior to the acquisition;			
c) Description of how the voting shares, non-corporate interests or assets were or are to be acquired;			
d) The consummation date of the acquisition; ande) The lines of business of the acquired entity.			
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each numb Section	e attach appendices where applicable. Indicate the appendix number and the number of pages of appendix in the appropriate column corresponding to the section. Clearly indicate the appendix per on the upper right corner of the first page of the appendix, which should correspond to the on of the Form it addresses.	Appendix Reference Number	No. of Pages	M.A.O. Use
8. 8.1.	DOCUMENTS TO BE SUBMITTED A copy of the signed binding preliminary agreement or definitive agreement. Should no signed definitive agreement be available as of the date of filing, submit a copy of the most recent draft of the definitive agreement. If a draft definitive agreement was submitted, provide an undertaking to submit the signed definitive agreement within two (2) days from signing, identifying changes made to the draft agreement that were implemented in the signed agreement, if any.			
8.2.	1 9			
8.3.	The Articles of Incorporation, By-laws, and the General Information Sheet or equivalent			
	document in its jurisdiction, of the filing UPE and the Acquiring or Acquired Entity.			
8.4.	Secretary's Certificate that the proposed transaction has been approved by (majority)			
0.5	shareholders of the Acquired/Acquiring Entity.			
8.5.	Studies, surveys, analyses and reports that were prepared or received by an officer or director of any of the entities in the Notifying Group—or in the case of an unincorporated entity, an individual who serves in a similar capacity—for the purpose of evaluating or analyzing the proposed transaction with respect to market shares, competition, competitors, markets, potential for sales growth or expansion into new products/services or geographic regions. For each document, provide the date on which the document was prepared.			
8.6.	Confidential information memoranda, bankers' books and other third-party consultant			
	materials and synergy documents related to the sale of the target or assets. For each document, provide the date on which the document was prepared.			
8.7.				
8.8.	A copy of the most recent annual report for the filing UPE, the Acquired or Acquired entity (if different from UPE), and each entity identified in 7.1 and 3 (or, if the annual report is not available or if the financial statements are different from those contained in the report, audited financial statements relating to the principal businesses of the entity for its most recently completed fiscal year).			
9.	OATHS AND SOLEMN AFFIRMATIONS			
9.1.	Original copy of an affidavit attesting to the fact that a binding preliminary agreement or definitive agreement has been signed and that the filing UPE and the Acquiring or Acquired Entity have a good faith intention of completing the proposed transaction.			
9.2.	general partner of a partnership, an officer or director of a corporation, or a natural person (or such natural person's legal representative). The Authorization to be submitted in response hereto must observe the requirements under Rule 4, Section 5 of the IRR and Section 5 of the Rules on Merger Procedure.			
10.	MISCELLANEOUS			
10.1.	Does this Form come with an electronic storage device which contains electronic copies of this Form and its appendices? ☐ Yes ☐ No			
10.2	(For the Acquiring Group only) Submit an abstract of the proposed transaction, with a			
10.2.	description of the parties. The abstract will be posted in the Commission's website upon the parties' receipt of the Commission's decision in Phase I.			



CERTIFICATION

This **NOTIFICATION FORM**, together with any and all appendices and attachments thereto, was prepared and assembled under my supervision in accordance with instructions issued by the Philippine Competition Commission. The information and data provided herein are complete, true and correct to the best of my knowledge and/or based on authentic records.

NAME		TITLE	
SIGNATURE		DATE	
SUBSCRIBED AND SWORN to before me this _ their identification documents as follows:	day of	at	, with the affiant/s exhibiting to m
NAME	Competer	nt Evidence of Identity	DATE and PLACE ISSUED
			NOTARY PUBLIC
Doc. No;			Norman
Page No; Book No;			
Series of 20 .			



TRANSACTION NUMBER ASSIGNED				

EXPEDITED REVIEW NOTIFICATION FORM

INFORMATION REQUIRED – This form provides a framework for supplying to the Philippine Competition Commission ("PCC") the information required under Section 17 of the Philippine Competition Act, Rule 4 of the Implementing Rules and Regulations ("IRR"), and the Rules on Expedited Merger Review. This Expedited Review Notification Form ("Form") should be completed separately by each party to the proposed transaction. Forms that fail to comply with the requirements under Section 3.4 of the Rules on Expedited Merger Review shall not be received by the PCC.

1.	GENERAL INFORMAT			
1.1.	Ultimate Parent	Name:		
	Entity (UPE)	Mailing address of head office:		
		Web site:		
		Email address:		
		Telephone number:		
		Fax number:		
1.2.	The filing UPE is:		uired party 🔲 bot	h
	The filing UPE is:		ncorporated entity	``
1.5.	1116 1111116 01 2 13.		specify) Click or tap her	re to enter text
1 /	Acquiring or	Name:	specify) chek of tap her	
1.4.	Acquiring of Acquired Entity (if			☐ Not applicable
	different from UPE)	Mailing address:		
	different from OPE)	Website:		
1 5	Is this Form heing file	ed on hehalf of the LIPE by another en	L tity within its Notifying	Group? If Yes, attach to this Form the
1.5.		authorization from the UPE.	arcy within its from ying	oroup. If res, attach to this roll in the
	☐ Yes ☐ No	addionization from the of E.		
1.6	Entity Filing	Name:		☐ Not applicable
1.0.	Notification (if	Mailing address:		□ Пот аррпсавте
	different from UPE)	Mailing address.		
1 7	•	of a pre-notification consultation?	Click or tap to enter	a date
1.7.	☐ Yes ☐ No	or a pre notineation consultation.	Click or tap to enter	
		es of the consultation in the next column	Click or tap to enter	
IDEN	· · · · · · · · · · · · · · · · · · ·	ONS TO CONTACT REGARDING THIS FO	_	
1.8.	Individual to Contact		1.9. Alternate Individ	dual to Contact
	Name:		Name:	
	Title:		Title:	
Λ	Mailing address:		Mailing address:	
	phone number:		Telephone number:	
1010	Fax number:		Fax number:	
	Email address:		Email address:	
1 10		ed on behalf of a foreign UPE?	Name:	☐ Not applicable
1.10.	☐ Yes ☐ No	ed on benan or a foreign of E:	Mailing address:	□ Not applicable
		ct information of an individual	· ·	
	, , ,		Telephone number:	
		pines authorized to receive	Fax number:	
		behalf of the UPE regarding this	Email address:	
	notification and relat	, ,		
1.11.				m the original copy of the authorization
		designee (indicated in section 1.5 of th	nis Form) and provide d	etails of counsel below.
	☐ Yes ☐ No			
	Name:		Name:	
	Firm:		Firm:	
Λ	∕lailing address:		Mailing address:	

Expedited Review Notification Form (as of 28 May 2019) - Page 1 of 10



Telephone number:		Telephone number:			
Fax number:		Fax number:			
Email address:		Email address:			
FEE INFORMATION					
1.12. Official receipt for fee paym	ent should be issued to:			1	
Click or tap here to enter t	ext.				
2. THE PARTIES TO THE TRANS	ACTION				
2.1. Name, address, and UPE(s)	Name:	Mailing address:		UPE(s):
of the Acquiring Entity	(1)				<i>/</i> ·
, ,	(-)				
	(2)				
2.2. Name, address, and UPE(s)	Name:	Mailing address:		UPE(s):
of the Acquired Entity	(1)	3		•	,
	(2)				
Please attach appendices where a			Appendix	No. of	M.A.O.
of pages of each appendix in the			Reference Number	Pages	Use
indicate the appendix number or			Number		
which should correspond to the S					
2.3. Name and address of each e					
	entified herein collectively co	mprise the "Notifying			
Group").					
2.4. Description of the domestic					
	mount of total sales of the Not	tilying Group in the most			
recent year (identify the year	ar). ne entire Notifying Group <u>befo</u>	are the transaction and the			
	the Acquiring/Acquired Entit				
	, the Acquiring/Acquired Entite 2.3. Show the percentage ov				
entity within the Notifying G		when by the OFE in each			
	ne entire Notifying Group <u>afte</u>	r the transaction and the			
	, the Acquiring/Acquired Entit				
	2.3. Show the percentage ov				
entity within the Notifying G					
, , ,					
3. THE PROPOSED TRANSACTION	ON SUBJECT TO THE NOTIFICA	ATION			
3.1. Type of proposed transaction					
☐ Acquisition of assets	(parali / mail the boxes	☐ Merger			
☐ Acquisition of shares		☐ Joint venture			
☐ Acquisition of an interest	in a non-cornorate entity	☐ Other (describe) <u>C</u>	ick or tan h	nere to enter	text
VALUE OF THE PROPOSED TRANS					text.
THE THE THE THAT		F PARTY	neodex		
3.2. Gross revenues from sales in		3.3. Aggregate value of ass	ets in the Pl	nilippines ow	ned by the
of the UPE's entire Notifying		UPE's entire Notifying			
₽	, 1	₱	15.5		
·		F			

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ACQUISITION OF ASSETS



3.4.	For a proposed merger or acquisition of assets in the Philippines, the aggregate value of assets in the Philippines to be acquired: Page	3.5.	Gross revenues generated in or into the Philippines by assets to be acquired in the Philippines: P
3.6.	For a proposed merger or acquisition of assets outside the Philippines, the aggregate value of assets in the Philippines of the acquiring entity and entities it controls: P	3.7.	Gross revenues generated in or into the Philippines by those assets acquired outside the Philippines: P
3.8.	For a proposed merger or acquisition of assets inside and outside the Philippines, the aggregate value of assets in the Philippines of the acquiring entity and entities it controls:	3.9.	Gross revenues generated in or into the Philippines by those assets acquired in and outside the Philippines:
	ACQUISITIO		
3.10.	Aggregate value of assets in the Philippines owned by the entity to be acquired and entities it controls:	3.11	L. Gross revenues from sales in, into, or from the Philippines of the Acquired Entity and entities it controls:
3.12	Percentage of voting shares already held (including voting shares that were already purchased but not yet transferred in their name):	3.13	3. Total percentage of voting shares to be held as a result of the acquisition:
	ACQUISITION OF AN INTEREST	IN A	NON-CORPORATE ENTITY
3.14.	Aggregate value of assets in the Philippines owned by the non-corporate target entity and entities it controls:	3.15	5. Gross revenues from sales in, into or from the Philippines of the non-corporate target entity and entities it controls:
3.16.	. Percentage of non-corporate interests already held:	3.17	7. Total percentage of non-corporate interests to be held as a result of the acquisition:
	JOINT VE	NTU	RES
3.18.	Aggregate value of assets to be combined or contributed to the proposed joint venture by the filing Acquiring or Acquired Entity: P	3.19	Gross revenues generated in the Philippines by assets of the filing Acquiring or Acquired Entity referred to 3.18:P
pages indica should 4.	e attach appendices where applicable. Indicate the appendi of each appendix in the appropriate column correspon te the appendix number on the upper right corner of the firs d correspond to the Section of the Form it addresses. DETAILS OF THE PROPOSED TRANSACTION Provide a summary of the proposed transaction, including t	ding t page	to the section. Clearly e of the appendix, which Reference Number Use
	the nature of the transaction (<i>i.e.</i> merger, acquisition, or		

Expedited Review Notification Form (as of 28 May 2019) - Page ${\bf 3}$ of ${\bf 10}$



page indic	se attach appendices where applicable. Indicate the appendix number and the number of es of each appendix in the appropriate column corresponding to the section. Clearly eate the appendix number on the upper right corner of the first page of the appendix, which ald correspond to the Section of the Form it addresses.	Appendix Reference Number	No. of Pages	M.A.O. Use
	business the parties are engaged in, the product and geographic markets on which the transaction will have an impact, and the strategic and economic rationale for the transaction.			
4.2.	Explain the ground under which the proposed transaction is qualified for expedited merger review. Please refer to Section 1.5 of the PCC Rules on Expedited Merger Review.			
4.3.	Explain how the transaction will be implemented and indicate the expected date of any major events designed to bring about the completion of the transaction.			
4.4.	State the consideration for the transaction (<i>i.e.</i> the purchase price, or the value of all the assets involved, as the case may be), and specify whether this is in the form of equity, cash, or other assets.			
	Identify each other country or jurisdiction in which a notification of the proposed transaction has been or, to the best of the knowledge of the party supplying this notice, will be filed. When applicable, provide the date on which each country or jurisdiction was notified and the status as of date.			
5.	USE OF THE EXPEDITED REVIEW NOTIFICATION FORM			
	ies must provide information required by the ground which makes their transactic			d Review,
refe	rring to the specific documentary requirements per ground as prescribed in the Annex	to this Form	1.	
6.	DOCUMENTS TO BE SUBMITTED			
6.1.	A copy of the signed binding preliminary agreement or definitive agreement. Should no			
	signed definitive agreement be available as of the date of filing, submit a copy of the most			
	recent draft of the definitive agreement. If a draft definitive agreement was submitted,			
	provide an undertaking to submit the signed definitive agreement within two (2) business			
	days from signing, identifying changes made to the draft agreement that were			
	implemented in the signed agreement, if any.			
6.2.	Copies of all non-compete agreements.			
6.3.	The Articles of Incorporation, By-laws, and the General Information Sheet or equivalent			
	document in its jurisdiction, of the filing UPE and the Acquiring or Acquired Entity.			
6.4.	, , , , , , , , , , , , , , , , , , , ,			
	director of any of the entities in the Notifying Group—or in the case of an unincorporated			
	entity, an individual who serves in a similar capacity—for the purpose of evaluating or			
	analyzing the proposed transaction with respect to market shares, competition,			
	competitors, markets, potential for sales growth or expansion into new products/services			
	or geographic regions. For each document, provide the date on which the document was			
	prepared.			
6.5.	Confidential information memoranda, bankers' books and other third-party consultant			
	materials and synergy documents related to the sale of the target or assets. For each			
	document, provide the date on which the document was prepared.			
6.6.	A copy of the most recent annual report of the filing UPE, the Acquired or Acquiring Entity			
	(if different from the UPE), and each entity identified in Section 5 (or, if the annual report			
	is not available or if the financial statements are different from those contained in the report, audited financial statements relating to the principal businesses of the entity for			
7.	its most recently completed fiscal year). OATHS AND SOLEMN AFFIRMATIONS			<u> </u>
	Original copy of an affidavit attesting to the fact that a binding preliminary agreement or			
/.1.	definitive agreement has been signed and that the filing UPE and the Acquiring or			
	Acquired Entity have a good faith intention of completing the proposed transaction.			
7.2.	Original copy of the authorization in favor of the person signing this Form who must be a			
,	general partner of a partnership, an officer or director of a corporation, or a natural			
	person (or such natural person's legal representative). The Authorization to be submitted			
	in response hereto must observe the requirements under Rule 4, Section 5 of the IRR and			
1	Section 3 of the Rules on Expedited Merger Review.			
8.	MISCELLANEOUS			



Please attach appendices where applicable. Indicate the appendix number and the number of pages of each appendix in the appropriate column corresponding to the section. Clearly indicate the appendix number on the upper right corner of the first page of the appendix, which should correspond to the Section of the Form it addresses.	Appendix Reference Number	No. of Pages	M.A.O. Use
8.1. Does this Form come with an electronic storage device which contains electronic copies of this Form and its appendices? ☐ Yes ☐ No			
8.2. (For the Acquiring Group only) Submit an abstract of the proposed transaction along with a description of the parties, which will be posted in the Commission's website within one (1) working day from receipt of the Expedited Review Notification Form.			



CERTIFICATION

This **EXPEDITED REVIEW NOTIFICATION FORM**, together with any and all appendices and attachments thereto, was prepared and assembled under my supervision in accordance with instructions issued by the Philippine Competition Commission. The information and data provided herein are complete, true and correct to the best of my knowledge and/or based on authentic records.

		1	
NAME		TITLE	
SIGNATURE		DATE	
SUBSCRIBED AND SWORN to before me t	this day of	at	, with the affiant/s exhibiting to
me their identification documents as foll	ows:		
NAME	Competent	Evidence of Identity	DATE and PLACE ISSUED
		NOTARY PUBLIC	
Doc. No;			
Page No;			
Book No;			
Series of 20			

Expedited Review Notification Form (as of 28 May 2019) - Page $\bf 6$ of $\bf 10$



ANNEX: SPECIFIC DOCUMENTS TO BE PROVIDED UNDER EACH GROUND FOR EXPEDITED REVIEW

pages of ea indicate the	ch appendices where applicable. Indicate the appendix number and the number of ach appendix in the appropriate column corresponding to the section. Clearly appendix number on the upper right corner of the first page of the appendix, which espond to the Section of the Form it addresses.	Appendix Reference Number	No. of Pages	M.A.O. Use
5.1. NO HO	DRIZONTAL, VERTICAL, OR COMPLEMENTARY RELATIONSHIP EXISTS BETWEEN THE	NOTIFIYING	GROUPS	
5.1.1.	Identify and describe each line of business in which each entity in the Notifying Group operated in the most recent year (identifying the year).			
5.1.2.	Identify and describe each product and service offered for each line of business, and provide a category for each product and service.			
5.1.3.	Describe previous (for the past three (3) years), existing, and future (for the next three (3) years) business activities of the acquiring or acquired entity's Notifying Group. Provide written business plans of the acquiring or acquired entity's Notifying Group for the same period.			
5.1.4.	Provide the estimated market share of the acquiring or acquired entity's Notifying Group for each identified category of products or services offered.			
5.1.5.	Describe and illustrate the supply chain of the acquiring or acquired entity's Notifying Group for each identified category of products and services offered.			
5.1.6.	Provide the Top 10 competitors of the acquiring or acquired entity's Notifying Group for each identified category of products or services offered with their contact information.			
5.1.7.	Provide the Top 10 customers of the acquiring or acquired entity's Notifying Group for each identified category of products or services offered with their contact information (name, address, contact person, telephone number for the contact person, and email address).			
5.1.8.	Provide the Top 10 suppliers of the acquiring or acquired entity's Notifying Group for each material input to production with their contact information (name, address, contact person, telephone number for the contact person, and email address).			
5.1.9.	Explain why the filing UPE considers that the proposed transaction does not give rise to any reportable market [Reportable markets consist of all plausible relevant product and geographic markets, where the Notifying Groups of both parties may have horizontal or vertical relationships].			



pages of ea	h appendices where applicable. Indicate the appendix number and the number of ach appendix in the appropriate column corresponding to the section. Clearly appendix number on the upper right corner of the first page of the appendix, which espond to the Section of the Form it addresses.	Appendix Reference Number	No. of Pages	M.A.O. Use
	AL MERGER BETWEEN PARENTS WHOSE PHILIPPINE SUBSIDIARIES ACT MERELY AS DOUCTS PURELY FOR EXPORT	MANUFACTU	JRERS OR AS	SEMBLERS
	Identify and describe each line of business in which Philippine subsidiaries and all entities it controls operated in the most recent year (identifying the year).			
5.2.2.	Identify and describe each product offered for each line of business and provide a category for each product.			
5.2.3.	Describe and illustrate the supply chain of the Philippine subsidiaries for each product offered.			
5.2.4.	Provide the percentage of revenue derived by the Philippine entity from domestic customers vis-à-vis the revenue derived from exports to the parent in the most recent year.			
5.2.5.	Provide the total market size (volume and value) of the domestic market where the identified product is sold in the Philippines, and the Philippine subsidiaries' identified product sales value and volume to the said domestic market.			
5.2.6.	Provide the Top 10 competitors of the Philippine entity for each identified category of products offered.			
5.2.7.	Provide the Top 10 customers of the Philippine entity for each identified category of products offered with their contact information (name, address, contact person, telephone number for the contact person, and email address), and the volume and value, separately, of sales to each customer in the most recent year.			
5.2.8.	Provide the Top 10 suppliers of the Philippine entity for each material input to production with their contact information (name, address, contact person, telephone number for the contact person, and email address), and the volume and value, separately, of purchases from each supplier in the most recent year.			



Please attach appendices where applicable. Indicate the appendix number and the number of pages of each appendix in the appropriate column corresponding to the section. Clearly indicate the appendix number on the upper right corner of the first page of the appendix, which should correspond to the Section of the Form it addresses.	Appendix Reference Number	No. of Pages	M.A.O. Use
5.3. RELEVANT GEOGRAPHIC MARKET IS GLOBAL AND THE ACQUIRING AND ACQUIRED ENTIT	TIES HAVE N	EGLIGIBLE C	R LIMITED
PRESENCE IN THE PHILIPPINES 5.3.1. List the lines of businesses or markets where any entity within the Acquiring Entity's Notifying Group and any entity within the Acquired Entity's Notifying Group are operating or will be operating in any part of the Philippines. a) List the entities that are engaged in the identified overlapping lines of			
businesses or markets (both the Acquiring and Acquired Notifying Groups) 5.3.2. Identify and describe each product and service offered for each horizontal and vertical relationship and provide a category for each product and service.			
5.3.3. Provide estimated market share(s) of each party to the transaction for each identified category of products or services offered.			
5.3.4. Provide the estimate(s) of the gross revenues for each identified category of products or services offered.			
5.3.5. Provide the Top 10 competitors for each identified category of products or services offered and the estimated market share of each.			
5.3.6. Provide diagram(s) of the supply chain(s) of the filing Notifying Group for each identified category of products or services offered, accounting for how the product/service reaches the consumer.			
5.3.7. Provide marketing and strategic plan(s) for the last three (3) years for each identified category of products or services offered.			
5.3.8. Submit all studies, surveys, analyses and reports prepared by or procured by the filing Notifying Group for the purpose of evaluating or analyzing each identified category of products or services offered.			
5.3.9. Identify the provinces or cities in the Philippines where the products or services are supplied.			
5.3.10.Provide the Top 10 customers for each identified category of products and services offered with their contact information (name, address, contact person, telephone number for the contact person, and email address), and the volume and value, separately, of sales to each customer in the most recent year.			
5.3.11.Provide the Top 10 suppliers for each material input to production with their contact information, and the volume and value, separately, of purchases from each supplier in the most recent year.			
5.3.12. Identify prior acquisitions over the past five (5) years. For each prior acquisition, provide: the name of the acquired entity (i.e. entity whose voting shares, non-corporate interests, or assets were or are being acquired); the office address of such acquired entity prior to the acquisition; description of how the voting shares, non-corporate interests or assets were or are to be acquired; the consummation date of the acquisition; and the lines of business of the acquired entity.			



Please attach appendices where applicable. Indicate the appendix number and the number of pages of each appendix in the appropriate column corresponding to the section. Clearly indicate the appendix number on the upper right corner of the first page of the appendix, which	Appendix Reference Number	No. of Pages	M.A.O. Use
should correspond to the Section of the Form it addresses. 5.4. JOINT VENTURES FORMED PURELY FOR THE CONSTRUCTION AND DEVELOPMENT OF A FREAL ESTATE DEVELOPMENT PROJECT	RESIDENTIAL	AND/OR COI	MMERCIAL
5.4.1. Identify and describe each line of business in which the UPE, the acquiring and acquired entities operated in the most recent year (identifying the year), a list of all product(s) and service(s) in each line of business, and state the revenues derived in each product or service in the Philippines in the most recent year.			
5.4.2. Identify and describe each line of business and location in which the Joint Venture will operate in, and all product(s) and service(s) in each line of business.			
5.4.3. Provide estimated market share(s) of each party to the transaction for each product or service offered that is in a horizontal or vertical relationship with the product or service of the Joint Venture.			
5.4.4. Provide the Top 10 competitors for each product or service identified in 5.5.3 and the estimated market share of each.			
5.4.5. Identify the provinces or cities in the Philippines where the products or services identified in 5.5.3 are supplied.			



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North Avenue, Quezon City 1105

www.phcc.gov.ph
queries@phcc.gov.ph
(+632) 8771 9722

	SUBMISSION FORM
Name: Organization:	
<u>Enforcement</u>	
□ Verified Complaint □ Referral from Regulatory Agency □ Request for Binding Ruling □ Other Enforcement Matters Other	No. of hard copies: Were soft copies submitted? If Yes, how were they submitted? USB (No. of USBs) E-mail Others
To be filled out by Records Officer: DMS Reference No	Action:
Date Received: Time Received:	□ For Intake □ Route to
Nam	e and Signature of Records Officer





for PCC	CKMC	-CBAD	use	only;	do	not	fill-out
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TRF Number	
Received by	
Date	
Received	

COMPETITION ORIENTATION OUTREACH PROGRAM Training Request Form

NOTE: This Training Request Form (TRF) must be submitted to the PCC Communications and Knowledge Management Office-Capacity Building and Advocacy Division (CKMO-CBAD) via email at: cbad@phcc.gov.ph at least five (5) weeks prior to the requested training schedule. Please fill-out all requested information; incomplete TRFs will not be processed.

CONTACT INFO	DRMAT	ION					
Company / Insti	itution	/					
Name of Representative		re I	Position				
E-mail Address			Contact Number				
		For companies/institutions, p	For companies/institutions, please attach brief profile.				
ACTIVITY INFO	RMATI	ON					
Topic							
Purpose							
Target Date (approximate if unknown)			Preferred Training Time	00	AM PM		
Resources Required from PCC (check all that apply)	E E C C C C C C C C	esource speakers quipment lectronic Information, ducation, and Communication EC) collaterals / Training Kits online Webinar Platform other (please specify)	Estimated Number of Attendees Likely Composition of Attendees (check all that apply)		>20 participants 20 to 49 <50 participants 51 to 80 participants 81 and above All levels Staff Supervisors/ Managers Executives Other (please specify)		
Signature Over Printed Name			Date Requested				



ADMINISTRATIVE OFFICE

General Services Division (GSD)

SERVICE REQUEST FORM (SRF)

For GSD Personnel use only	r.				
Control number :	Date & Time Received :				
Instructions: Kindly accomplish Box 1: Required Details and submit to GSD for proper action.					
1 Request Details (to be	e accomplished by requesting office) :				
Requesting Office:	Date:				
Category: Office Structure Cashiering Particulars	Office Property / Equipment Records Motor Pool Housekeeping Permits Others (specify):				
Requested By:	Approved by:				
Signature Over Printed Name Signature Over Printed Name of Immediate Super / Office Head*					
2 Compliance Details (f	for GSD Personnel only) :				
I. Finding/s:					
II. Action Taken					
Reported / Acted Upor	n by: Noted/Approved by:				
Signature Over Printed Name Signature Over Printed Name of Unit Head / GSD Chief / AO Director					
3 Service Rating (to be	accomplished by requesting office) :				
To improve the qualit	y of our service, kindly check your corresponding rating below.				
Rating:	atisfactory Satisfactory Neutral Unsatisfactory Very Unsatisfactory				
	Signature Over Printed Name of Rater End of Process (Date & Time) :				

^{*} Required if requesting personnel is not privy to the document being requested.



Rev. 2 (03/03/2021)

PHILIPPINE	HCMD Request Form				
COMPETITION COMMISSION Ensuring businesses compete and consumers benefit	Date Requested: Control No. AO- Date Received by HRDD:				
Name and Signature: Designation: Office/Division: Email No. of Copies Hard copy E-copy Both Purpose:	Type of request (please tick appropriate box/es)*: Certificate: employment employment with income good moral character remittances (GSIS, PhilHealth, Pag-Ibig) Service Record PDS / PDF Accumulated Leave Credits Others, specify below:				
	for HCMD use only				
Remarks:					
Date/Time Accomplished:	Date Issued/Received by:				
	Rev0 (07/2020)				



CLIENT FEEDBACK FORM

We would like to know how we can serve you better. Please fill out this form and put inside the drop box. Thank you. Date: _____ Time In: ____ Time Out: ____ Name of Client: Organization: ____ Address: E-Mail Add.: Contact No.: Number of Transactions with PCC: _First Time ____2-5 6 or More Purpose of Visit: **Review of Mergers and Acquisitions Transactions** Provision of Pre-Notification Consultation Evaluation of Letters of Non-Coverage Receipt and Processing of Enforcement Complaints Issuance of Binding Ruling Receipt and Processing of Enforcement-Related **Questions and Queries** Provision of Orientation-Seminar on the Philippine Competition Act & the Philippine Competition Commission under the Competition Orientation Outreach Program Issuance of Certificate of Employment & Service Record Others (please specify) _ Client's Signature over Printed Name PCC Officer's Signature Over Printed Name How satisfied are you with our service today? (Please Mark) What aspect of our service delivery would you like us to continue doing? What aspect of our service today are you unhappy with? How can we further improve our services? Thank you very much for giving us the opportunity

CFF-2020-07-000

to serve you better! Privacy Notice: The PCC is committed to ensure that your personal data are protected and secured. We only use your personal data for the specific purpose of improving the services we provide. The PCC privacy policy values and protects your personal data in accordance with Republic Act No. 10173 or the Data Privacy Act of 2012.



CLIENT COMPLAINT FORM

We would like to know what aspect/s of our service delivery you were unhappy with. To assist us in the review and investigation of your complaint, please fill in all requested information in this form. Thank you.

Date Filed:
Name of Clients
Name of Client:Sex:
Organization:Address:
Contact No.:
E-Mail Address:
L-Ividii Addiess.
Complaint Information
Date of Visit/Transaction:
Purpose of Visit:
Review of Mergers and Acquisitions Transactions
Provision of Pre-Notification Consultation
Evaluation of Letters of Non-Coverage
Receipt and Processing of Enforcement Complaints
Issuance of Binding Ruling
Receipt and Processing of Enforcement-Related
Questions and Queries Provision of Orientation-Seminar on the Philippine
Competition Act & the Philippine Competition
Competition Act & the 1 milippine Competition Commission under the Competition Orientation
Outreach Program
Issuance of Certificate of Employment & Service Record
Others (please specify)
Name of the Employee Being Complained of:
Check the box that describes your complaint:
Inaction/Delayed Processing of Request. Neglect of duty of employee due to delayed/non-resolution of previously filed request/application/complaint.
Collection of Any Kind. Collection of any amount of money or goods by an employee, for pecuniary gain or any othe advantage, in exchange of speedy facilitation of a client's transaction or for any other purpose.
Unethical Behavior. Misconduct of employee such as, bu not limited to, uncontrolled temper or discourteous behavior that offends the client.
Please describe the details of the incident here:
Client's Signature over Printed Name
Thank you very much. For inquiries or follow-ups, use the CCF number below. You may contact our Public Assistance Desk Officer at (+632) 8771-9PCC (87719-722).

CCF-2020-07-000

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Management System ISO 9001:2015 www.tuv.com ID 9108652446



The PCC is ISO 9001:2015 certified by TÜV Rheinland Philippines, Inc.

MARCH 2022