



#### **REQUEST FOR PROPOSAL**

#### Engagement of a Consulting/Survey Firm for the FY 2022 PCC Client Satisfaction Survey

P.R. No./Date Received:	2022-04-0064 / 21 April 2022	RFQ/P No. / Date	: 2022-05-0069 / 13 May 2022

The Philippine Competition Commission invites all eligible and PhilGEPS-registered suppliers, contractors and consultants to quote the best offer for the described item in the attached *Terms of Reference / Technical Specifications Sheet* subject to the Terms and Conditions and within the **Approved Budget for the Contract**.

#### Required Documents/Information to be submitted as Attachments to the Quotation/Proposal:

- Mayor's/Business Permit / BIR Cetificate of Registration in case of individual.
- PhilGEPS Registration Number
- Latest Income/Business Tax Return
- Notarized Omnibus Sworn Statement (to be submitted prior to issuance of Award)
- Signed Terms of Reference / Technical Specifications Sheet
- Curriculum Vitae / Professional License
- List of Ongoing projects (including awarded by not yet started contracts)

This pro-forma quotation maybe submitted through registered or electronic mail to the PCC Bids and Awards Committee (PBAC) Secretariat at above address or email to procurement@phcc.gov.ph or prvillanueva@phcc.gov.ph on or before 18 May 2022, 05:00 PM subject to the following Terms and Conditions:

- 1. All entries shall be typed or written in a clear legible manner.
- 2. No alternate quotation/offer is allowed, suppliers who submitted more than one quotation shall be automatically disqualified.
- 3. All prices offered herein are valid, binding and effective for THIRTY (30) calendar days upon issuance of this document. Alternative bids shall be rejected.
- 4. Price quotations to be denominated in Philippine Peso shall include all applicable government taxes subject to (BIR 2306) 5% R-VAT and (BIR 2307) 1% (PO) or 2% (JO) deductions.
- 5. PCC PBAC Technical Working Group may require you to submit documents that will prove your legal, financial and technical capability to undertake this contract.
- 6. Salient provisions of the IRR of RA 9184: Section 68 Liquidated Damages and Section 69 Imposition of Administrative Penalties shall be observed.
- 7. PCC reserves the right to reject any and all quotations, declare a failure, or not award the contract pursuant to Sec 41 of the same IRR.
- 8. In case of tie quotations, suppliers' presence are required during tie breaking through draw lots or toss coin.
- 9. In case supplier pro forma quotation is submitted, conditions will be governed by the submitted signed Terms of Reference / Technical Specifications Sheet.

Very truly yours,

ATTY, JOSEPH MELVIN B. BASAS
PBAC Chairperson

Item	QTY	ABC	Project Title	Total Amount (To be filled-up by the supplier)
1	1	lot	Engagement of a Consulting/Survey Firm for the FY 2022 PCC Client Satisfaction Survey	
			(Please see attached Terms of Reference)	
	al Lot BC	₱ 700,000.00	TOTAL Amount:	
De	elivery l	nstructions:	Please see attached Terms of Reference	

(Please provide complete information below)

We undertake, if our Proposal is accepted, to supply/deliver the goods in accordance with the specifications and/or delivery schedule.

We agree to abide by this proposal for the price validity period specified in the terms and conditions and it shall remain binding upon us and may be accepted at any time before the expiration of that period.

Until a Purchase/Job Order or a Contract is prepared and executed, this Quotation/Proposal shall be binding upon us. We understand that you are not bound to accept the lowest or any Proposal you may receive.

Signature over Printed Name : _	
Designation/Position : _	
Name of Company : _	
Address : _	
Telephone / Fax : _	
E-mail Address: _	
Company Tax Identification Number :	







## TERMS OF REFERENCE: ENGAGEMENT OF A CONSULTING/SURVEY FIRM FOR THE FY 2022 PCC CLIENT SATISFACTION SURVEY

#### I. BACKGROUND AND RATIONALE

The Philippine Competition Commission ("PCC") is a quasi-judicial body mandated to implement the national competition policy and enforce Republic Act No. 10667 or the Philippine Competition Act, which serves as the country's primary competition law to maintain and promote market competition by regulating anti-competitive conduct.

Since its formal organization in 2016, the PCC has implemented organization-wide programs supporting the government's citizen-centered, clean, and efficient governance. Its ongoing initiatives include the implementation of a Quality Management System that aims to promote quality and stakeholder-oriented culture within the organization.

With the government's initiative to effectively streamline and improve the processes across all agencies through the enactment of Republic Act No. 11032 or the Ease of Doing Business and Efficient Government Service Delivery Act of 2018, the measurement and reporting of the satisfaction level of the clients has been required by the Anti-Red Tape Authority ("ARTA"). Consequently, this has been identified as one of the requirements to be eligible for the grant of the annual performance-based bonus. As such, agencies should ensure that appropriate feedback mechanisms and client satisfaction measurements are put in place alongside other process improvement efforts.

To comply with these requirements, the PCC has developed appropriate feedback mechanisms and client satisfaction measurement tools covering the external services<sup>1</sup> outlined in its Citizen's Charter. These tools need to be implemented and regularly appraised to ensure that they remain responsive to the requirements of oversight agencies and the Commission's needs.

<sup>&</sup>lt;sup>1</sup> Review of Mergers and Acquisitions Transactions; Provision of Pre-Notification Consultation; Evaluation of Letters of Non-Coverage; Receipt and Processing of Enforcement Complaints; Issuance of Binding Ruling; Receipt and Processing of Enforcement Related Questions and Queries; Provision of Orientation-Seminar on the PCA and PCC under the Competition Orientation Outreach Program; and Issuance of Certificate of Employment (COE) and Service Record (SR)



#### II. OBJECTIVE

The primary objective of this project is to engage the services of a reputable survey firm (the "Service Provider") which shall:

- Review and update the PCC Client Satisfaction Survey Design for External Services in accordance with the applicable guidelines and existing survey design; and
- Administer the PCC's FY 2022 External Client Satisfaction Survey and process and report its results to the PCC.

#### III. SCOPE OF WORK

#### A. Tasks

The scope of work under this Terms of Reference ("TOR") covers two (2) major activities, namely: (1) Preparation of an Updated Client Satisfaction Survey Design for PCC's External Services; and (2) Conduct of the FY 2022 Client Satisfaction Survey for PCC's External Services.

The Service Provider is expected to perform the following services under the engagement (collectively, the "Services"):

## Preparation of an Updated Client Satisfaction Survey Design for PCC's External Services

- 1. Review and prepare an updated PCC Client Satisfaction Survey Design for External Services in accordance with existing statutory and regulatory requirements, such as those prescribed under AO 25 Inter-Agency Task Force Memorandum Circular No. 2022-1 which provides for the guidelines for the grant of the Performance-Based Bonus for FY 20222. Said review and updating shall cover the following aspects of the survey design:
  - a. Data Gathering Methodology;
  - b. Respondents Criteria:
  - c. Survey Sampling Coverage;
  - d. Sampling Procedure;
  - e. Survey Instruments, i.e., the Service Quality Dimensions<sup>2</sup> and Rating Scale<sup>3</sup>; and
  - f. Encoding, Analysis and Reporting of Results.
- 2. Submit the updated Client Satisfaction Survey Design for PCC's External Services to the End-User for vetting.
- 3. Finalize the Client Satisfaction Survey Design for PCC's External Services based on the inputs of the End-User, if any.

#### Conduct of the FY 2022 Client Satisfaction Survey for PCC's External Services

1. Coordinate with the End-User for the list of target respondents or external clients<sup>4</sup> to be subjected to client satisfaction survey.

<sup>&</sup>lt;sup>2</sup> The eight (8) SQDs are Responsiveness, Reliability (Quality), Access & Facilities, Communication, Costs, Integrity, Assurance and Outcome

<sup>&</sup>lt;sup>3</sup> 5-point Likert Scale

<sup>&</sup>lt;sup>4</sup> Clients who availed of the PCC's external services enrolled in the PCC Citizen's Charter

- 2. Administer the FY 2022 External Client Satisfaction Survey<sup>5</sup>.
- 3. Encode and analyze the results of the FY 2022 External Client Satisfaction Survey.
- 4. Prepare and submit a report detailing the quantitative and qualitative analysis of the FY 2022 External Client Satisfaction Survey results to the End-User.

## **B.** Implementation Agreement

#### The Service Provider shall:

- 1. Organize a team that will conduct the approved activities, following the set of qualifications described in this TOR;
- 2. Designate one project lead to ensure the timely delivery of outputs and to coordinate with the End-User in carrying out the activities required for this project;
- 3. Seek the approval of the PCC, through the End-User, on any modification or adjustment in the implementation of approved activities prior to its conduct;
- 4. Administer the external surveys;
- 5. Submit all deliverables to the PCC, through the End-User, on schedule; and
- 6. Turn over all data/information/materials generated from the engagement to the End-User, which shall remain the sole and exclusive property of the PCC.

#### IV. SERVICES TO BE PROVIDED BY THE PCC

## The PCC, through the End-User, shall:

- 1. Designate a counterpart team that will work with the Service Provider and provide general supervision and direction in the conduct of the approved activities;
- 2. Provide information/data and resource materials (e.g. existing survey design questionnaire, client database) for the conduct and delivery of the approved activities, as necessary:
- 3. Review and approve the materials and other documents prepared by the Service Provider; and
- 4. Pay the project cost inclusive of mandatory taxes and in accordance with the set payment schedule.

## V. APPROVED BUDGET FOR THE CONTRACT

The Approved Budget for the Contract for this engagement is **SEVEN HUNDRED THOUSAND PESOS** (₱ 700,000.00), inclusive of all applicable government taxes, service charges, and shall include all remunerations, costs or profits arising from or in relation to the services rendered in connection with and/or in preparation for this engagement. The services shall be a fixed price contract. Any extension of contract time shall not involve any additional cost to the PCC.

#### VI. MODE OF PROCUREMENT

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<sup>&</sup>lt;sup>5</sup> Interview will take approximately 15-20 minutes.

The mode of procurement shall be Negotiated Procurement – Small Value Procurement provided under the Revised Implementing Rules and Regulations ("IRR") of Republic Act No. 9184.

#### VII. EXPECTED DURATION OF THE CONTRACT

The project shall be completed within six (6) months, following the provisional timeline below. The project shall commence not later than seven (7) working days upon the execution of the Notice to Proceed by both parties.

Activity	Expected Output			Mor	nth*		
Pre-Implementation		1	2	3	4	5	6
Levelling-off Meeting between the Service Provider and the End-User	Inception Report and Revised Project Work Plan						
Preparation of an Updated I Design for External Services	PCC Client Satisfaction Survey						
Review and/or updating of the existing Survey Design	Initial draft of the updated PCC Client Satisfaction Survey Design for External Services						
Vetting and Finalization	Final draft of the updated PCC Client Satisfaction Survey Design for External Services						
· ·	C Client Satisfaction Survey for						
PCC's External Services							
Administration of the FY 2022 External Client Satisfaction Survey including data processing and reporting	FY 2022 PCC Client Satisfaction Survey Report for External Services						

<sup>\*</sup> Reckoning date of Month 1 is upon signing of Job Order by the Service Provider.

#### VIII. DELIVERABLES AND SCHEDULE OF PAYMENT

Payment shall be in accordance with the completion of the following activities as supported by the submission of the Service Provider and final acceptance by the PCC of the required deliverables, to wit:

Activity	Deadline*	Percentage of the
		Contract Price
Submission and final acceptance of the Inception	10 calendar days from the	10%
Report and Revised Project Work Plan	Levelling-off Meeting	
Submission and final acceptance of the Final Draft of the updated PCC Client Satisfaction Survey Design for External Services	Within 20-30 calendar days from the acceptance of the Revised Project Work Plan	25%
	,	

Submission and final acceptance of the FY 2022 PCC Client Satisfaction Survey Report for External Services	from the cut-off period <sup>6</sup> of transactions to be subjected to	65%
	survey	
Total	100%	

All payments shall be endorsed by the Director of the Finance, Planning and Management Office; and each tranche payment to the Service Provider shall be released upon PCC's receipt and acceptance of the outputs/deliverables listed above supported by the issuance of a Certificate of Satisfactory Services Rendered by the PCC. The outputs/activities for each tranche payment shall be in accordance with the requirements defined in this TOR to be accepted by PCC.

## IX. QUALIFICATIONS OF THE SERVICE PROVIDER

The PCC intends to engage an established Consulting/Survey Firm in the Philippines with the required personnel and experience to implement this project.

For eligibility purposes, the prospective offerors must be any of the entities outlined in Section 24.3.1 of the Revised IRR of R.A. No. 9184:

- a. Duly licensed Filipino citizens/sole proprietorships;
- b. Partnerships duly organized under the laws of the Philippines and of which at least sixty percent (60%) of the interest belongs to citizens of the Philippines;
- c. Corporations duly organized under the laws of the Philippines and of which at least sixty percent (60%) of the outstanding capital stock belongs to citizens of the Philippines;
- d. Cooperatives duly organized under the laws of the Philippines; or
- e. Persons/entities forming themselves into a joint venture, i.e., a group of two (2) or more persons/entities that intend to be jointly and severally responsible or liable for a particular contract: provided, however, that Filipino ownership or interest thereof shall be at least sixty percent (60%). For this purpose, Filipino ownership or interest shall be based on the contributions of each of the members of the joint venture as specified in their JVA.

The prospective offerors must also submit the legal, technical and financial documents under Section 24 of the same Act and meet the following requirements:

Criteria	Qualifications		Preferred Requirements
Applicable Experience of the firm	An entity in the Philippines with experience in management consulting or survey research and management, i.e., survey design and development, client relations management, statistical analysis and reporting, operations and performance management, and other similar and/or relevant fields.	•	Must have been in existence for at least five (5) years; Handled at least five (5) projects in the past five (5) years on the following: survey design and development, client satisfaction researches and surveys, statistical data processing and reporting, client relations management or other similar and/or related fields. These projects should have been accepted and rated at least Satisfactory by the clients.

<sup>&</sup>lt;sup>6</sup> Either September or October which shall be finalized by the End-User

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Quality of team lead and members to be assigned to this project	Experience: in the field of survey research and management, client relations management and other similar and/or relevant fields.  Education: in the field of statistics, industrial engineering, hospitality management, public/business administration, and other similar and/or relevant fields.  Training: in survey design and development, statistical data processing and reporting, statistical tools and software, client relations management, and other similar and/or relevant trainings.	<ul> <li>Provided services to a multinational client in the past five (5) years.</li> <li>Team Lead:         <ul> <li>Experience: With at least five (5) years experience in leading projects in the indicated fields.</li> <li>Education: Preferably with Master's degree in the indicated disciplines.</li> <li>Training: Preferably with 24 hours of training in the indicated topics.</li> </ul> </li> <li>Team Member/s:         <ul> <li>Experience: With at least three (3) years experience in implementing projects in the indicated fields.</li> <li>Education: Preferably with Bachelor's degree in the indicated disciplines.</li> <li>Training: Preferably with 24 hours of training in the indicated topics.</li> </ul> </li> </ul>
Overall Work Commitment	Current workload relative to capacity  Refers to the absorptive capacity of the project team members to do additional works other than those that they are currently undertaking.	<ul> <li>Preferably handling five (5) on-going contracts/projects only, including awarded but not yet started contracts/projects</li> </ul>

## X. CRITERIA FOR EVALUATION OR SELECTION

The PCC shall select the most qualified service provider using the Quality-Cost Based Evaluation pursuant to the pertinent provisions of R.A. No. 9184. The 70% - 30% quality to cost ratio shall be used for this purpose allocated as follows:

Evaluation Criteria	Weight
Technical Proposal	
<ul> <li>Applicable Experience (15%)</li> </ul>	
<ul><li>Quality of Personnel (30%)</li></ul>	70%
<ul> <li>Overall Work Commitment (15%)</li> </ul>	
<ul> <li>Plan of Approach and Methodology (40%)</li> </ul>	
Financial Proposal	30%
Total	100%

The bidder with the highest rated score based on the technical and financial proposals submitted, provided that the score shall pass the hurdle score of **80 points**, shall be the Highest Rated Bidder.

To ensure that the requirement under this Terms of Reference are met, prospective offerors are requested to submit the documentary requirements listed in  $Annex\ A$ .

#### XI. RESERVED RIGHTS ON THE USE OF THE OUTPUTS/DELIVERABLES

All concepts and original materials formulated and designed in conjunction with this project shall be owned by the PCC with full and exclusive rights on future use thereof both in the Philippines and internationally.

#### XII. INFORMATION SECURITY AND NON-DISCLOSURE AGREEMENT

To ensure protection of PCC information assets, bidders are expected to observe and abide by the established PCC Information Security Management System and shall agree to sign a non-disclosure agreement.

All data, documents, records, configuration files and metadata (collectively "Information") to be provided to the bidders for purposes of delivering the Services are considered confidential information and shall remain the sole property of PCC. The Service Provider shall acknowledge the importance of maintaining security and confidentiality of the Information and agree to prevent unauthorized transfer, disclosure, or use of these Information by any third person or entity. Bidders shall not use the Information for any purpose other than in connection with the Services. Bidders shall ensure that it will not retain, after completion of the Services with which the Information was provided, all or any portion of the Information, in any manner whatsoever. The Service Provider shall be required to sign Confidentiality/Non-Disclosure Agreement upon Notice of Award.

## XIII. LIQUIDATED DAMAGES

If the Service Provider fails to deliver any or all of the goods and/or to perform the services within the period specified in this contract, the Procuring Entity shall, without prejudice to its other remedies under this contract and under the relevant laws, deduct from the contract price as liquidated damages, the applicable rate of one-tenth (1/10) of one percent (1%) of the cost of the unperformed portion for every day of delay. The maximum deduction shall be ten percent (10%) of the amount of the contract. Once the maximum is reached, the Procuring Entity reserves the right to rescind the contract, without prejudice to other courses of action and remedies available under the law.

#### XIV. DISPUTE RESOLUTION

Should any dispute related to the TOR and/or rights of the parties under this engagement arise, the same shall be submitted to mutual consultation, mediation, and arbitration, in the order of application. The venue of the proceedings shall be in Quezon City.

Any judicial action arising from this engagement shall be brought before the court of competent jurisdiction in Quezon City, to the exclusion of all other courts; and

Any amendment or additional terms and conditions to the TOR must be in writing, signed and acknowledged by both Parties.

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JOSEPH D. BERNAT Planning Officer V	ATTY. JOSEPH MELVIN B. BASAS
Planning Officer V	Director IV
FPMO-Corporate Planning and Management Division	Finance, Planning and Management Office

Approved by:

Prepared by:

	CONFORME:
	Name of Service Provider
	Signature of Authorized Representative
····	
	Designation
	Date

<b>Procuring Entity</b>	Philippine Competition Commission	
Address	25/F Vertis North Corporate Center 1, North Avenue, Quezon City 1105	
Project Name	Engagement of Consulting/Survey Firm for the FY 2022 PCC Client	
	Satisfaction Survey	
FY 2022 Client	For External Services (to be administered by the Service Provider,	
Satisfaction Survey	including processing and reporting)	
Assumptions	No. of external services: 8	
rassampuons	No. of respondents: Approximately 50-80	
	Priority method: Face-to-face interview	
	Alternative method: Online survey supported with phone	
	interview, as necessary	
	Duration of Interview: Approximately 15-20 minutes	
	Area of interest: Nationwide (Mostly in Metro Manila)	
Approved Budget for	Seven Hundred Thousand Pesos (₱ 700,000.00) inclusive of all	
the Contract	applicable government taxes and service charges	
Whom to Address the	ATTY. JOSEPH MELVIN B. BASAS	
Proposal	Chairperson, Bids and Awards Committee	
1 1 0 <b>P</b> 0 5 <b>3 1</b>	Philippine Competition Commission	
	Tr v v r r v v v v v v v v v v v v v v v	
	Thru: THE SECRETARIAT	
	Bids and Awards Committee	
	Administrative Office – General Services Division	
<b>Documents to be</b>	Eligibility Documents	
Submitted	(to be submitted after review and evaluation of proposals)	
	- PhilGEPS Registration Number	
	- Mayor's/Business Permit in case of firm	
	- BIR Certificate of Registration in case of individual	
	- Latest Business Tax Return in case of firm	
	- Latest Income Tax Return in case of individual	
	- Accomplished Omnibus Sworn Statement ( <i>Use Form A</i> )	
	Technical Proposal	
	a. Cover Letter	
	b. Company Profile	
	c. List of all completed government and private contracts,	
	including contract/s awarded but not yet started, if any, which	
	is/are similar to the project to be bid ( <i>Use Forms B and C</i> )	
	d. Certificate of satisfactory service from at least five (5) previous	
	clients, two (2) of which from government clients;	
	e. Duly accomplished Project Team Information Sheet that outlines	
	the team's composition and work distribution ( <i>Use Form D</i> )	
	f. Curriculum Vitae of Project Team Lead and Members ( <i>Use</i>	
	Form E)	
	g. Description of the Methodology and Work Plan for performing	
	the project	
	Financial Proposal	
	Financial Proposal with cost breakdown	

CRITERIA	PARAMETERS		RATING SYSTEM	SCORE	FACTOR VALUE
Applicable	Number of years in	100	More than six (6) years	SCORE	FACTOR VALUE
Experience	operations/existence;	90	Six (6) years	1	
(15%)	(40%)	80	Five (5) years		
, ,		70	Four (4) years		
		60	Three (3) years		
		50	Two (2) years	1	
		40	One (1) year	1	
		30	Less than one (1) year	]	
	Number of projects		Seven (7) or more projects		
	handled in the past five	100	accepted and rated at least		
	(5) years on the		Satisfactory by the clients		
	following: survey design		Six (6) projects accepted		
	and development, client	90	and rated at least		
	satisfaction researches and surveys, statistical		Satisfactory by the clients	-	
	data processing and	80	Five (5) projects accepted and rated at least		
	reporting, client relations	80	Satisfactory by the clients		
	management or other		Four (4) projects accepted	1	
	similar and/or related	70	and rated at least		
	fields. These projects		Satisfactory by the clients		
	should have been		Three (3) projects accepted		
	accepted and rated at	60	and rated at least		
	least Satisfactory by the		Satisfactory by the clients		
	clients; or at least		Two (2) projects accepted		
	currently ongoing. (50%)	50	and rated at least		
	(30%)		Satisfactory by the clients		
		40	One (1) project accepted and rated at least		
		40	Satisfactory by the clients		
			No projects accepted and		
		0	rated at least Satisfactory		
		O	by the clients.		
	Number of multinational		Provided services to three		
	clients handled in the past	100	(3) or more multinational		
	five (5) years (10%)	100	clients in the past five (5)		
			years		
			Provided services to two		
		90	(2) multinational clients in		
			the past five (5) years		
		80	Provided services to one (1) multinational client in		
		80	the past five (5) years		
		0	No multinational clients		
Ovolite: of	Toom London (600/)	U	1.5 maranaronar enems		
Quality of Personnel	Team Leader (60%) Relevant experience/	100	Seven (7) years or more		
(30%)	Number of years of	90	Six (6) years		
(3070)	experience as Team	80	Five (5) years	1	
	Leader of projects	70	Four (4) years	1	
	pertaining to the field of	60	Three (3) years		
	survey research and	50	Two (2) years	1	
	management, client	40	One (1) year		
	relations management	0	Less than one (1) year	1	
	and other similar and/or				
	relevant fields. (50%)	100	Wish Did in the feet of		
	Educational Attainment in the field of statistics,	100	With PhD in the indicated discipline/s		
	industrial engineering,	90	With PhD in any discipline	-	
	hospitality management,	80	Master's degree in the		
	public/business	00	indicated discipline/s		
	administration, and other	70	With Bachelor's degree in		
	similar and/or relevant		the indicated discipline/s or		
	fields. (40%)		Master's degree in any		
			discipline		

		60	BS/BA degree holder in		
			any field or lower		
	Relevant Training in	100	With 40 hours or more of		
	survey design and development, statistical		advanced or intermediate training		
	data processing and	90	With 32 hours of advanced	1	
	reporting, statistical tools	, ,	or intermediate training		
	and software, client	80	With 24 hours of advanced	1	
	relations management,		or intermediate training		
	and other similar and/or relevant trainings. (10%)	70	With less than 24 hours of		
	reievant trainings. (1070)		advanced or intermediate training		
		60	With basic training (any		
			number of hours)		
	Team Members (40%)				
	Relevant Experience/	100	Five (5) years or more	<u> </u>	
	Number of years of	90	Four (4) years	-	
	experience in implementing projects	80 70	Three (3) years Two (2) years	-	
	pertaining to the field of	60	One (1) year	-	
	survey research and	0	Less than One (1) year	1	
	management, client				
	relations management and other similar and/or				
	relevant fields. (50%)				
	refevant fields. (50%)				
	Educational Attainment	100	With Master's Degree in		
	in the field of statistics,		the indicated field		
	industrial engineering,	90	With Master's Degree in		
	hospitality management, public/business	80	any field/s With Bachelor's Degree in	-	
	administration, and other	80	the indicated field		
	similar and/or relevant	70	With Bachelor's degree in	1	
	fields. (40%)		the any field/s		
		60	BS/BA degree holder in		
	D. L T	100	any field or lower		
	Relevant Training in survey design and	100	With 40 hours or more of basic training or at least 24		
	development, statistical		hours of		
	data processing and		intermediate/advanced		
	reporting, statistical tools		training		
	and software, client	90	With 32 hours of basic		
	relations management, and other similar and/or	80	training With 24 hours of basic	-	
	relevant trainings. (10%)	80	training		
		70	With 16 hours of basic		
			training		
		60	With 8 hours of basic		
Overall Work	Current workload relative	100	training Zero (0) to Two (2) on-		
Commitment	to capacity (100%)	100	going project/s		
(15%)	(100/0)	90	Three (3) to Four (4) on-		
			going projects		
		80	Five (5) on-going projects		
		60	Six (6) to Seven (7) on-		
		20	going projects Eight (8) or more on-going		
		20	projects		
Plan and	Workplan (30%)	100	Outstanding		
Methodology					
(40%)			Characteristics under		
			"satisfactory" are present.  Decision points and the		
			sequence and timing of		
			activities are very well		
			defined, indicating that the		
			offeror has optimized the		
	<u> </u>		use of resources. The work	l	

			,	
		plan is explained in relation		
		to the proposed approach		
		and permits flexibility to		
		accommodate		
		contingencies.		
	80	Satisfactory		
		The work plan fits the TOR		
		well; all important		
		activities are indicated in		
		the activity schedule and		
		their timing is appropriate		
		and consistent with the		
		assignment outputs; and the		
		interrelation between the		
		various activities is realistic		
		and consistent with the		
		proposed approach. There		
		is a fair degree of detail		
		that facilitates		
		understanding of the		
		proposed work plan.		
	20	Unsatisfactory		
	20	Cisausiacioi y		
		All key activities are		
		All key activities are		
		included in the work plan,		
		but they are not detailed.		
		There are minor		
		inconsistencies between		
		timing, assignment outputs,		
		and proposed approach.		
Approach and	100	Outstanding		
Methodology (70%)				
		Characteristics under		
		"satisfactory" are present		
		with additional activities/		
		recommendations that add		
		value to the project.		
		Important issues are		
		approached in an		
		innovative and efficient		
		way, indicating that the		
		offeror has understood the		
		main issues of the		
		assignment and has		
		outstanding knowledge of		
		new solutions. The		
		proposal details ways to		
		improve the results and the		
		quality of the assignment		
		by using various		
		approaches, methodologies,		
		and knowledge.		
	80	Satisfactory	1	
		~ and a second		
1	1	The managed annuals in		
		I De Droposed approach is		
		The proposed approach is		
		discussed in full detail, and		
		discussed in full detail, and the methodology is		
		discussed in full detail, and the methodology is specifically tailored to the		
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		discussed in full detail, and the methodology is specifically tailored to the characteristics of the assignment and flexible enough tox allow its adaptation to changes that		
		discussed in full detail, and the methodology is specifically tailored to the characteristics of the assignment and flexible enough tox allow its adaptation to changes that may occur during project		
		discussed in full detail, and the methodology is specifically tailored to the characteristics of the assignment and flexible enough tox allow its adaptation to changes that may occur during project execution.		
	20	discussed in full detail, and the methodology is specifically tailored to the characteristics of the assignment and flexible enough tox allow its adaptation to changes that may occur during project		
	20	discussed in full detail, and the methodology is specifically tailored to the characteristics of the assignment and flexible enough tox allow its adaptation to changes that may occur during project execution.		
	20	discussed in full detail, and the methodology is specifically tailored to the characteristics of the assignment and flexible enough tox allow its adaptation to changes that may occur during project execution.		
	20	discussed in full detail, and the methodology is specifically tailored to the characteristics of the assignment and flexible enough tox allow its adaptation to changes that may occur during project execution.  Unsatisfactory		

	TOR are discussed	
	generically. The approach	
	is standard and not	
	specifically tailored to the	
	assignment. Although the	
	approach and methodology	
	are suitable, they don't	
	include a discussion on	
	how the offeror proposes to	
	deal with critical	
	characteristics of the	
	assignment.	
Financial Proposal (30%)		
The score/s of the other bidders will be comp	puted using the following formula: Financial Score	$= (LFP/FP) \times 0.30$
Where LFP is the amount of the lowest finar	ncial proposal, and FP is the amount of the Financia	al Proposal of the bidder
being rated.		
LFP	FP	(LFP/FP)
Applicable Experience	X (0.15)	
Quality of Personnel	X (0.30)	
Quanty of Letsoluter		
Overall Work Commitment	X(0.15)	
~ , ,	X (0.15) X (0.40)	
Overall Work Commitment	X (0.40)	
Overall Work Commitment Plan of Approach and Methodology	X (0.40)	
Overall Work Commitment Plan of Approach and Methodology TOTAL (Technical Propos	X (0.40)	
Overall Work Commitment Plan of Approach and Methodology TOTAL (Technical Proposa Technical Proposal	X (0.40) al) X (0.70)	



## **Omnibus Sworn Statement**

REPUBLIC OF THE PHILIPPINES	)		
CITY/MUNICIPALITY OF	)	S.	.S

#### **AFFIDAVIT**

I, [Name of Affiant], of legal age, [Civil Status], [Nationality], and residing at [Address of Affiant], after having been duly sworn in accordance with law, do hereby depose and state that:

## 1. Select one, delete the other:

If a sole proprietorship: I am the sole proprietor or authorized representative of [Name of Bidder] with office address at [address of Bidder];

If a partnership, corporation, cooperative, or joint venture: I am the duly authorized and designated representative of [Name of Bidder] with office address at [address of Bidder];

## 2. Select one, delete the other:

If a sole proprietorship: As the owner and sole proprietor, or authorized representative of [Name of Bidder], I have full power and authority to do, execute and perform any and all acts necessary to participate, submit the bid, and to sign and execute the ensuing contract for [Name of the Project] of the [Name of the Procuring Entity], as shown in the attached duly notarized Special Power of Attorney;

If a partnership, corporation, cooperative, or joint venture: I am granted full power and authority to do, execute and perform any and all acts necessary to participate, submit the bid, and to sign and execute the ensuing contract for [Name of the Project] of the [Name of the Procuring Entity], as shown in the attached [state title of attached document showing proof of authorization (e.g., duly notarized Secretary's Certificate, Board/Partnership Resolution, or Special Power of Attorney, whichever is applicable;)];

- 3. [Name of Bidder] is not "blacklisted" or barred from bidding by the Government of the Philippines or any of its agencies, offices, corporations, or Local Government Units, foreign government/foreign or international financing institution whose blacklisting rules have been recognized by the Government Procurement Policy Board;
- 4. Each of the documents submitted in satisfaction of the bidding requirements is an authentic copy of the original, complete, and all statements and information provided therein are true and correct;

5.	[Name of Bidder] is authorizing the Head of the Procuring Entity or its duly authorized
	representative(s) to verify all the documents submitted;

#### 6. Select one, delete the rest:

If a sole proprietorship: The owner or sole proprietor is not related to the Head of the Procuring Entity, members of the Bids and Awards Committee (BAC), the Technical Working Group, and the BAC Secretariat, the head of the Project Management Office or the end-user unit, and the project consultants by consanguinity or affinity up to the third civil degree;

If a partnership or cooperative: None of the officers and members of [Name of Bidder] is related to the Head of the Procuring Entity, members of the Bids and Awards Committee (BAC), the Technical Working Group, and the BAC Secretariat, the head of the Project Management Office or the end-user unit, and the project consultants by consanguinity or affinity up to the third civil degree;

If a corporation or joint venture: None of the officers, directors, and controlling stockholders of [Name of Bidder] is related to the Head of the Procuring Entity, members of the Bids and Awards Committee (BAC), the Technical Working Group, and the BAC Secretariat, the head of the Project Management Office or the end-user unit, and the project consultants by consanguinity or affinity up to the third civil degree;

- 7. [Name of Bidder] complies with existing labor laws and standards; and
- 8. *[Name of Bidder]* is aware of and has undertaken the following responsibilities as a Bidder:
  - a) Carefully examine all of the Bidding Documents;
  - b) Acknowledge all conditions, local or otherwise, affecting the implementation of the Contract;
  - c) Made an estimate of the facilities available and needed for the contract to be bid, if any; and
  - d) Inquire or secure Supplemental/Bid Bulletin(s) issued for the [Name of the Project].
- 9. [Name of Bidder] did not give or pay directly or indirectly, any commission, amount, fee, or any form of consideration, pecuniary or otherwise, to any person or official, personnel or representative of the government in relation to any procurement project or activity.

IN WITNESS WHEREOF, I have her	reunto set my hand this day of, 20 at
, Philippines.	
	Offeror's Representative/Authorized Signatory

SUBSCRIBED AND SWORN to before me this day of [month] [year] at [place of execution], Philippines. Affiant/s is/are personally known to me and was/were identified by me through competent evidence of identity as defined in the 2004 Rules on Notarial Practice (A.M. No. 02-8-13-SC). Affiant/s exhibited to me his/her [insert type of government identification card used], with his/her photograph and signature appearing thereon, with no and his/her Community Tax Certificate No issued on at
Witness my hand and seal this day of [month] [year].
NAME OF NOTARY PUBLIC  Serial No. of Commission  Notary Public for until  Roll of Attorneys No  PTR No [date issued], [place issued]  IBP No [date issued], [place issued]
Doc. No Page No Book No Series of



## **Statement of Completed Contracts**

This is to certify that	1	has the following completed con	ntracts from 2015 to present:	
•			-	
Name/Title	a. Client's Name	Nature of Work/Brief	a. Date Awarded (Month and Year)	Amount of
of Contract	<ul><li>b. Client's Address</li><li>c. Client's Contact No.</li></ul>	Description of Project	<ul><li>b. Date Started (Month and Year)</li><li>c. Date Completed (Month and Year)</li></ul>	Awarded Contract
GOVERNMENT	ev enem a commer i ver		The Completes (Month and Tear)	
PRIVATE				
Submitted by:				
Name of Representative of Of	feror			
Position	,			
Date:				

#### **Instructions:**

- a) Cut-off date: The day before the deadline of submission of offers/proposals.
- b) Contracts that are similar to the project being procured in terms of nature and amount shall be prioritized for inclusion in the list.
- c) If the contract amount from a private client is covered by the Data Privacy Act (DPA) or confidentiality clause, kindly indicate relevant remarks in the form.



# **Statement of Ongoing and Awarded But Not Yet Started Contracts**

This is to certify that _		has the followin	g ongoing and awarded but not yet starte	d contracts	s:	
Name/Title of Contract	<ul><li>a. Client's Name</li><li>b. Client's Address</li><li>c. Client's Contact No.</li></ul>	Nature of Work/Brief Description of Project	<ul><li>a. Date Awarded (Month and Year)</li><li>b. Date Started (Month and Year)</li><li>c. Date of Completion (Month and Year)</li></ul>		ntage letion Actual	Amount of Uncompleted Portion of the Contract
GOVERNMENT						
PRIVATE						
Submitted by:						
Name of Representative	e of Offeror					

## **Instructions:**

Date: \_\_\_\_\_

Position

- a) State all ongoing contracts including those awarded but not yet started which may be similar or not similar to the project called for procurement.
- b) Cut-off date: The day before the deadline of submission of offers/proposals.







# **Project Team Information Sheet**

Name	Position in Project Team	Role or Tasking
		·

Full Name and Signature of Offeror's	Representative
Date:	_

# Form E

# **Format of Curriculum Vitae**

Position in the Proposed Project Team:
Name of Firm/Entity:
Name:
Profession:
Date of Birth: Nationality:
Years with Firm/Entity:
Assigned Tasks/Role in the Proposed Project Team:
Key Qualifications  Outline experience and training relevant to the project/engagement. Include dates (in months and years) with detailed description/discussion on the nature and scope of work handled Describe the degree of responsibility held on previous projects and give dates and locations.
Education Summarize college/university and other specialized education. Identify the names of schools inclusive dates attended, and degrees obtained.
Professional License/s and Eligibilities  State all applicable professional licenses/eligibilities, date and place of conferment, license number and validity), and name of appropriate body regulating the practice the stated profession and/or allied profession.

Employment Record/Contracts/Projects
Starting with the present position, list all employment positions held after graduation. Give
specific dates/duration, names of employers, titles of positions held, and project
location/address. For work experience (in at least last seven years for team leader and in at
least last five years for team members), also indicate role played and types of activities
performed and client references, where appropriate. Failure to indicate details of role and
duration shall merit zero points.
Trainings Attended
Summarize trainings/seminars attended as a participant. Indicate the topic and duration in
terms of hours/days.
Certification
I, the undersigned, certify that to the best of my knowledge and belief, these data correctly
describe me, my qualifications, and my experience.
Date:
Full Name and Signature of Concerned Project Team Staff